

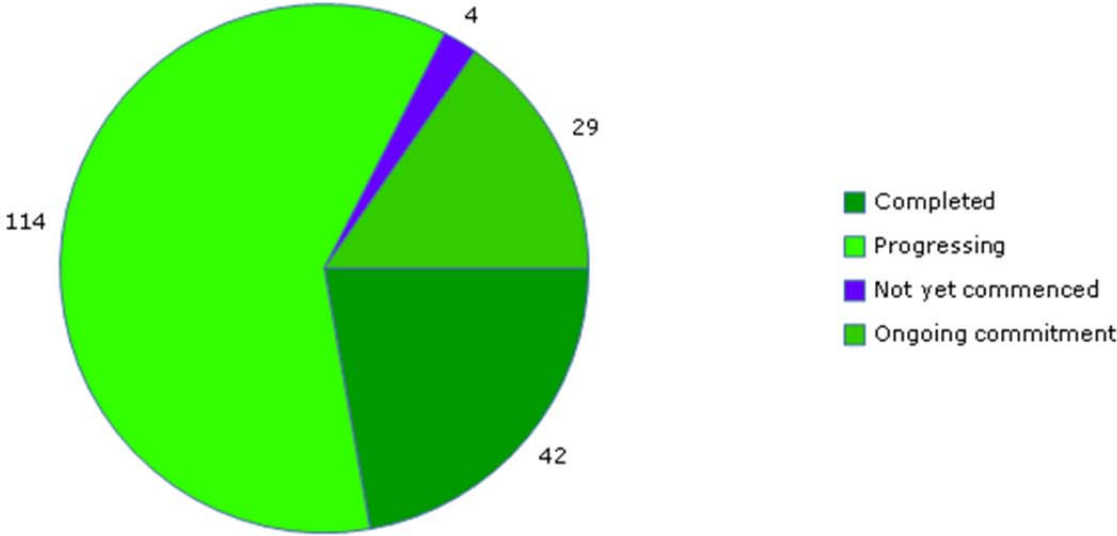


2013-2017 Delivery Program

Quarterly Delivery Program Review

Quarter 1 of the 2016-2017 reporting year as at
30 September 2016

Action Status Snapshot as at 30 September 2016







Total Actions: 189

A STRONG AND RESILIENT COMMUNITY AND SUSTAINABLE ENVIRONMENT

A POSITIVE AND SUPPORTIVE COMMUNITY



A positive sense of community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.1	Through engagement with the community, develop a Branding Strategy that reflects the characteristics, values and aspirations of the community. Utilise this brand as a consistent image for the Narrandera Shire and its communities	1.1.1.1.1	Work with the community and relevant stakeholders in the development of the Narrandera Shire Branding Strategy	Economic Development Manager	As of 30 September 2016 Narrandera Shire Council endorsed at its April 2016 Council meeting the revitalised Narrandera Shire Branding Strategy and associated budget with the tag line 'Surround Yourself'. The tag line can be used in a multitude of instances such as 'Surround Yourself in History' or 'Surround Yourself in the Environment'. The design of a suitable logo is currently underway.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.2	Regularly celebrate community achievements and positive stories about our communities	1.1.1.2.1	Continue to develop relationships with local media outlets to facilitate the promotion of positive stories about the shire	Chief Executive Officer	As of 30 September 2016 Council has issued 30 media releases over the last quarter and has also responded to media requests promptly on a range of matters.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.1	In partnership with the community, explore opportunities to facilitate cultural activities that encourage acceptance and knowledge of the community's culture	Economic Development Manager	As of 30 September 2016 The Narrandera Shire Council in conjunction with Western Riverina Arts and Griffith Art Gallery held the Narrandera Arts and Community Centre inaugural exhibition in July 2016. The inaugural exhibition celebrated and displayed the work of local aboriginal artists for a 5 week period free of charge to encourage the community to view the building transformation to its new use.	Ongoing commitment	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.2	Implement cultural awareness training for appropriate Council staff	Work Health Safety Officer	As of 30 September 2016 Cultural awareness training for Council staff originally planned for this quarter was delayed due to circumstances beyond the control of Council. It is anticipated that this training will now take place during the third quarter. Cultural awareness now forms part of Council's new employee induction process. Council's cultural awareness program is designed to be diverse and wide ranging but at the same time structured to encompass local indigenous culture. During this reporting quarter new	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					the Arts and Community Centre hosted an exhibition of Aboriginal artwork enabling local residents and visitors to the region the opportunity to view first hand the various traditional methods and techniques used by indigenous artists.			

An inclusive and welcoming community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.1	Explore innovative ways to welcome new residents to the shire	1.1.2.1.1	Explore innovative ways to welcome new residents to the shire	Economic Development Manager	As of 30 September 2016 A submission for seniors week titled 'Life for Living Program' has been completed and if successful will be marketed to local and potential new ageing residents in surrounding regional areas to try out opportunities for ageing in a rural Shire. A welcome pack continues to be sent to all new residents, the pack includes a welcome to the Shire letter from the Mayor.	Progressing	90%	
1.1.2.2	Encourage new and existing residents to become involved in their community through volunteering opportunities and community groups/organisations	1.1.2.2.1	Support community members participation throughout Council activities through the implementation of effective volunteer processes	Economic Development Manager	As of 30 September 2016 The 'What's On' guide is distributed throughout the Shire to recipients and contains a list of upcoming activities and the contact details of local community groups and organisations that new residents can refer to. The Visitor Information Centre continues to use volunteers to welcome visitors to the Shire and provide the visitors with information about attractions and activities in the area. The Council has also a number of section 355 Committees that are predominantly made up of community members. A celebration morning tea was held in September to recognise their contribution to the many volunteers and their invaluable contribution that they make to our community.	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.3	Celebrate our differences by ensuring that people of all ages, cultures and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan	1.1.2.3.1	Celebrate our differences by ensuring that people of all ages, cultures and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan	Community Development Manager	As of 30 September 2016 Access and Inclusion are vital considerations within the current review of the 2012-2030 Community Strategic Plan. At this stage the review is in its consultation phase with the DRAFT revision proposed to be presented to Council in February 2017. In addition to the review of the Community Strategic Plan, a Disability Inclusion Action Plan will also be developed and integrated in to the Community Strategic Plan.	Progressing	20%	
1.1.2.4	Increase cultural awareness within our community	1.1.2.4.1	Increase cultural awareness within our community	Community Development Manager	As of 30 September 2016 Council shall monitor its policies and support efforts to increase cultural awareness within our Community.	Progressing	80%	



A supportive community for those in need

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.3.1	Ensure that relevant and appropriate information regarding local support and community services is available to residents	1.1.3.1.1	Develop a website resource that provide appropriate information to residents and visitors regarding local support and community services	Information Technology Manager	As of 30 September 2016 The Narrandera Community Support Services webpage is continually updated with information provided by the Manager of Home and Community Care. At this point in time, Council's website does not record page hits to gauge the number of views, however this is proposed to be investigated in the planned revamp of Council's website.	Completed	100%	
1.1.3.2	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	1.1.3.2.1	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	Chief Executive Officer	As of 30 September 2016 Council has adopted a Community Engagement Policy. This framework is being used for specific projects which each require their own community engagement plan. The framework will be reviewed in 2017.	Progressing	30%	
1.1.3.3	Facilitate an annual 'Stronger Narrandera'	1.1.3.3.1	Establish a working group and begin exploring opportunities to	Economic Development Manager	As of 30 September 2016 This action will be considered and actioned through the planned Economic	Progressing	50%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	conference that brings together service providers, community organisations and government departments to better understand and plan for the needs of the Narrandera Shire community		facilitate a 'Stronger Narrandera' conference in partnership with service providers, and relevant agencies and organisations		Development Strategy review.			


A COMMUNITY THAT CELEBRATES TOGETHER

Celebration and protection of our cultural heritage and identity



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	1.2.1.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	Community Development Manager	As of 30 September 2016 The Aboriginal Advisory Committee is currently in abeyance however the Aboriginal Community is currently working with the Department of Aboriginal Affairs to re-establish a Community Working Party in Narrandera. Once re-established it is understood that the Working Party will seek Council representation.	Ongoing commitment	0%	
1.2.1.2	Utilise current and historic visual images to celebrate our community's culture and history	1.2.1.2.1	Utilise current and historic visual images to celebrate our community's culture and history	Marketing and Tourism Officer	As of 30 September 2016 A post was placed on Narrandera Tourism Facebook Page for History Week in September 2016. The post contained a number of images of Narrandera's historic past and generated a large number of 'Shares'.	Progressing	85%	

An exciting annual calendar of events

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.2.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	1.2.2.1.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	Marketing and Tourism Officer	As of 30 September 2016 The annual calendar of events continues to be made available on Council's dedicated tourism website www.narrandera.com.au and also on Council's main www.narrandera.nsw.gov.au website. A regular 'What's On' digital newsletter is also distributed extensively throughout the Shire. Council Events Officer continues to supportive with new and upcoming events that engage different sectors of the community and interests. The development of an events brochure to encourage small conferences and events has commenced.	Ongoing commitment	100%	
1.2.2.2	Implement a range of community organised and managed events that are high quality and engaging	1.2.2.2.1	Develop a Narrandera Shire Events Strategy that outlines Councils role in the delivery of events throughout the shire	Marketing and Tourism Officer	As of 30 September 2016 An events strategy has been completed (See adopted Product Development and Destination Marketing Strategy 2011-2021) with a policy created and respective operational manuals derived for individual events.	Completed	100%	
1.2.2.3	Through a comprehensive review, explore opportunities to enhance the delivery of an annual	1.2.2.3.1	Through a comprehensive review, explore opportunities to enhance the delivery of an annual signature	Marketing and Tourism Officer	As of 30 September 2016 An annual calendar of events is maintained by the Narrandera Shire Events Officer with a continual effort made to look at new opportunities as they arise. Planning for a Riverina Taste Event in October 2016 is underway with plans to assess its	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	signature event for the shire		event for the shire		suitability as an annual signature event.			
1.2.2.4	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	1.2.2.4.1	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	Marketing and Tourism Officer	As of 30 September 2016 Ongoing training and support is provided by the Events Officer to community organisations and other event holders to complete the required documentation for comprehensive risk management assessment (as required by the Event Planning Manual). This free support service is offered as a way of not only engaging with community organisations but also to establish and maintain network relationships as a way of encouraging groups to establish new events. Riverina Regional Tourism held digital marketing mentor webinar sessions in August and September 2016 which Council encouraged local event organisers to participate in.	Ongoing commitment	100%	



A creative community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.3.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	1.2.3.1.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	Economic Development Manager	As of 30 September 2016 Further discussions have been held on the development of an Arts Strategy involving collaboration with Western Riverina Arts and local artists. It is planned to engage the Narrandera Arts and Community Centre Committee in a broader role and also NACNet in the development of this strategy.	Progressing	20%	
1.2.3.2	Create a evolving display space within the shire to showcase the work of local artists	1.2.3.2.1	Create an evolving display space within the shire to showcase the work of local artists	Economic Development Manager	As of 30 September 2016 Western Riverina Arts Inc. extended an invitation to artists from across the region to join them at the opening of the Narrandera Arts and Community Centre to meet other artists and share arts practice. Visual artist, Kelly Milton, held a series of 1.5 hour workshops in drawing and watercolour painting. The classes were aimed at beginners and people who have always wanted to create an artwork and become an artist. Work continues within the Regional Art Network to explore opportunities to showcase local artists	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					using the newly opened Narrandera Arts and Community Centre. Bookings have been received for hiring of the Centre with further work planned to encourage greater use of the facility as a cultural display centre.			
1.2.3.3	Investigate the development of a community arts and culture centre which supports the display of core arts as well as studio and rehearsal space	1.2.3.3.1	Investigate the development of a community arts and culture centre which supports the display of core arts as well as studio and rehearsal space	Economic Development Manager	As of 30 September 2016 With the transformation of the former Masonic Temple to create the Narrandera Arts and Community Centre, this action is now complete with the Narrandera Arts and Community Centre officially opened in July 2016.	Completed	100%	



A COMMUNITY THAT IS ENGAGED AND EMPOWERED


Communities with opportunities to interact

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.1	Encourage a range of neighbourhood based activities and events that facilitate interaction at a local level	Chief Executive Officer	As of 30 September 2016 Council has a community events program and financially supports a number of community groups to hold events in Narrandera, Barellan, Sandigo, Grong Grong or wherever an event is proposed, provided that the event meets the criteria established by Councils Financial Assistance Program.	Progressing	25%	
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.2	Encourage and support community groups and programs to implement activities that encourage new members and increased participation	Community Development Manager	As of 30 September 2016 A number of community events and activities were held in Spring throughout the Shire. A number of activities were held for families such as the annual Barellan Show also the annual Narrandera Show as well as a family golf day at the Narrandera Golf Club. Families celebrated getting together with the Dads Day Gourmet Pies and Beer event also the Fanny Lumsden Country Hall Tour held in the Sandigo Hall. The annual Narrandera Cup, another popular family day and community event was held in August 2016. Rockin' on East was held for its second year with some intending visitors affected by the flooding, however the visitors and residents that did attend enjoyed the nostalgic festive atmosphere.	Progressing	95%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.3	Promote community activities that engage community members in enhancing and protecting their neighbourhoods and environment	Economic Development Manager	As of 30 September 2016 The 'What's On' newsletter listing community events and activities continues to be distributed throughout the Shire. Narrandera Tourism and Narrandera Library Facebook is used to promote community activities and the Council takes every opportunity to promote activities through media releases in the local newspaper and on community radio. NSW Rural Fire Service recently provided a short course to women that aimed to give women the knowledge and understanding of how to prevent, prepare, respond and recover from bush fires as well as share ideas that could be applied to other emergency situation.	Ongoing commitment	100%	
1.3.1.2	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	1.3.1.2.1	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	Chief Executive Officer	As of 30 September 2016 Council has approved funding through the 2016-2017 budget to investigate a performance space in Marie Bashir Park, Narrandera.	Progressing	25%	




Innovative community projects that involve people of all ages, abilities and backgrounds

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	1.3.1.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	Chief Executive Officer	As of 30 September 2016 Council has not funded a Narrandera Shire Neighbourhood Power Project to date; however Council continues to support communities in the Shire for example has supported the Earth Park project in Grong Grong and facilitated funding from a private trust fund.	Progressing	25%	
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate	1.3.2.2.1	Regularly distribute grant information to community groups, clubs and committees	Economic Development Manager	As of 30 September 2016 Community grant information is received by Council from a very wide variety of sources. Information received such as from the Riverina Development Association is circulated by email to all business and community groups on a regular basis or placed in the local newspaper. Specific targeted grants are also sent out to individual groups to	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community projects				encourage the submission of an application for funding. The most recent circulation was the Destination NSW Regional Flagship Funding Program.			
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate community projects	1.3.2.2.2	Provide appropriate support to community groups to facilitate their applications for funding	Economic Development Manager	As of 30 September 2016 Community groups continue to be provided with support from Council staff to access grant funding with the provision of supporting documents and or advice regarding the application itself prior to submission.	Ongoing commitment	100%	




A Shire that embraces and prepares its young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.1.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	Community Development Manager	As of 30 September 2016 Council is currently updating its Community Strategic Plan (CSP). This document is the overarching strategic document from which the aspirations of the community and the delivery of projects originates. The revised CSP will contain a greater emphasis on the Youth of the Shire and ways in which Council can assist and advocate on their behalf. The CSP review is currently in its consultation phase with Council initiating a number of surveys dedicated to both to High School students and a dedicated survey targeted at Infants and Primary aged students. In addition the facilitator Lyn Davies intends to meet with representatives of Narrandera High School to gain their perspective on a wide range of issues.	Progressing	5%	
1.3.3.2	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.2.1	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	Chief Executive Officer	As of 30 September 2016 Council has not approved funding for a dedicated Youth Development Officer, however Council continues to provide a range of youth initiatives such as bike safety, skateboard safety, support to Fusion and continues to advocate for the Headspace Griffith program to outreach to Narrandera.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	Development Plan'							
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.1	Provide continued support to the Youth off the Streets program,	Community Development Manager	As of 30 September 2016 The Youth off the Streets program currently operates to Narrandera Shire in an outreach mode. Council maintains an ongoing commitment to facilitating activities and programs that provide opportunities for young people to become involved in the community.	Ongoing commitment	0%	
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.2	Continue to actively seek funding to support the delivery of programs and activities for young people within the shire	Community Development Manager	As of 30 September 2016 Council takes advantage of any appropriate funding opportunities that becomes available and will liaise with and support programs that deliver positive outcomes for young people within the Shire. Council continues to act in a facilitating role for activities and programs to provide opportunities for young people to become involved in the community.	Ongoing commitment	0%	
1.3.3.4	Conduct a biennial Youth Forum to engage young people in the	1.3.3.4.1	Conduct a biennial Youth Forum to engage young people in the planning of events,	Community Development Manager	As of 30 September 2016 Council has not undertaken the proposed biennial Youth Forum, however Council is actively engaged in seeking responses and involvement from the Youth within the	Progressing	10%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	planning of events, programs and services within the community		programs and services within the community		Shire to the current review of the Community Strategic Plan. Feedback from the Youth within the Shire will ensure that appropriate long term planning is undertaken to support programs and services for Youth within the community. Although Council may not be in a position to provide or fund the services, Council can act in an advocacy role.			



A Shire that recognises the valuable contribution made by its older residents




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.1	Publicly recognise and celebrate the contribution made to our community by older residents throughout Seniors Week every year	Economic Development Manager	As of 30 September 2016 Annual recognition of the contribution of the senior residents across this Shire is made in conjunction with the Australia Day Awards. A grant application has been submitted to hold a 'Life for Living' program for social and lifestyle activities for seniors as part of Council's focus to encourage seniors to age positively.	Ongoing commitment	100%	
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.2	Provide appropriate support and resources to facilitate community groups that support older people in the community	Chief Executive Officer	As of 30 September 2016 Council has now adopted the Positive Ageing Strategy after a comprehensive community consultation process. Some actions have been funded within the 2016-2017 budget. Council continues to support a range of community events for the whole community.	Progressing	25%	
1.3.4.2	Support and facilitate opportunities for respected community	1.3.4.2.1	Support and facilitate opportunities for respected community elders to provide	Community Development Manager	As of 30 September 2016 Council values the experience found within community elders and supports individuals and groups who are committed to mentoring young people, sharing that experience and improving outcomes for	Ongoing commitment	0%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	elders to provide mentoring to young people		mentoring to young people		local Youth.			

A supportive shire for families and children



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.1	Support the provision of after school care within the shire	Community Development Manager	As of 30 September 2016 Council actively supports the provision of after school care within the Shire which is administered through a collaborative partnership with Leeton Shire Council. The facility known as NOOSH is well attended and caters for infants and primary school aged children from after school to 6pm. The facility also operates during school holidays where it is not possible for parents to take leave due to work commitments.	Ongoing commitment	0%	
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.2	Support the provision of playgroups throughout the shire	Chief Executive Officer	As of 30 September 2016 Council has again approved to continue to run the Narrandera Out of School Hours (NOOSH) program on behalf of the community for an additional 12 months.	Progressing	25%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.3	Support access to pre-schools for children with the shire	Chief Executive Officer	As of 30 September 2016 Council has again approved to fund the Narrandera Out of School Hours (NOOSH) program for an additional 12 months which also provides vacation care during school holiday periods.	Progressing	25%	
1.3.5.2	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family spaces	1.3.5.2.1	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family spaces	Open Space Recreation Manager	As of 30 September 2016 Funding for this strategy was not approved for the 2016-2017 budget. An amount of \$10,000 was however approved for the replacement of worn components of playground equipment with replacements to be ongoing throughout 2016-2017.	Progressing	10%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.3	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	1.3.5.3.1	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	Open Space Recreation Manager	As of 30 September 2016 Installation of baby change tables has occurred at all new toilet facilities and remains ongoing, but no purpose built parent rooms have been built to date.	Not yet commenced	0%	
1.3.5.4	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	1.3.5.4.1	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	Economic Development Manager	As of 30 September 2016 A number of local eateries have child friendly play areas to encourage family patronage. Local accommodation providers offer options that are family friendly and are able to comfortably accommodate larger family groups.	Progressing	45%	
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are considered in	1.3.5.5.1	Continue to engage with groups that work with children and their families	Chief Executive Officer	As of 30 September 2016 Council's Community Engagement Policy includes requirement to identify all relevant stakeholders for a project / service and to ensure that they are appropriately consulted.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	decision making							
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are considered in decision making	1.3.5.5.2	Actively engage children throughout the shire in local government	Community Development Manager	As of 30 September 2016 Council is currently actively seeking input from children and youth with regard to the current update of the Community Strategic Plan. Dedicated survey forms have been designed for both High School students and Infants and Primary students to complete and return to Council. School students who submit a completed survey response will automatically be entered into a prize draw to win 1 of 4 \$50 iTunes cards. Council also provides activities to engage with local school children as a part of Local Government Week activities.	Ongoing commitment	0%	




Opportunities for our community to participate together




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.1	Continue to provide high quality library services at the Narrandera Library	1.3.6.1.1	Undertake a review of library services within Narrandera Shire	Community Development Manager	As of 30 September 2016 Staff have undertaken their training and the Centrelink Rural Agency within the Library is now fully functional and being utilised by the public. With the balance of funds from the Revitalising Regional Libraries Grant group study, seating has been updated and existing furniture has been re-arranged to maximise space for clients. The Library now has a regular and ongoing Tuesday (1/2 day) and Thursday (full day) paid multi purpose room booking from Sureway Employment. Free Public Wi-Fi for clients with their own device is now available.	Completed	0%	
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.1.	Continue to provide ongoing support to sportsground and stadium committees	Deputy GM Infrastructure	As of 30 September 2016 Council staff continue to provided ongoing support to these committees.	Progressing	50%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.2	Continue to support and encourage opportunities for our Shire's Indigenous community to celebrate and participate in cultural activities	Community Development Manager	As of 30 September 2016 Council provides support of various kinds to the community and assists where possible with celebrations and cultural activities. Council also supports Aboriginal staff members by nominating them to attend the annual Local Government Aboriginal Network Conference to participate in career development activities.	Ongoing commitment	0%	

RESPECTS AND PROTECTION OF OUR NATURAL ENVIRONMENT




A community that actively protects its local environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	1.4.1.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	Open Space Recreation Manager	As of 30 September 2016 Installation of numerous litter collection bins and signage have been installed across the Shire sending a visual message to people to lessen their impact on the environment. The 'red guide post program' is used within the Shire to advise of noxious weed locations. Advertising of the program has also been achieved through a 'fuel nozzle campaign' with television advertisements ongoing.	Progressing	25%	
1.4.1.2	Support businesses, the farming community, and industry to implement environmentally friendly practices	1.4.1.2.1	Develop and implement sustainable management plans and strategies for sensitive areas that support sustainable environment practices	Environmental Planning & Development Manager	As of 30 September 2016 Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment. Heritage grant funding is currently open for projects due for completion by April 2017.	Completed	100%	
1.4.1.3	Ensure that development within the shire integrates ecologically	1.4.1.3.1	Ensure that development within the shire integrates ecologically	Environmental Planning & Development Manager	As of 30 September 2016 All applications for development consent are assessed against given controls in Council's Local Environmental Plan also Development Control Plans and other	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	sustainable development principles		sustainable development principles		statutory requirements.			
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.1	In partnership with Western Riverina Noxious Weeds Action Group and Eastern Riverina Noxious Weeds Action Group, continue to respond appropriately to outbreaks of weeds throughout the shire	Open Space Recreation Manager	As of 30 September 2016 There have been changes to the way in which Council manages noxious weeds with WRNWAG and ERNWAG no longer active also the Noxious Weeds Act, 1993 will be replaced with the Biosecurity Act, 2015 which will be enacted at some point in 2017. Council still is actively involved in the Weeds Action Plan which runs until 2020.	Progressing	25%	
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.2	Inspect properties for weed control on a biennial basis	Open Space Recreation Manager	As of 30 September 2016 Inspections will take place (as per noxious weeds policy) as the year progresses when growth becomes more active and properties become more accessible.	Progressing	10%	
1.4.1.4	Continue to implement processes to	1.4.1.4.3	Provide information and advice regarding	Open Space Recreation Manager	As of 30 September 2016 Landholder education and Council staff updates have been conducted as indicated	Progressing	25%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	protect our environment from the occurrence, spread and impact of weeds throughout the shire		weed control and preventative practices		in the Weeds Action Plan. The Red Guide Post program initiative has been very well received by the community.			



Innovative ways to protect our environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.2.1	Explore the feasibility of green energy options for use within the Narrandera Shire	1.4.2.1.1	Explore the feasibility of green energy options for use within the Narrandera Shire	Environmental Planning & Development Manager	As of 30 September 2016 Minimal implementation has occurred to date. Council's capital works projects consider viable efficiency options where possible and within budget constraints. The statutory Building Code of Australia requirements are imposed for all new building developments. Council is in the early stages of undertaking an energy audit and a cost benefit analysis of implementing solar energy. There is ongoing liaison with the Office of Environment & Heritage regarding funding or future training opportunities.	Progressing	75%	
1.4.2.2	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	1.4.2.2.1	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	Environmental Planning & Development Manager	As of 30 September 2016 There has been minimal opportunity to retrofit Council facilities due to budget constraints, however a review of Council owned and managed office spaces and buildings is underway. Staff have attended energy basics management training to liaise with Office of Environment & Heritage to identify training and funding opportunities.	Progressing	70%	
1.4.2.3	Develop a community Climate Change Strategy that supports the	1.4.2.3.1	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon	Environmental Planning & Development Manager	As of 30 September 2016 Local Government NSW and the Office of Environment & Heritage have surveyed NSW Councils to assess the needs of Councils in adapting to climate change. Council staff have participated in	Progressing	20%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	long term goal of becoming a carbon neutral community		neutral community		workshops to identify areas of regional vulnerability and adaptation responses and the effect that climate change may have on industry, landscape management and natural/cultural assets also settlements and infrastructure.			



Proactive water conservation practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.1	Provide ongoing information to the community about the importance of water conservation practices	1.4.3.1.1	Continue to regularly distribute relevant information to the community supporting water conservation practices	Water Sewer Project Coordinator	As of 30 September 2016 Council continues to distribute information to the community supporting water conservation practices.	Completed	100%	
1.4.3.2	Investigate water re-use opportunities in all community facilities, residential developments and storm water upgrades	1.4.3.2.1	Revise and update the Narrandera Storm Water Management Plan	Deputy GM Infrastructure	As of 30 September 2016 There has been no update of the Narrandera Stormwater Management Plan this reporting period.	Not yet commenced	0%	
1.4.3.3	Work towards ensuring that water conservation practices are engaged throughout all Council works	1.4.3.3.1	Conduct a review of water use practices within Council works and identify areas for potential savings and reuse	Water Sewer Project Coordinator	As of 30 September 2016 Council continues to self monitor water usage with the long term goal of implementing conservation and sustainable practices	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.4	Undertake works to improve the water quality of our waterways	1.4.3.4.1	Undertake works to improve the water quality of our waterways	Open Space Recreation Manager	As of 30 September 2016 The Hydrological Study of Lake Talbot is in its final stages. Regular water testing to monitor water quality is ongoing.	Progressing	80%	
1.4.3.5	Improve our aquatic biodiversity	1.4.3.5.1	Improve our aquatic biodiversity	Open Space Recreation Manager	As of 30 September 2016 The Hydrological Study of Lake Talbot is in its final stages. Only registered chemicals certified for use adjacent to water ways are used on infestated areas.	Progressing	25%	

Protection of our native flora and fauna

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.4.1	Support rural communities and farmers to conduct rehabilitation projects	1.4.4.1.1	Where appropriate provide support to programs that actively engage farmers in the rehabilitation of land	Environmental Planning & Development Manager	As of 30 September 2016 Council is willing to assist with any proposed projects, provided that Council has the capacity and available resources at that particular point in time.	Progressing	5%	
1.4.4.2	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	1.4.4.2.1	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	Open Space Recreation Manager	As of 30 September 2016 Re-growth of native vegetation is managed in such a manner as to promote healthy growth. The commitment to planting native vegetation is ongoing.	Progressing	25%	
1.4.4.3	Increase the involvement and leadership our Aboriginal community	1.4.4.3.1	Work with the CMA to implement the CMA riparian restoration and Aboriginal Cultural Heritage program	Community Development Manager	As of 30 September 2016 The CMA Riparian Restoration and Aboriginal Cultural Heritage program was completed in 2011 with a final report submitted 16 December 2011.	Completed	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	have in championing the protection of our land, in particular in areas of cultural significance							
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.1	Coordinate and implement an appropriate works program for management of the Narrandera Wetlands	Open Space Recreation Manager	As of 30 September 2016 Work schedules for the Narrandera Wetlands area are implemented in accordance with the Committee's recommendations and public requests. A noxious weed inspections and control program is in place and is perpetual.	Progressing	30%	
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.2	Implement and coordinate a works program for management of the Narrandera Flora and Fauna Reserve	Open Space Recreation Manager	As of 30 September 2016 A number of measures are in place to protect our native fauna such as water troughs placed in key areas during periods of hot weather to lessen the stress on Koalas. Fire trails are graded when necessary in addition to a noxious weeds program in place to protect the native flora as are riparian inspections conducted on a regular basis. Fuel reduction methods and approvals are still being investigated. The reserve is inspected regularly by the Council Ranger and where necessary (such as following periods of rainfall) the reserve	Progressing	25%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					is closed to vehicular access to limit any damage to the roadways and natural habitat.			


A GROWING ECONOMY

A STRONG AND RESILIENT LOCAL ECONOMY

An economy that is well prepared for the future



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.1	Develop a Narrandera Shire Economic Development Strategy to better understand the needs and characteristics of the local economic environment and to plan for the response to priorities	2.1.1.1.2	Employ a Community and Economic Development Officer to support the development and implementation of the actions identified in the Narrandera Shire Economic Development Strategy	Economic Development Manager	As of 30 September 2016 A Manager of Economic Development has now been employed.	Completed	100%	
2.1.1.3	Support the establishment of a Narrandera Shire Chamber of Commerce or similar business	2.1.1.3.1	Support the establishment of a Narrandera Shire Chamber of Commerce or similar business group	Economic Development Manager	As of 30 September 2016 Council staff continue to attend monthly meetings of the Narrandera Business Group and Narrandera Tourism Incorporated and actively participate when and where required.	Ongoing commitment	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	group							
2.1.1.4	Strengthen relationships between Council and the business community	2.1.1.4.1	Continue to maintain and foster relationships with business and industry leaders throughout the shire through regular meetings and communication	Economic Development Manager	As of 30 September 2016 Regular monthly attendance at Narrandera Business Group and Tourism Incorporated meetings strengthens communication and relationships. The relationship with Riverina Regional Development Australia and Riverina Regional Tourism; along with other entities and agencies is maintained through regular attendance at meetings and ongoing digital communication. Business and industry leaders have been consulted and are providing valuable input in the current development of the Economic Development Strategy.	Ongoing commitment	100%	
2.1.1.5	Develop strong links with regional economic development initiatives	2.1.1.5.1	Continue to participate in Regional Development Australia and RAMROC initiatives that focus on strengthening the economic environment within the Narrandera Shire	Economic Development Manager	As of 30 September 2016 Council staff continue to participate in forums conducted by Regional Development Australia (Riverina) with Councillors and senior staff attending RAMROC meetings and partake in numerous collaborative initiatives with other Councils such as the Lake Coolah project and the Food Bowl Inland Rail Alliance. Council participated in the 2016 Regional Living Expo Program held in Sydney along with 20 other Councils and organisations.	Ongoing commitment	0%	
2.1.1.6	Support opportunities for our	2.1.1.6.1	Continue to actively encourage and source	Economic Development Manager	As of 30 September 2016 An E-Business development workshop and a visual marketing workshop in partnership	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability		professional development opportunities for our businesses		with the Business Enterprise Centre were held during September 2016, the workshops were funded under the Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund. The knowledgeable presenters provided attendees with the opportunity to gain expertise and to further develop their skills to improve their business sustainability. Farmanco Consultants and Rural Directions Pty Ltd with the support of Farmlink also delivered a series of half day workshops for business owners and managers who were keen to spend time working on the business.			
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.2	Promote and distribute appropriate information to businesses to encourage participation and attendance at professional development opportunities throughout the region	Economic Development Manager	As of 30 September 2016 Ongoing liaison continues with Regional Development Association, Business Enterprise Centre, Riverina Regional Tourism, Destination NSW, TAFE and other business / tourism organisations to identify business training and development opportunities. The end result being to assist in their promotion to the Narrandera Business Group and Narrandera Tourism Group. Local businesses and industry are made aware of training and development courses through various mediums such as direct email, through newspaper advertising, media releases and attendance at regular meetings with the Narrandera Business Group and	Progressing	80%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Narrandera Tourism Group.			

A local economy supported by the broader community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.2.1	Support the utilisation of local businesses wherever possible, and when in the best interests of the community and Council	2.1.2.1.1	Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes	Deputy GM Corporate & Community	As of 30 September 2016 Council procurement manual at section 8.1 provides for local supplier preference: "The Project Officer should purchase goods or services, or the relevant panel should recommend the tender/quotation to NSC, from a local supplier where the results of an evaluation against the specific selection criteria and procurement categories are equal". Discussions have been held with Local Government Procurement to increase local contractor presence on the Local Government Procurement contractors database through the development of a supplier panel for the RAMROC Councils.	Progressing	20%	
2.1.2.2	Explore ways to encourage greater support for our local businesses within the community	2.1.2.2.1	Where appropriate, support local businesses with the promotion of strategies that encourage local retail support by the community and visitors	Economic Development Manager	As of 30 September 2016 Consultation for the development of the 'Buy Local Strategy Project' was conducted with local business and industry groups during September 2016. The consultant is progressing with the finalisation of the strategy and the buy local campaign.	Progressing	95%	



A THRIVING TOURISM SECTOR

An improved image of Narrandera for tourists



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting tourist destination	2.2.1.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting visitor destination	Marketing and Tourism Officer	As of 30 September 2016 Work continues on the new branding strategy with design of the new branding logo underway, work is also progressing on the development of a marketing campaign to reflect the new brand.	Completed	100%	
2.2.1.3	Ensure the Narrandera Visitor Information Centre is maintained to a high standard to provide	2.2.1.3.1	Upgrade the Narrandera Visitor Information Centre	Economic Development Manager	As of 30 September 2016 The Narrandera and Leeton Visitor Services Steering Committee at its July 2016 meeting endorsed taking a 3 year staged approach to the option of developing a shared Narrandera and Leeton Visitor Service Centre. A staged approach will support the monitoring of successful progression, ensuring that each stage	Progressing	55%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	information and resources to visitors to the area				informs the next and provides the flexibility to incorporate changes or shift focus if required.			

Better use of our natural strengths and assets to build our tourist sector



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.2.1	Promote Narrandera as a place of great environmental diversity and interest	2.2.2.1.1	Work to encourage nature based tourism operators to establish within the shire	Marketing and Tourism Officer	As of 30 September 2016 Despite attempts by businesses and Council to commence nature tour operations, the initiative to date has not proved viable. The concept of nature based tourism and how best to support it is being reviewed and shall be considered as part of the creation of the Economic Development Strategy.	Completed	100%	
2.2.2.2	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	2.2.2.2.1	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	Economic Development Manager	As of 30 September 2016 No further action at this time on Stage 2 of the bike and hike trail. The recent flooding event means that a review of the trails are needed and remedial works likely. The upgrade of the Narrandera Tourism website has a focus on new natural images to promote the natural assets of the Shire. No further progress to date by the Narrandera Landcare Group with the feasibility study of the rail trail project which includes the restoration of the former rail bridge across the Murrumbidgee River at Gillenbah.	Progressing	70%	


Partnerships to support our tourist industry

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.3.1	Continue involvement in appropriate regional and state tourism bodies	2.2.3.1.1	Continue to actively participate in the following groups/bodies: <ul style="list-style-type: none"> • Riverina Regional Tourism • Destination NSW • Regional Development Australia • Newell Highway Promotion Committee 	Economic Development Manager	As of 30 September 2016 Council maintains and continues its membership and participation in Riverina Regional Tourism, Destination NSW and also the Newell Highway Promotion Committee programs. There is also regular attendance at meetings and participation in programs and events of organisations such as Riverina Regional Tourisms, Taste Riverina and Regional Development Australia Regional Living Expo.	Ongoing commitment	100%	
2.2.3.2	Partner with neighbouring Councils to facilitate the promotion of the region	2.2.3.2.1	Continue to actively participate in council cluster groups with neighbouring shires	Economic Development Manager	As of 30 September 2016 Council continues to participate and maintain a strong involvement in the Newell Highway Promotions Committee. Narrandera Shire Council works in unison with Leeton Shire Council, Griffith City Council, Carrathool Shire Council and Murrumbidgee Shire Council on destination planning. Council has formed a Committee with Leeton Shire to develop a Narrandera and Leeton Visitor strategy that will support collaborative tourism and marketing and promotion of tourism and enhancement of the visitor economies of both Shires.	Ongoing commitment	100%	



A PROFITABLE AND GROWING BUSINESS AND INDUSTRY COMMUNITY

Attract new industry and business to the shire





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	2.3.1.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	Economic Development Manager	As of 30 September 2016 The development of an Economic Marketing Strategy for new business and to promote the Shire strongly links to both the Economic Development Strategy and the branding strategy which are now being progressed with the approval of grant funding. Upon final completion of the Economic Development Strategy, the Marketing Strategy can be fully finalised to be lead by the Marketing and Tourism Officer. Confirmation is still pending of Council's application for funds to the Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund to implement a project that aims to market business opportunities of the Shire to approximately fifteen key and agricultural complimentary industries.	Progressing	55%	
2.3.1.2	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the shire's shopping precinct	2.3.1.2.1	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the Shire's shopping precinct	Economic Development Manager	As of 30 September 2016 There is continued progression of the Narrandera Business Centre Master Plan with functional plans presented to Council and the Stakeholder Reference Group. Feedback is being compiled for the project consultant who will then move into vertical design phase. A fast food retailer	Progressing	55%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					continues to seek and have discussions regarding a suitable sight that will maximise retail exposure.			
2.3.1.3	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses wishing to establish in the shire	2.3.1.3.1	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses wishing to establish in the Shire	Economic Development Manager	As of 30 September 2016 This policy will be developed upon completion of Economic Development Strategy. The policy is partially dependant on the direction and focus of the Economic Development Strategy. Research has been conducted and information sourced on policies and incentives provided by other Councils that may be useful in formulating this strategy and associated policies.	Progressing	30%	


Support establishing and long term businesses within the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.2.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	2.3.2.1.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	Economic Development Manager	As of 30 September 2016 Council has submitted (under round 3 of the Murray Darling Basin Regional Economic Diversification Program - Energise Enterprise Fund) a project that will showcase local industries and investment-friendly characteristics of the Shire to visiting industry representatives. The project aims to enable local businesses to build relationships that may result in mentoring, investment capital or financial partnerships.	Ongoing commitment	100%	
2.3.2.2	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	2.3.2.2.1	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	Economic Development Manager	As of 30 September 2016 Continued promotion through the Riverina Regional Tourism quarterly e-newsletter of locally produced food products. Promotion of local products for sale in the Visitor Information Centre and on the Narrandera Tourism Facebook. The buy local strategy, a project and partnership between Council and the Narrandera Business Group, has commenced with consultation sessions held with key stakeholders. The investor page on the Narrandera website www.narrandera.nsw.gov.au has been refreshed with the page now having improved functionality, more appeal and relevant images and most importantly links to other Council services associated with investor business development.	Progressing	90%	

Develop infrastructure that facilitates business growth



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.3.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	2.3.3.1.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	Traffic Airport Engineer	As of 30 September 2016 Report submitted to February 2016 meeting of Council and now awaiting final design of the proposed CBD upgrade.	Completed	100%	
2.3.3.2	Plan, develop, deliver and maintain infrastructure to support land sales in industrial estates	2.3.3.2.1	Develop and implement infrastructure master plans for priority commercial and industrial development areas	Deputy GM Infrastructure	As of 30 September 2016 There is a completed Master Plan for the Red Hill Industrial complex and an informative website available www.narrandera.nsw.gov.au - select Planning and Development then scroll down to For Investors.. The Master Plan includes staged subdivisions to be considered inline with demand for land purchases.	Progressing	30%	
2.3.3.3	Plan, develop, deliver and maintain infrastructure that encourages transactions in commercial and activity centres	2.3.3.3.1	Commence scoping and review of the Narrandera CBD Master Plan development in conjunction with any additional LEP review	Deputy GM Infrastructure	As of 30 September 2016 The draft design for the Narrandera CBD Master Plan has been adopted by Council and the detailed design is now being completed by consultants. Design on replacement of services such as water, drainage and sewer will need to be undertaken inline with the final Master Plan design.	Progressing	70%	
2.3.3.4	Extend improved access to telecommunication	2.3.3.4.1	Extend improved access to telecommunication	Manager of Projects and Assets	As of 30 September 2016 The NBN rollout to the Shire has progressed. NBN cabled network footprint	Progressing	70%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and broadband services throughout the shire		and broadband services throughout the shire		established with the proposed NBN cabinet and copper pillar locations works have been decided with the constructor being Lend Lease. Lend Lease is scheduled to commence work in late October 2016 with works expected to be completed by end of March 2017. It is understood that the NBN cable network will go on sale as of August 2017. The NBN will provides access for businesses and the community to either a fixed line or wireless and sky muster satellite services for rural areas. Fixed wireless sites are currently available in the village of Barellan and part of Narrandera Town.			
2.3.3.6	Develop a sustainable stock and domestic water scheme to service rural industry	2.3.3.6.1	Develop a sustainable stock and domestic water scheme to service rural industry	Water Sewer Engineering Officer	As of 30 September 2016 There has been no change during this reporting period. This project is not likely to commence as the Narrandera Town reticulation network requires the undivided attention of staff resources.	Not yet commenced	0%	
2.3.3.7	Plan for the future expansion of a road network to support heavy vehicle access including road trains	2.3.3.7.1	Advocate and implement effective road transport (road trains, b-triples) networks throughout the shire	Works Manager	As of 30 September 2016 Road service review outcomes are being implemented which will ensure that available resources are optimised. The structural capacity of 10 significant bridges within the Shire are currently being investigated, ultimately ensuring a more accurate snapshot of the integrity of our essential bridge infrastructure. Several constraints have been identified	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					on our freight corridor, these constraints have been reflected within the Regional Freight Transport Plan.			
2.3.3.8	Continue to support and advocate for the development of a rail network and intermodal transport hub	2.3.3.8.1	Continue to lobby for the development of inland rail alliance	Chief Executive Officer	As of 30 September 2016 Council, as host of the Food Bowl Inland Rail Alliance, wrote to the Department of Finance and Department of Infrastructure advocating for a broad terms of reference for the Private Sector to express interest in partnering with the Federal government to build and operate the Inland Rail. The EO is now open and the terms of reference have now been published. The terms of reference are broad in terms of allowing for different route options to be submitted by private sector proponents. Narrandera Shire Council continues to liaise with alliance Council partners and private sector stakeholders.	Progressing	25%	



A SKILLED AND QUALIFIED WORKFORCE




Improved access to education and training opportunities for our shire's residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.1.1	Identify and develop partnership opportunities with education and training service providers that improve the availability of education and training options locally	2.4.1.1.1	Support the partnership with Riverina TAFE for the Links to Learning program	Governance & Engagement Manager	As of 30 September 2016 Due to the funding conditions of the Links to Learning Grant, Council had to unfortunately withdraw from the program. The Narrandera Christian Revival Crusade (CRC) have filled the void left by Council and have accepted responsibility to apply for future Links to Learning grants to facilitate the program. Council remains very supportive of the CRC to continue to fill the role left by Council's withdrawal.	Completed	100%	
2.4.1.2	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and	2.4.1.2.1	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and training	Chief Executive Officer	As of 30 September 2016 Council has provided support to a group that intends to establish a Narrandera Community Trust.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	training							
2.4.1.3	Provide additional local job training and skill development opportunities	2.4.1.3.1	Provide additional local job training and skill development opportunities	Chief Executive Officer	As of 30 September 2016 Council has been very active in advocating for the Narrandera TAFE campus to remain open. This advocacy has been successful. In addition Council has financially supported the Business Enterprise Centre to conduct a range of free training programs in the Shire for businesses such as retail merchandising and e-commerce.	Progressing	25%	
2.4.1.4	Provide flexible and diverse education and training facilities within the region	2.4.1.4.1	Provide flexible and diverse education and training facilities within the region	Chief Executive Officer	As of 30 September 2016 Council has been very active in advocating for the Narrandera TAFE campus to remain open. This has been successful. TAFE NSW are implementing a new flexible learning approach (face to face and online) at their campuses throughout NSW.	Progressing	25%	

Partnerships that support our workforce

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.1	Investigate models of support networks to assist in retaining health care workers within the shire	2.4.2.1.1	Investigate models of support networks to assist in retaining health care workers within the shire	Chief Executive Officer	As of 30 September 2016 Council has been very active in advocating for health services within the Shire and has supported a range of initiatives.	Progressing	25%	
2.4.2.2	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	2.4.2.2.1	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	Work Health Safety Officer	As of 30 September 2016 During the quarter a number of experienced staff members were absent on leave. This provided opportunity for lesser experienced staff to take on higher duties and responsibilities. Where this occurred departmental supervisors and managers provided advice and guidance to the staff member. Mentoring is a vital element of Council's workforce strategies moving forward as the creation and development of carefully structured succession planning gathers greater emphasis and momentum. Currently there are two young staff members undertaking tertiary studies with mentoring being provided and undertaken by department supervisors. Assistance, guidance and direction includes, fulfilment of daily tasks, help with completing structured training modules and management responsibilities.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.1	Continue to explore opportunities to provide training opportunities within Council	Work Health Safety Officer	As of 30 September 2016 Training opportunities and initiatives for staff are regularly assessed and monitored by Council's HR team to ensure relevance and benefit both short and long term. Liaison and effective communication with numerous training providers is relied upon to ensure reliable, timely and cost effective training programs or courses are sourced and actioned. Increased use has been made this quarter in Council joining with other local government groups to achieve necessary course participant numbers that in turn reduces the actual training cost per person.	Completed	100%	
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.2	Continue to actively pursue options to attract qualified medical staff to the area	Chief Executive Officer	As of 30 September 2016 Council continues to pro-actively support the hosting of medical students in Narrandera Shire as part of their study placement. At present Council leases a residential property to the University of Wollongong for a Doctor and their family to reside in whilst in training at the Narrandera GP Superclinic.	Progressing	25%	
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced	2.4.2.3.3	Continue to participate in regional and national campaigns that aim to attract families and	Economic Development Manager	As of 30 September 2016 Council continues as an active participant with Regional Development Australia attending the August 2016 Regional Living Expo in Sydney. Council made representation directly to the HON Minister Health and Federal Member for Riverina,	Ongoing commitment	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	staff to the region		professionals to the area		Sussan Ley MP, also through RAMROC to reconsider the introduction of the proposed back packer tax because of concerns regarding the impact on supply of skilled seasonal agricultural labour.			

Attraction of skilled and qualified professional to the area

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.3.1	Determine possible incentives to attract qualified health care professionals to the region	2.4.3.1.1	Determine possible incentives to attract qualified health care professionals to the region	Economic Development Manager	As of 30 September 2016 Financial incentives from Council may be limited however Council is willing to assist with lobbying for funding from Government agencies.	Ongoing commitment	100%	
2.4.3.2	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	2.4.3.2.1	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	Economic Development Manager	As of 30 September 2016 Work continues with local large employers and businesses regarding professional vacancies. List of vacancies were taken to the 2016 Regional Living Expo held in Sydney. The Narrandera GP Superclinic has developed a video to assist in the recruitment of medical professionals which was taken to Regional Living Expo. Discussions held with OPAL Health Care regarding recruitment opportunities also working collaboratively with the local health service.	Progressing	95%	



A SUSTAINABLE AND PROFITABLE AGRICULTURAL SECTOR

Long term water security

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.1.1	Ensure long term water security for our community	2.5.1.1.1	In partnership with our community, continue to advocate for the needs of our community in relation to long term, sustainable water allocations	Deputy GM Infrastructure	As of 30 September 2016 Tenders for new consultants to undertake the Integrated Water Cycle Management Plan are being assessed with a view to making an appointment during October 2016.	Progressing	40%	
2.5.1.2	Educate the community about water security and food production	2.5.1.2.2	Continue to participate in regional and local projects that provide information relating to food production and water security	Chief Executive Officer	As of 30 September 2016 Council, as part of the Riverina and Murray Regional Organisation of Councils (RAMROC), has been active in advocating for water security and supporting various awareness raising initiatives.	Progressing	25%	
2.5.1.3	Continue to be involved in regional programs that explore the impacts of water	2.5.1.3.1	Continue to remain involved in projects and plans that relate to the water allocations and security for our region	Chief Executive Officer	As of 30 September 2016 Council has been actively advocating for water security with the Water for Community Committee and keeps in touch with the Griffith More Dams Committee.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	security and allocations on the region							



Increase our self-sufficiency through local food production




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.2.1	Support initiatives that promote our local produce within the shire	2.5.2.1.1	Support initiatives that promote our local produce within the shire	Economic Development Manager	As of 30 September 2016 Plans have been underway for the Taste Riverina, Banquet of Narrandera Secrets, a signature event to celebrate local and fresh produce through the design of a tasty three course menu. The banquet will also provide attendees with the opportunity to meet local producers, hear their stories and take the journey from paddock to plate. Work is progressing on the development of a buy local strategy that will include a focus on local produce. The Visitor Information Centre continues to promote and sell a range of locally produced goods. The Narrandera Farmers Market continues to be held on a regular basis, weather permitting.	Ongoing commitment	100%	
2.5.2.2	Facilitate partnerships that increase the use of local produce throughout the community	2.5.2.2.1	Continue to promote and advertise local markets and events that support the sale and use of local produce	Visitor Information Centre Coordinator	As of 30 September 2016 The Narrandera Farmers Market is promoted via standard tourism product promotional activities such as State Tourism Data Warehouse and in-house publications. Concept for a Whole-Town Garage Sale highlighting local product and producers with Shady Gum as the Hub has been floated and in the hands of Events Officer (as instructed by former EDM, Andrew Brown).	Ongoing commitment	20%	

QUALITY AND SUSTAINABLE INFRASTRUCTURE

INFRASTRUCTURE THAT SUPPORTS OUR DAILY LIFE




Responsible waste management

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	3.1.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	Environmental Planning & Development Manager	As of 30 September 2016 A Waste Management Strategy has been developed at a regional level. Implementation of recommendations in the future will be dependant upon the support of both Council and State Government funding opportunities.	Completed	100%	
3.1.1.2	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	3.1.1.2.1	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	Environmental Planning & Development Manager	As of 30 September 2016 Recycling programs initiated by Council are on a fortnightly collection basis and are available to businesses and industries on a small scale. Some recycling facilities are present at Council's landfill depot for use for nominated groups. Increased opportunities to be identified in the future where possible and where funding is available.	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.1	Participate in regional approaches to improving waste management	Environmental Planning & Development Manager	As of 30 September 2016 Council participates in waste management initiatives at a regional level through RAMROC. The group identifies programs, education measures and seeks funding where available to improve waste minimisation.	Completed	100%	
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.2	Continue to provide kerbside collection programs in Narrandera, Barellan, and Grong Grong	Environmental Planning & Development Manager	As of 30 September 2016 Council has an ongoing contract in place for kerbside collection programs for general and recycled waste in Narrandera, Barellan and Grong Grong.	Completed	100%	
3.1.1.3	Develop and implement innovative waste	3.1.1.3.3	Continue to actively work to improve our response to	Environmental Planning & Development	As of 30 September 2016 Participation in the regional waste group allows Council to address opportunities to improve waste disposal practices also to	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire		waste disposal	Manager	participate in programs where available and to be made aware of funding opportunities as they arise.			



Sustainable management of Council assets




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.2.1	Implement a computer based asset management system	3.1.2.1.1	Implement a computer based asset management system	Manager of Projects and Assets	As of 30 September 2016 Expression of Interest to purchase a new asset management system to be released during October 2016. Funding has been allocated for the purchase within the 2016-2017 budget.	Progressing	15%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify levels of service	3.1.2.2.1	Maintain regular inspections of Councils assets	Manager of Projects and Assets	As of 30 September 2016 Managers are in the process of developing asset inspecting schedules that addresses sustainable inspection timeframes which is dependent on the type of asset.	Progressing	40%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify	3.1.2.2.2	Monitor and implement actions of Council asset management plans	Manager of Projects and Assets	As of 30 September 2016 An asset management plan on all operational Council Assets is currently in place. A review of the asset management plan is to be conducted in the 2016-2017 financial year.	Ongoing commitment	80%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	levels of service							

WELL PLANNED AND WELL MAINTAINED COMMUNITY INFRASTRUCTURE



Open space and recreation infrastructure that is developed, managed and improved for long term sustainability and safety


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	3.2.1.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	Open Space Recreation Manager	As of 30 September 2016 Funding for the Open Space Strategy was unsuccessful in the budget process for the 2016-2017 financial year. The strategy shall proceed at a future date when adequate funding is available.	Not yet commenced	0%	
3.2.1.2	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	3.2.1.2.1	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	Open Space Recreation Manager	As of 30 September 2016 Funding for the Narrandera Shire Recreation Master Plan was unsuccessful during the 2016-2017 budget process, however the needs of recreational facilities across the Shire were reviewed as part of the overall 2016-2017 budgeting process. Anticipated future requirements have been addressed in the 10 year capital works program.	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.1	Continue to develop family gathering places in parks and open spaces throughout the shire by the installation of seating, shade, barbecues and public amenities	Open Space Recreation Manager	As of 30 September 2016 Family gathering places in parks and open spaces throughout the Shire is very important and is promoted by continual improvements such as the installation of seating and waste receptacles. The Cemeteries and other reserves managed by Council are also identified for infrastructure where there is a demonstrated need. The most recently improvements include the construction of new public amenities in Marie Bashir Park, Grong Grong Park, Evonne Goolagong Park and the Lake Talbot Boat Ramp area.	Progressing	15%	
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.2	Develop and implement appropriate park and sporting ground master plans, management plans and operational plans as required	Open Space Recreation Manager	As of 30 September 2016 Master plans and other plans are to be developed and reviewed as required.	Progressing	15%	
3.2.1.3	In partnership with local sporting clubs and community	3.2.1.3.3	Plan for the long management and sustainability of the Lake Talbot	Manager of Projects and Assets	As of 30 September 2016 A 10 year Capital Works Plan has been completed for both facilities and identifies asset renewal dates and replacement	Ongoing commitment	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves		Swimming Complex and Caravan Park		costs. The maintenance and repair programs are established on an annual basis. Lake Talbot Tourist Park has a current Plan of Management which is scheduled for review in 2017-2018. Lake Talbot Swimming Pool is the subject of a master plan which is currently being developed for 15 years.			
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.1	Continue to keep up to date and implement the Narrandera Shire PAMP and review where appropriate	Road Safety Officer	As of 30 September 2016 The draft PAMP was placed on public exhibition for a 28 day period with no submissions received. A subsequent letter requesting pedestrian infrastructure was sent to Council and this request was placed within the PAMP document presented to Council at its 27 September meeting. Council adopted the document as presented.	Progressing	10%	
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.2	Continue to develop planning to extend the bike path network throughout the shire	Road Safety Officer	As of 30 September 2016 A shared cycleway is currently being constructed along the southern side of Marie Bashir park (Twynam Street, Narrandera) commencing at the intersection with Cadell Street, Narrandera (Newell Highway) west to Adams Street, Narrandera. Funding for this work is from the Pedestrian Access Mobility Plan program.	Progressing	10%	


Protection of historic buildings and landmarks



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.1	Ensure that Council owned historic buildings are appropriately protected through Council's asset management program	Environmental Planning & Development Manager	As of 30 September 2016 Council's heritage advisor is engaged for comment when significant alterations are proposed to Council owned historic buildings. Future implementation of Asset Management Plans will seek appropriate funding to maintain service levels.	Completed	100%	
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.2	Encourage and support the protection and restoration of privately owned buildings	Environmental Planning & Development Manager	As of 30 September 2016 Funding is budgeted annually for privately owned building owners to seek funding for building improvements/refurbishments. Council's Heritage advisor reviews applications and provides recommendations for the consideration of Council. Current funding opportunity recently advertised for projects to be completed by April 2017.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.2	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	3.2.2.2.1	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	Environmental Planning & Development Manager	As of 30 September 2016 Preservation of Narrandera Shire heritage items is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	

INFRASTRUCTURE THAT SUPPORTS OUR COMMUNITY IDENTITY



Consistent visual messages throughout the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.1	Implement consistent road name signage throughout the shire	Governance & Engagement Manager	<p>As of 30 September 2016</p> <p>The rural addressing project commenced in February 2008 was finalised 5 June 2015 with the Gazettal of two new road names. The final Gazettal was the Kywong Boree Creek Road renamed as the Boree Creek Road with the Kywong Faithfull Road renamed as the Kywong Road. Council's works staff installed new road name directional signage and installed the individually numbered property identification plates adjacent to the main entrance to each property where a residence or other significant structure is located.</p> <p>As an overview of the project:-</p> <ul style="list-style-type: none"> * 49 roadway names were changed; * 11 roadways were named for the first time; * Over 900 individual property numbered identification plates were installed across the Shire; * The cost of the projects approximates \$100,000 with Council receiving the final NSW Land and Property rural addressing grant in 2012 of \$8,280. 	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.2	Ensure high quality tourism signage throughout the shire	Economic Development Manager	As of 30 September 2016 Installation of the entrance signs will be able to progress once the design of the new Shire logo and colours has been decided. Progress is under way on the installation of tourism 'i' signage with the location of the individual signs still to be confirmed. The 'i' signage is a requirement of our Visitor Information Centre accreditation. A signage hierarchy is currently under development which will guide the planning, design and installation of signage throughout the Shire. This shall be presented to a future Council workshop.	Progressing	80%	
3.3.1.2	In partnership with the community, plan and develop town entrance points that reflect the unique characteristics of the individual communities whilst also reflecting Council's branding	3.3.1.2.1	Update and implement the Narrandera Shire Entrance point plan	Economic Development Manager	As of 30 September 2016 This strategy is linked to the development of the Signage Strategy and Shire Branding with signs to be a feature of entrances to the Shire. Work continues on the Gillenbah traffic island as an attractive entrance point.	Progressing	40%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	strategy outlined in Strategy 1.1.1.1							




Exciting community spaces


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.2.1	Continue to progress the Streetscape Plans for each townships main street that allows for the development of vibrant CBDs	3.3.2.1.1	Finalise the design of the Narrandera Streetscape Plan for the Narrandera CBD	Deputy GM Infrastructure	<p>As of 30 September 2016 The Narrandera CBD Master Plan concept design has been approved by Council.</p> <p>Field survey works were completed in March 2016 with functional plans prepared and presented to Council and stakeholder reference groups.</p> <p>Detailed designs works are now underway including project costing and staging.</p>	Progressing	80%	
3.3.2.2	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout	3.3.2.2.1	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout their facilities	Economic Development Manager	<p>As of 30 September 2016 Broad discussions have been held regarding the development of the five year public art strategy with local art and community groups also with Western Riverina Art. The development of this strategy is to be discussed at the next meeting of the Narrandera Shire Council Arts and Community Centre group. The planned Narrandera Business Centre Masterplan incorporates the need for public art in the centre of the central business district.</p>	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	their facilities							




INFRASTRUCTURE THAT ENCOURAGES GROWTH



A range of residential opportunities for new residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.1.1	Implement policies and facilitate sustainable growth and housing choices in line with Council's LEP and the community's vision	3.4.1.1.1	Ensure developer compliance with all planning and building permits	Environmental Planning & Development Manager	As of 30 September 2016 Development Applications and Construction Certificates are issued with appropriate conditions of consent. Required inspections are carried out as requested by the applicant or when other compliance matters arise.	Completed	100%	
3.4.1.2	Offer a range of housing and accommodation choices to meet the needs of all community members current and future	3.4.1.2.1	Continue to lobby for the provision of diverse housing options throughout the shire	Chief Executive Officer	As of 30 September 2016 Council has participated in the Riverina and Murray Regional Plan development and has also lodged a submission regarding the draft plan. The Regional Plan includes housing supply issues.	Progressing	25%	
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged	3.4.1.3.1	Continue to provide Teloca House to meet the needs of the aged population within the community	Deputy GM Corporate & Community	As of 30 September 2016 RSL Life Care commenced the management of Teloca House as of 24 November 2015. Council continues to support potential developers of appropriate accommodation options to meet the needs of our current and future aged population,	Completed	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	population, including independent living and high needs accommodation				including independent living and high needs accommodation.			
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged population, including independent living and high needs accommodation	3.4.1.3.2	Continue to advocate and lobby for increased access to accommodation options for our older community members	Deputy GM Corporate & Community	As of 30 September 2016 While no longer a direct provider of residential aged care, Council has in the first half of 2016 conducted community consultation to develop its recently adopted and published Positive Ageing Strategy. This strategy will provide the soon to be revised community strategic plan with objectives and actions to address a range of appropriate aged care services to meet the ongoing needs of our older residents.	Progressing	25%	



Develop infrastructure that supports growth within our community




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.1	Develop an infrastructure plan to upgrade and maintain the sewage collection network, including investigation of waste water reuse opportunities	Water Sewer Engineering Officer	As of 30 September 2016 Awaiting updated asset and financial management plans.	Progressing	20%	
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.2	Provide a high quality sewage system network and services	Water Sewer Engineering Officer	As of 30 September 2016 The provision of improved sewer services is an ongoing commitment with Liquid Trade Waste Agreements and pricing to be implemented prior to the 2017-2018 financial year.	Progressing	10%	
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.1	Maintain drinking water standards through regular testing	Water Sewer Engineering Officer	As of 30 September 2016 Bacterial and chemical testing of the Narrandera potable water supply is undertaken on a regular basis with the results to date being within acceptable limits.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.2	Plan for future water supply that meets community expectations	Water Sewer Engineering Officer	As of 30 September 2016 The potable water supply network meets current standards and has the capability of meeting the expectations of future growth. Extensions to the network such as along Irrigation Way are progressing.	Progressing	50%	
3.4.2.3	Prioritise the development of drainage that provides high quality service to our current community and allows for growth in our residential and business areas	3.4.2.3.1	Continue to develop and implement the North Narrandera Town Drainage Scheme	Deputy GM Infrastructure	As of 30 September 2016 As the detailed design of the Narrandera Business Centre Master Plan progresses, stormwater drainage will be designed and upgraded to assist with the high volume of water that flows in that direction from North Narrandera. Preliminary investigations have been undertaken to carry out some maintenance works on existing detention basin infrastructure in North Narrandera and will form part of the 2016-2017 works program.	Progressing	30%	

A SAFE AND ACCESSIBLE SHIRE



A road network that is safe for our farmers, our community and our visitors

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.1	Prioritise the sealing and maintenance of roads, with priority being given to school bus routes, high traffic routes and major truck routes	3.5.1.1.1	Update the road register by category and condition and develop a 4 year priority works schedule in line with Council's asset management plan to ensure a sustainable network and that maintenance needs are considered	Works Manager	As of 30 September 2016 Emphasis is currently being given to implementing a sustainable road management technique in the rural areas of the Shire. Council recently published a paper regarding the "Otta Seal" technique and will present this at the Institute of Public Works Engineering Association state conference to be held in October 2016. Through better networking with various other Councils, Narrandera Shire Council can implement the most appropriate solution for better management of our vast rural road network. The draft road asset register is being further updated to include all assets by category. Road maintenance frequency has been developed for various classes of roads and has been implemented.	Progressing	20%	
3.5.1.2	Maintain our major roads and highways to facilitate safe travel throughout our shire	3.5.1.2.1	Advocate for the upgrade of the Newell Highway to support road train transport	Works Manager	As of 30 September 2016 Narrandera Shire Council is actively advocating to make the Newell Highway flood-proof for a 1 in 20 years flood event. The Sturt Highway from Narrandera to Wagga Wagga is open for road train vehicles following frequent attempts at	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					various strategic forums. A similar attempt is being made to open the Newell Highway for road train vehicles between Narrandera to Ardlethan.			
3.5.1.3	Facilitate the maintenance of rural road networks that support our agricultural sector	3.5.1.3.1	Facilitate the maintenance of rural road networks that support our agricultural sector	Works Manager	As of 30 September 2016 Council is trialling a new method to gain the best value from its resources by trialling the payment of a 'travel allowance' for road construction and maintenance crew. What this means is that identified crews start at the job site at 7.00am rather than commencing work at the depot then travelling to the job site, similarly the work day finishes at 4.15pm at the job site then the crews return to the depot. Already this trial has increased daily production of the maintenance graders. A number of gravel pits are now open to enable maintenance of local roads at a reduced cost.	Progressing	20%	
3.5.1.4	Ensure that speed limits are enforced throughout our community, especially in our rural communities	3.5.1.4.1	Ensure that speed limits are enforced throughout our community, especially in our rural communities	Works Manager	As of 30 September 2016 Drive to road condition signs are placed on 90 % of Council's local roads, ensuring that the road network remain safe for farmers, the community and visitors are safe to travel. A road safety audit study is being scheduled to develop a detail plan to provide various traffic control measures.	Progressing	10%	
3.5.1.5	Implement road safety	3.5.1.5.1	Continue to employ a Road Safety	Deputy GM Infrastructure	As of 30 September 2016 Narrandera Shire Council in conjunction	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	campaigns to encourage and educate about safe and responsible driving practices		Officer develop a Road Safety Strategic Plan for the shire		with Leeton Shire Council engages the services of a Road Safety Officer who actively promotes safe driving through hand-on education sessions and by way of media releases.			



Public transport infrastructure



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.2.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc	3.5.2.1.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc.	Economic Development Manager	As of 30 September 2016 Implementation of the recommendations from the Positive Ageing Strategy to support Community Transport Services for a weekly town bus service may strengthen Council's advocacy.	Progressing	60%	
3.5.2.2	Continue to provide the Narrandera Airport facility and service for the community and continue to explore opportunities to expand	3.5.2.2.1	Undertake a strategic review of Narrandera/Leeton airport activities	Traffic Airport Engineer	As of 30 September 2016 At present any improvements are as per Consultant report received in 2011. It is anticipated that a further report will be developed with eventual presentation to the Narrandera / Leeton Airport Committee for consideration.	Progressing	15%	

EFFICIENT AND RESPONSIVE SERVICES

HIGH QUALITY HEALTH SERVICES




Ensure that health services are planned for the current and future needs of the community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.1.1	Ensure a range of appropriate aged care services are provided to meet the ongoing needs of our older residents	4.1.1.1.2	Provide high quality residential aged care through Teloca House	Deputy GM Corporate & Community	As of 30 September 2016. RSL Life Care are now the operator of Teloca House with settlement occurring 24 November 2015. Whilst no longer a direct provider of residential aged care, Council has in the first half of 2016 conducted community consultation to develop its recently published Positive Ageing Strategy. This strategy will inform the soon to be revised community strategic plan with objectives and actions to address a wide range of appropriate aged care services.	Completed	40%	
4.1.1.2	Ensure that the health needs and characteristics of the community are accurately and consistently represented at a State planning level	4.1.1.2.1	Develop an understanding of the service needs of the community to ensure accurate information is considered and referred to in the allocation of services and resources within	Chief Executive Officer	As of 30 September 2016 Council has contributed a great deal of information to the relevant stakeholders in the hope that existing services can be maintained or preferably enhanced.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	to ensure appropriate service delivery, resources allocation and facility development		the shire					
4.1.1.3	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	4.1.1.3.1	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	Chief Executive Officer	As of 30 September 2016 Council adopted the Positive Ageing Strategy at its meeting in June 2016. Council will be developing a Disability Inclusion Access Plan concurrently with the review of the Community Strategic Plan. Council must adopt both plans 30 June 2017.	Progressing	25%	
4.1.1.4	Establish a group home for young people with disabilities	4.1.1.4.1	Establish a group home for young people with disabilities	Governance & Engagement Manager	As of 30 September 2016 Kurrajong Waratah have purchased land at the corner of East Street and Elwin Street for a Disability Support Home. A Development Application was lodged in September 2015 and was been	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					subsequently approved. Work on building stage 1 of the facility is expected to commence during the 2016-2017 financial year.			

Health services that meet the needs of the community




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.1	Continue to provide quality health and ambulance services that meet the needs of the community	4.1.2.1.1	Continue to provide quality health and ambulance services that meet the needs of the community	Chief Executive Officer	As of 30 September 2016 Narrandera continues to be serviced by a quality hospital facility and ambulance service with a local representation on the Murrumbidgee Local Health District Board.	Progressing	25%	
4.1.2.2	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	4.1.2.2.1	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	Chief Executive Officer	As of 30 September 2016 Council has been an active member of the Headspace for Griffith advocacy group. Now that the service is operational, Council continues to advocate for outreach services to Narrandera.	Progressing	25%	
4.1.2.3	Advocate and provide specialist program and services that actively work	4.1.2.3.1	Advocate and provide specialist program and services that actively work to support the health	Community Development Manager	As of 30 September 2016 Council supports the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal community members through the provision of administrative assistance to the	Ongoing commitment	0%	





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	to support the health and wellbeing of our Aboriginal community members		and wellbeing of our Aboriginal community members		Interagency Committee and through participation with committees and working groups. The goal is to seek to improve and support the health and wellbeing of our Aboriginal community members.			
4.1.2.4	Continue to support early intervention and health promotion programs, activities and infrastructure throughout the community to ensure that sustainable health outcomes are achieved for our community	4.1.2.4.1	Continue to support and facilitate appropriate health promotion programs throughout the shire	Chief Executive Officer	As of 30 September 2016 Council has proactively supported a range of programs including the Aboriginal program for reducing alcohol and drug harm in the community.	Progressing	25%	
4.1.2.5	Continue to advocate and lobby for adequate transport	4.1.2.5.1	Continue to advocate where appropriate to support the provision of	Home & Community Services Manager	As of 30 September 2016 Home and Community Care (HACC) has now transitioned to the Commonwealth Home Support Program (CHSP). The Commonwealth Home Support	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	options that facilitate accessibility to health services throughout the region for our community members		required transport services within the shire and region		Program (CHSP) Manager continues to lobby for adequate transport options when the opportunity arises.			

EDUCATION FOR ALL CHILDREN AND YOUNG PEOPLE

A positive school experience for all our children and young people



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.1	Increase the involvement of parents and families in our school communities	4.2.1.1.1	Increase the involvement of parents and families in our school communities	Chief Executive Officer	As of 30 September 2016 Council continues to support all the schools within the Shire with student award sponsorship through its Financial Assistance Program.	Progressing	25%	
4.2.1.2	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	4.2.1.2.1	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	Chief Executive Officer	As of 30 September 2016 Council continues to advocate for education outcomes across the Shire. Council hosts several school based trainees and work experience students each year.	Progressing	25%	
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.1	Continue to lobby for the needs of all families within the shire, in particular those that are currently disengaged from education	Chief Executive Officer	As of 30 September 2016 Council supported the Links to Learning grant funded program until a change of funding criteria meant the program needed to be hosted by another agency. Council facilitated the transfer and is committed to supporting the new auspicing body to maintain the program.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.2	Continue to support programs and projects that actively engage all families within education	Chief Executive Officer	As of 30 September 2016 Council attended schools during Local Government Week 2016 to promote careers in local government.	Progressing	25%	
4.2.1.4	Advocate for the long term sustainability of our small rural schools	4.2.1.4.1	Where appropriate continue to advocate for the long term sustainability of all of our shire's primary schools, in particular our small rural schools	Chief Executive Officer	As of 30 September 2016 Council supports all schools across the Shire with an annual award sponsorship program financed through Council's Financial Assistance Program. Council has also facilitated grant opportunities for infrastructure such as footpaths from schools to the central business district.	Progressing	25%	
4.2.1.5	Reduce the truancy rate within our schools, with particular focus on at risk children	4.2.1.5.1	Reduce the truancy rate within our schools, with particular focus on at risk children	Chief Executive Officer	As of 30 September 2016 Council has supported programs such as 'Midnight Basketball' at the Narrandera Sports Stadium.	Progressing	25%	
4.2.1.6	Encourage local families to utilise local schools within the	4.2.1.6.1	Encourage local families to utilise local schools within the shire	Chief Executive Officer	As of 30 September 2016 Council is very proactive in promoting the Shire including conducting a 'Get Local' Campaign.	Progressing	25%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	shire							

ACCESSIBLE, EFFECTIVE AND UTILISED SERVICES AND PROGRAMS FOR OUR COMMUNITY

Improve the communities understanding of the services and programs available for their access




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.1.1	Regularly promote services and programs that are available to the community	4.3.1.1.1	Utilise Council's communications and publications to regularly promotes services and programs throughout the community	Chief Executive Officer	As of 30 September 2016 Council is conducting a 'Get Local' Campaign which does not only focus on retail but is also about services in general.	Progressing	25%	
4.3.1.2	Increase the involvement of services and organisations within the community	4.3.1.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	Chief Executive Officer	As of 30 September 2016 Council has adopted an Action Plan to address issues raised through the 2016 Community Survey. This survey identified that Council could improve its communication with the community.	Progressing	25%	




Increased knowledge of the service needs of our community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	4.3.2.1.1	Ensure a strong understanding of the needs and characteristics of the Narrandera community to inform discussions and information provided to services providers	Economic Development Manager	As of 30 September 2016 Council continues to maintain currency of information on the Narrandera Shire website www.narrandera.nsw.gov.au . A new webpage for investment and industry on the Council website has been developed which lists a range of economic and demographic data. Council through its various Section 355 Committees continues to network and liaison with community groups and service providers and is able to therefore maintain communication and keep them updated on a variety of issues. The current review of the Community Strategic Plan 2012-2030 will contain means whereby more information can be dispersed to the community.	Progressing	70%	
4.3.2.2	Advocate on behalf of the community to ensure the consideration of community needs in the allocation of resources and services	4.3.2.2.1	Continue to ensure relationships and partnerships are developed and strengthened to support appropriate service provision within the shire	Chief Executive Officer	As of 30 September 2016 Council is active in a range of ways to meet this objective; for example Council is an active member of the Riverina and Murray Regional Organisation of Councils (RAMROC), Council was successful in receiving Innovation Funding to further explore shared services with surrounding Councils and has partnered with Bland Shire for Fixing Country Roads Funding. The Community Transport service delivery to Leeton Shire is expanding as a result of additional funding.	Progressing	25%	

A SAFE AND WELL PROTECTED COMMUNITY

A safe community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.1	Ensure high quality, accessible and responsive police services throughout our communities	4.4.1.1.1	Support and advocate for the provision of high quality and responsive police services throughout the shire	Chief Executive Officer	As of 30 September 2016 Council holds a quarterly meeting with the local police and attends the community safety precinct meetings.	Progressing	25%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.1	Develop the Narrandera Shire Crime Prevention Strategy	Chief Executive Officer	As of 30 September 2016 At this stage resources have not been allocated for Council to prepare a Narrandera Shire Crime Prevention Strategy. As noted elsewhere in this report, Council fosters regular communication with the police, provides CCTV at key locations, is preparing a design for the Narrandera Business Centre which includes community safety criteria and a range of other measures.	Progressing	25%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.2	Support community education, support and encouragement regarding harm minimisation of	Chief Executive Officer	As of 30 September 2016 Council has assisted Mission Australia to hold an ICE forum to raise community awareness and has been very supportive of a funded program addressing harm minimisation in the Aboriginal community.	Progressing	25%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			drugs and alcohol					
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.3	Promote positive behaviour of individuals, community groups and neighbourhoods	Chief Executive Officer	As of 30 September 2016 Council provides a range of community events, supports a range of community initiatives such as partnering with Landcare, provides infrastructure to facilitate community safety and also chairs the Local Emergency Management Committee.	Progressing	25%	
4.4.1.3	Provide protection from crime, flood, fire, anti-social activities and other threats to community safety	4.4.1.3.1	Provide support to emergency services in preparing and responding to emergencies	Manager of Projects and Assets	As of 30 September 2016 There is an ongoing commitment by Council to supply Executive Support and a Local Emergency Management Officer role to the Local Emergency Management Committee (LEMC). Council fully participated in providing resources when requested by the combat agencies during a emergency event. Chairperson of LEMC is the Council Chief Executive Officer or delegated officer. Regular LEMC meetings are held during the year with all combat agencies attending.	Completed	100%	
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.1	Through the Public Health Plan identify, assess and rate public health risks and respond to them on a priority basis	Chief Executive Officer	As of 30 September 2016 Council chairs the Local Emergency Management Committee with the Committee currently updating the Local Emergency Management Plan with all the relevant agencies. This plan includes assessing and responding to public health risks.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.2	Ensure compliance with appropriate standards and legislation within the community to ensure safe practices	Environmental Planning & Development Manager	As of 30 September 2016 Council has engaged an external service provider to perform and monitor essential Public Health Act and Food Act compliance in accordance with relevant statutory requirements. A septic tank register is also being developed in conjunction with a program for ongoing septic tank inspections.	Progressing	80%	




TRUSTED AND EFFECTIVE GOVERNMENT

A COMMUNITY THATY IS PASSIONATE AND ENGAGED IN ITS FUTURE

Accessible and relevant local community engagement practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy to support ongoing and appropriate engagement with the community	5.1.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy	Chief Executive Officer	As of 30 September 2016 Council has adopted a Community Engagement Policy that will be reviewed during the term of the new Council elected September 2016.	Completed	100%	
5.1.1.2	Implement effective two-way communication with the community to facilitate greater community awareness of Council's activities	5.1.1.2.1	Continue to implement a range of communication processes and methods to ensure that the community is up to date with Council projects and decisions	Governance & Engagement Manager	As of 30 September 2016 Council has adopted a Community Engagement Policy and a Communications Strategy with Council's website management reviewed regularly to ensure that each page has a responsible officer and that the material on each individual page is reviewed by the responsible Council Officer to ensure that the information is correct.	Completed	100%	



A strong involvement in State planning for the region


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.1	Ensure that Councillors and senior management remain up to date about local and regional issues	Chief Executive Officer	As of 30 September 2016 Council is a member of LGNSW and receives advice and relevant material that is distributed to Councillors and senior managers. Councillors participate in a monthly briefing session prior to the monthly meeting of Council so to keep up to date with local and regional issues. Council staff are members of various professional networking groups such as the Regional Waste Management Group. The senior management staff attend various regional and statewide forums to keep up to date with issues.	Progressing	25%	
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.2	Continue to advocate for the needs of the Narrandera Shire community at a regional and NSW State level	Chief Executive Officer	As of 30 September 2016 Council is very active in a variety of ways including membership of RAMROC which corresponds and meets with local, state and federal members across a wide range of issues, also prepares and lodges submissions on a range of draft regional and statewide plans to ensure that the issues relating to Narrandera Shire are understood and considered.	Progressing	25%	
5.1.2.2	Maintain strong representation on appropriate	5.1.2.2.1	Continue to participate in groups and committees that support the	Chief Executive Officer	As of 30 September 2016 Council is a member of a range of groups including RAMROC, Murray Darling Authority, Food Bowl Inland Rail Alliance, Water for Community Alliance, and the	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	State planning and reference committees		representation of the Narrandera Shire community		Local Health District Advisory Committees.			




STRONG RELATIONSHIP BETWEEN GOVERNMENT AND COMMUNITY

Open, transparent and informed decision making

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.1.1	Ensure documents that are presented to the community are clear, concise, accurate and accessible	5.2.1.1.1	Develop processes to ensure that appropriate language is used throughout Council's communications	Governance & Engagement Manager	As of 30 September 2016 Council has adopted a Communications Strategy that includes an action to develop a style guide. The Council report template in addition to many other templates have been further updated to ensure consistent and quality reports are provided to both Council and the community.	Completed	100%	
5.2.1.2	Actively update the community regarding significant decisions and projects	5.2.1.2.1	Provide regular updates to the community regarding Council decisions	Governance & Engagement Manager	As of 30 September 2016 Council Meeting Minutes are uploaded to Council's website www.narrandera.nsw.gov.au within five business days following the monthly meeting of Council. The strategy continues to include the Mayor and Chief Executive Officer undertaking community radio sessions in addition to regular media releases. Staff are also involved by being available when necessary for media enquiries; also by ensuring that Council's webpage is maintained with current information by the allocation of relevant pages to responsible officers for updating at key times during the calendar year. Over the past few years Council has also	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					established a very good working relationship with local media to assist with the dissemination of key Council decisions to the community.			
5.2.1.3	Seek to ensure that all appropriate information is presented as part of decision making processes	5.2.1.3.1	Promote Council decision making processes	Chief Executive Officer	As of 30 September 2016 The September 2016 elected Council have considered the results of the Community Survey which found that Council could communicate better with the community and have adopted an action plan to address the issues.	Progressing	25%	

A strong local and regional presence

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.2.1	Take a leadership role in matters of regional significance	5.2.2.1.1	Maintain membership in regional groups and committees such as RAMROC	Chief Executive Officer	As of 30 September 2016 Council continues to maintain membership of a range of advocacy groups including RAMROC, Murray Darling Authority, LGNSW and the Regional Leadership Group.	Progressing	25%	
5.2.2.2	Support neighbouring shires with resource sharing and community advocacy	5.2.2.2.1	Continue to support appropriate agreements with neighbouring Councils that facilitate the sharing of resources, staff and facilities	Chief Executive Officer	As of 30 September 2016 Council was successful in receiving Innovation Fund monies to further explore shared services with Leeton Shire Council, and continues to partner with neighbouring Councils in a range of ways such as joint Roads to Recovery Funding with Bland Shire for Kolkilbertoo Road upgrade.	Progressing	25%	
5.2.2.3	Enhance relationships with national and state policy makers for community benefit	5.2.2.3.1	Develop working relationships with regional politicians and bureaucrats and where appropriate state ministers	Chief Executive Officer	As of 30 September 2016 Council has developed good working relationships with the local state and federal member and their advisory staff also local agency personnel. This relationship allows for opportunities to be readily identified for the Shire.	Progressing	25%	



PRODUCTIVE AND BENEFICIAL RELATIONSHIPS

Engaged partners in achieving priorities

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.1.1	Facilitate an annual 'Partners Meeting' to monitor the progress of this plan, and review priorities for the future	5.3.1.1.1	Coordinate an annual meeting of partners to monitor and update priorities and strategies	Economic Development Manager	As of 30 September 2016 The 'Partners Meeting' is reported quarterly to Council and is made available within the Council Minutes which are made available to the community by posting on Council's website www.narrandera.nsw.gov.au . Regular meetings are held with the community, partners, business community groups and industry groups to keep them updated on Council priorities.	Progressing	85%	
5.3.1.2	Maintain regular contact with partners involved in the implementation of priorities and strategies	5.3.1.2.1	Implement communication methods to maintain regular contact with partners involved in the implementation of strategies	Chief Executive Officer	As of 30 September 2016 Council will be further developing its Communication Strategy to address issues raised through the 2016 Community Survey.	Progressing	25%	
5.3.1.3	Conduct an annual round table with community members to monitor the implementation of community	5.3.1.3.1	Coordinate and facilitate an annual meeting with community members involved in the implementation of strategies and	Chief Executive Officer	As of 30 September 2016 Council has an extensive range of Section 355 Committees that meet regularly with Council staff. A revised Communications Strategy will be developed to address issues raised through the 2016 Community Survey.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	driven actions		response to priorities within the delivery program and operational plan					

A productive Council environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.2.1	A productive and supportive organisation to facilitate best practice local government outcomes for the community	5.3.2.1.1	Ensure that Narrandera Shire Council staff are supported with access to appropriate training and professional development opportunities	Work Health Safety Officer	As of 30 September 2016 Staff training programs across a wide spectrum of courses and disciplines continue to be delivered and or rolled- out across all departments in accordance with approved training matrices. Some of these programs relate to professional and personal development, with others are designed to provide job or task specific training. Examples of the different types of training include financial, engineering, civil construction and plant. All training initiatives and outcomes are recorded against incumbent personnel and the newly acquired electronic personnel management system module "Learning and Accreditation" from the Local Government Software Solutions. This links directly with the Employee Performance and Appraisal program and can be accessed by the HR team and department managers for a simple solution to capturing training needs and outcomes essential for effective planning.	Completed	100%	
5.3.2.1	A productive and supportive organisation to facilitate	5.3.2.1.2	Ensure that the Narrandera Shire Council organisation is a safe and accessible place of	Work Health Safety Officer	As of 30 September 2016 Further development and implementation of Council's Workplace Health & Safety Management System (WHSMS) has taken place during this quarter. With a focus on structuring a modern and relevant	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	best practice local government outcomes for the community		employment for staff and contractors		framework for Council's WHSMS, the drafting of appropriate policy and procedural documentation continues to be undertaken. A review of our systems by an independent third party places us ahead of peer Councils in many elements. Enterprise Risk Management (ERM) frameworks have been introduced to senior management teams and are to include training initiatives moving forward. Risk registers are continuing to be developed across the organisation. Council successfully participated in a third party continuous improvement Risk Management Program and is currently developing its strategies for the 2016-2017 year.			