

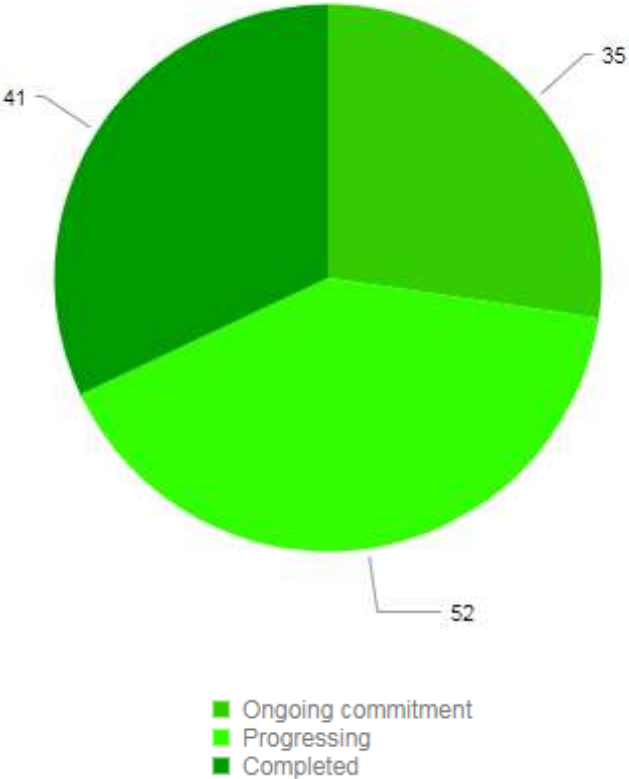


2017-2021 Delivery Program

Quarterly Delivery Program Review



Quarter 4 of the 2017-2018 reporting year as at
30 June 2018



Action Status Snapshot as at 30 June 2018






THEME - OUR COMMUNITY



GOAL - TO LIVE IN A HEALTHY COMMUNITY AND ONE THAT DEMONSTRATES A POSITIVE ATTITUDE


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1	STRATEGY - Support and foster a healthy and progressive community attitude and ownership	1.1	ACTION - Continue to develop relationships with local and regional communities through positive media items and actively encourage positive community interaction through community involvement on committees and volunteering opportunities	General Manager	As at 30 June 2018 - Council had issued media releases and made 388 Facebook posts. The Mayor and General Manager continue to hold monthly radio interviews with the Mayor also participating in a number of television interviews. Council continues to support community groups and encourages residents to become involved in the community wherever possible	Ongoing commitment	100%	
1	STRATEGY - Support and foster a healthy and progressive community attitude and ownership	1.2	ACTION - Share resources through cross promotion and sharing of regional events	Communications Officer	As at 30 June 2018 - The tourism staff worked collaboratively with Accredited Visitor Information Centres and Destination NSW to promote Narrandera Shire at the recent NSW Caravan and Camping Show in Sydney; as well Council worked with the Newell Highway Promotions Committee to promote Narrandera Shire at the Queensland	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Caravan, Camping and Touring SuperShow. Staff are currently working with Destination Riverina Murray on the "It's on in the Riverina" to promote the upcoming Barellan Clydesdales Weekend in October 2018. Staff have recently attended the 'Caring for our Koalas and the Environment' Conference in Port Macquarie.			
2	STRATEGY - Support community education on important health and wellbeing matters such as preventative health measures like good eating habits also on other social issues such as domestic violence and drug & alcohol abuse	2.1	ACTION - Continue to advocate for integrated service delivery of programs to the community with a preference for personal contact; however where not possible advocate for an effective remote delivered intervention service. Service delivery to vulnerable groups to be a priority	Community Development (including Library) Manager	As at 30 June 2018 - Youth (12-25) Counselling Services began in January 2018. Services for young people with issues assessed as falling in to the mild to medium category are available each Monday in Council's HACC facility. Services for those assessed as having more severe conditions have now also been instituted and have been available since March. Intereach is now delivering the 'New Access' program developed by Beyond Blue which is a free service for mild to medium level depression and anxiety sufferers with the service primarily delivered by telephone. Council is currently compiling a directory of available Mental Health Services for the Community which will be available for viewing and download from Council's website.	Ongoing commitment	55%	
2	STRATEGY - Support community education on	2.2	ACTION - Continue to support the community	Community Development (including Library)	As at 30 June 2018 - The Narrandera Community Garden was originally a Healthy Communities project which is now run under the auspices of Landcare. The	Ongoing commitment	50%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	important health and wellbeing matters such as preventative health measures like good eating habits also on other social issues such as domestic violence and drug & alcohol abuse		gardens project to encourage home gardens and healthy eating	Manager	garden continues to be maintained by a group of dedicated volunteers. Council actively shares healthy lifestyle messages with the community through a number of mediums including the Narrandera Library, social media and the distribution of pamphlet style literature provided by appropriate organisations.			
2	STRATEGY - Support community education on important health and wellbeing matters such as preventative health measures like good eating habits also on other social issues such as domestic violence and drug & alcohol	2.3	ACTION - Continue to support open access to information through the provision of a vibrant and effective library service	Community Development (including Library) Manager	As at 30 June 2018 - Narrandera Shire Library continues to promote health and well being by providing access to physical materials such as books, magazines, pamphlets and DVD's also information on healthy lifestyles, exercise and healthy eating for the community. Staff also assist community members to access resources and information online. The library also provides a conduit through which organisations and service providers can share information and resources with the community.	Ongoing commitment	55%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	abuse							
3	STRATEGY - Continue to support mental health services to meet the needs of the community, particularly groups at risk	3.1	ACTION - Continue to advocate for additional face to face opportunities; however where not possible advocate for an effective remote delivered intervention service	Community Development (including Library) Manager	As at 30 June 2018 - Mental Health Counseling Services for young people (aged 12-25) began during January 2018. Headspace provides a counselling service for young people assessed as falling in to the mild to moderate category each Monday in Council's HACC facility. Services for those assessed as having more severe conditions are now also available at the same location. In addition Intereach delivers the 'New Access' program developed by Beyond Blue which is a free service for mild to moderate level depression and anxiety sufferers with the service primarily delivered by telephone. Council is currently compiling a directory of available Mental Health Services for the Community.	Ongoing commitment	40%	
4	STRATEGY - Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community	4.1	ACTION - Attend and contribute to meetings and other interactions with the Interagency Committee and representative Aboriginal bodies within the community	Community Development (including Library) Manager	As at 30 June 2018 - Manager Community Development continues to co-ordinate and attend meetings of the Narrandera Interagency Group. The Aboriginal Community Working Party is currently in abeyance. Council is awaiting advice of further developments and looks forward to the opportunity to meet with the chosen representatives of the Narrandera Aboriginal Community to consult and discuss issues of relevance to the community. The Community Development Manager also attends Murrumbidgee	Ongoing commitment	40%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Local Health Advisory Committee meetings to advocate for local services.			
4	STRATEGY - Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community	4.2	ACTION - Advocate for and support increased involvement by members of the Aboriginal Community in Council forums and on committees	Community Development (including Library) Manager	As at 30 June 2018 - Through the Narrandera Aboriginal Interagency Group, Council advocates for appropriate service provision for Narrandera from those providers who include Narrandera statistics in their catchment data when applying for funding for their services. When it is formally convened Council looks forward to liaising with the proposed Aboriginal consultation group. It is expected that a positive relationship and open communication between Council and the chosen representative committee will ensure that Council is kept up to date with the ongoing needs of the Narrandera Aboriginal Community. Representation from young Aboriginal people will be actively sought for the Youth Advisory Committee.	Ongoing commitment	20%	
5	STRATEGY - Maintain and preferably enhance our current health and emergency services	5.1	ACTION - Strong continued advocacy to relevant authorities and political representatives	General Manager	As at 30 June 2018 - Council has continued its meetings with Murrumbidgee Health also the NSW Police Area Command strongly lobbying on behalf of residents.	Ongoing commitment	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
6	STRATEGY - Implementation of the Positive Ageing Strategy	6.1	ACTION - Funding for identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process	Community Development (including Library) Manager	As at 30 June 2018 - Council completed the initial funded outcomes from the Positive Aging Strategy by holding a successful Seniors Expo. A small amount of funding for Seniors Week activities was included in the budget resulting in a range of very popular Seniors Week activities being run throughout the Shire. The document itself is an ongoing plan for consultation and the implementation of best practice with regard to services for the aged and aging within the Shire; as such this is a living document that will have long term importance.	Ongoing commitment	35%	

GOAL - TO ADVOCATE FOR QUALITY EDUCATIONAL AND CULTURAL OPPORTUNITIES



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
10	STRATEGY - Provide effective management support for the Narrandera Arts & Community Centre	10.1	ACTION - Manage and promote the Narrandera Arts & Community Centre through an energised Section 355 Committee	Community Development (including Library) Manager	As at 30 June 2018 - The Narrandera Arts & Community Centre is experiencing regular use for exhibitions thanks to grant funding that will continue through 2018. The centre has also been utilised as a venue for Council hosted regional forums and Council events. Committee members continue to support the Centre through voluntarily manning the door during exhibitions as well as through participation in the Section 355 Committee.	Ongoing commitment	65%	
11	STRATEGY - The Narrandera Shire Library is committed to developing partnerships with the Community to promote library services and to maintain and reach new readers	11.1	ACTION - To enhance collections and resources also to promote the mobile library service	Community Development (including Library) Manager	As at 30 June 2018 - Library collections are constantly reviewed and annual usage statistics are used to ascertain the popularity of materials. Materials are regularly assessed for currency, relevance and condition and where necessary items are de-accessioned. Library services including the Mobile Library are regularly promoted using social media, local radio and newspapers. In addition to running a full program of holiday activities staff have recently introduced "Little Lego" an additional weekly activity for children. The use of PC's and WiFi remains high and statistics for Centrelink usage are showing a gradual increase.	Ongoing commitment	85%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
11	STRATEGY - The Narrandera Shire Library is committed to developing partnerships with the Community to promote library services and to maintain and reach new readers	11.2	ACTION - Continue to make technological resources available to the community	Community Development (including Library) Manager	As at 30 June 2018 - The Library continues to make technological resources available to the community in a number of ways which include the provision of high speed internet (which is now being accessed through NBN), public access to PC's, free Wi-Fi, a broadband for seniors kiosk and a Centrelink Rural Agency. Access is also provided through NSW.net to a range of free access data bases. Library members also have free access to State Library of NSW online resources with their Narrandera Library Card. Through the South West Zone Consortia a range of E-Audio and E-Book and E-Magazine resources are also available to Library members.	Ongoing commitment	85%	
7	STRATEGY - That education options delivered provide the basis for life-long learning skills and that special interest courses and training opportunities are made	7.1	ACTION - Advocate for the retention and enhancement of our centres of learning in particular the Narrandera campus of TAFE NSW	Economic Development Manager	As at 30 June 2018 - Council utilised the Narrandera TAFE facility for the launch of the Red Hill Industrial Estate marketing initiatives and Prospectus. TAFE NSW was also recognised for its new Connected Learning Centre development which will enable the delivery of skills that can be utilised by industries currently in the Red Hill Industrial Estate and facilitate the delivery of trade skills to new industries that may establish in the Estate in the future.	Progressing	70%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	available							
8	STRATEGY - Encourage and promote engagement between the learning institutions within the Shire and Council	8.1	ACTION - Continue to support our educational institutions through the sponsorship of annual academic and leadership awards also participating in activities such as promoting local government as a career option	Human Resources Manager	As at 30 June 2018 - The Human Resources Manager continues to monitor progress in this area as per the requirements of the workforce plan.	Completed	100%	
9	STRATEGY - Develop a Narrandera Shire Arts Strategy to increase community participation in arts and cultural activities	9.1	ACTION - Promotion of arts and cultural opportunities using available media resources	Community Development (including Library) Manager	As at 30 June 2018 - Through Grant funding acquired by the Western Riverina Arts Board an ongoing program of exhibitions is underway at the Narrandera Arts & Community Centre which will continue through 2018. Further to that program the Narrandera Arts Centre Management Committee is developing a donor prospectus and a plan for the establishment of a Friends of the Arts Centre group and a Volunteers Roll. Currently an Arts Strategy has not been developed but it will be included in the proposed Shire Cultural Plan. All activities at the centre are publicised and promoted using a range of mediums including, print, radio and social media with cross promotion through local organisations such	Ongoing commitment	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					as NACNET and Western Riverina Arts.			
9	STRATEGY - Develop a Narrandera Shire Arts Strategy to increase community participation in arts and cultural activities	9.2	ACTION - Develop a Narrandera Shire Cultural Plan	Community Development (including Library) Manager	As at 30 June 2018 - The Community Development Manager is currently reviewing Cultural Plans from other sources to ascertain the best way to progress a plan for Narrandera Shire. Discussions have taken place with representatives of other Shires who have been involved in the development of their cultural plans. The Cultural Plan is expected to be completed in 2019.	Progressing	15%	




GOAL - TO LIVE IN AN INCLUSIVE AND TOLERANT COMMUNITY



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
12	STRATEGY - Promote volunteering within the community and in particular volunteers with a disability and volunteers from the Aboriginal community to engage and share their gifts and talents	12.1	ACTION - Actively encourage participation from all sectors of the community through Council volunteer programs ensuring that volunteers are recognised for their contribution	Community Development (including Library) Manager	As at 30 June 2018 - Library volunteer numbers remain stable with 7 regular volunteers donating approximately 19 hours of their personal time per week. In addition a group of volunteers assists specifically with the annual Christmas craft extravaganza whilst another group manages volunteer judging of the John O'Brien Schools Writing Competition. A volunteer roster has also been established for each exhibition at The Narrandera Arts Centre. As Parkside Cottage Museum transitions to a Section 355 Committee of Council and many of the current volunteers retire there will be changes to the operations of the museum. As a result Council will be advertising for more volunteers to assist with a range of functions at the museum.	Ongoing commitment	70%	
13	STRATEGY - Build relationships with the Aboriginal community	13.1	ACTION - Enhanced and new engagement opportunities	Community Development (including Library) Manager	As at 30 June 2018 - A second round of Aboriginal Cultural Appreciation training was conducted during February 2018 for staff and Councillors who were not able to attend the first round held in late 2017. Following implementation of Council's Flying of Flags Policy the Australian National Flag and the Australian Aboriginal Flag are now being flown daily at the Narrandera Visitor Information Centre. In addition the Australian	Ongoing commitment	55%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Aboriginal Flag has been installed alongside the Australian National Flag in a place of prominence within the Council Chamber.			
13	STRATEGY - Build relationships with the Aboriginal community	13.2	ACTION - Develop an appropriate 'Welcome to Country' greeting for Councils website	Community Development (including Library) Manager	As at 30 June 2018 - The Communications Officer is actively researching appropriate greeting formats on other Local, State and Federal Government websites so that a similar concept may be used on the redeveloped Narrandera Shire Council website.	Progressing	50%	
13	STRATEGY - Build relationships with the Aboriginal community	13.3	ACTION - Commitment to undertaking cultural appreciation for Councillors and staff	Community Development (including Library) Manager	As at 30 June 2018 - A second round of Aboriginal Cultural Appreciation was delivered this year to Staff and Councillors who did not complete the training in 2017.	Progressing	75%	
14	STRATEGY - Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community	14.1	ACTION - Support increased involvement from within the Aboriginal community to form a group with which Council can advocate jointly for additional or enhanced services	Community Development (including Library) Manager	As at 30 June 2018 - The re-established Narrandera Aboriginal Community Party is currently in recess. Council has been advised that a new organisation is being formed and is awaiting advice on its development. Council continues to lobby for the provision of services to the community.	Ongoing commitment	30%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
15	STRATEGY - Implementation of the Disability Inclusion Action Plan	15.1	ACTION - Funding for identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process	Community Development (including Library) Manager	As at 30 June 2018 - Scoping for funding opportunities for all operations of Council is continual. Quarterly budget updates and follow up on Capital Works projects form part of the reporting schedule. Activities such as Youth Week and Seniors Weeks are acknowledged in the budget. Council also ensures services to the community through the offer of in kind support such as venue provision to agencies like Headspace.	Progressing	40%	

GOAL - TO FEEL CONNECTED AND SAFE

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
16	STRATEGY - Encourage the community to initiate the development of innovative and regular events	16.1	ACTION - Actively encourage and support new community events and activities by providing guidance for event organisers on how to host an event; keep up to date the 'How to host a successful event' guide	Marketing and Tourism Team Leader	As at 30 June 2018 - Staff have offered advice and advocacy in relation to event logistics and marketing opportunities to event organisers, there is also ongoing revision of the "How to host a successful event" document. Staff and community members attended the Destination Riverina Murray 'Event Development Workshop' in Griffith.	Completed	100%	
17	STRATEGY - Community groups are supported where possible to remain functional into the future	17.1	ACTION - Encourage community groups and other organisations to source grant funding	Governance & Engagement Manager	As at 30 June 2018 - During the reporting period, Council adopted its 2018-2019 budget and approved financial assistance to a number of worthy projects across the Shire. In addition there was extensive community community broadcasts about Round Two of the NSW Government's Stronger Country Communities Fund.	Completed	100%	
17	STRATEGY - Community groups are supported where possible to	17.2	ACTION - Make grant information available by various social media platforms	Communications Officer	As at 30 June 2018 - Council continues to increase the level of communication around Grant Funding opportunities to Narrandera Shire residents. Currently grant funding opportunities are listed on Social Media platform Facebook, with links to the	Ongoing commitment	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	remain functional into the future				grant funding providers for access to applications and further information. A community groups email listing now also receive email notifications for all available grant opportunities. Going forward Council will place all grant funding information on the website and in a quarterly paper, and monthly electronic newsletter.			
18	STRATEGY - Enhanced opportunities for community members to better connect with Council such as participating in one of the Section 355 Committees	18.1	ACTION - Review the existing Section 355 Committee Structures and invite nominations from the community for appointment	Deputy GM Corporate & Community	As at 30 June 2018 - Council has adopted terms or reference for each of the committees in the revised structure. Consultation on the revised terms of reference is being undertaken prior to calling for nominations to the new committees in July. Council's intention is to establish the new committees at its September 2018 meeting.	Progressing	80%	
19	STRATEGY - Support continued education on road and pedestrian safety inclusive of addressing the specific	19.1	ACTION - Hosting of education programs such as promoting road safety to bike riders, mobility scooter usage and etiquette also child restraint checks	Manager of Projects and Assets	As at 30 June 2018 - During the reporting period the 'Slow Down Around Town' back to school campaign and the double demerit periods was widely promoted to the community using social media platforms.	Ongoing commitment	100%	





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	needs of the disabled, youth and the aged population							
19	STRATEGY - Support continued education on road and pedestrian safety inclusive of addressing the specific needs of the disabled, youth and the aged population	19.2	ACTION - Changes that impact positively on pedestrian safety is reported	Manager of Projects and Assets	As at 30 June 2018 - The 2018-2019 Pedestrian Access and Mobility Plan (PAMP) projects were adopted and are included within Council's 2018-2019 capital works program. There was one bus operator forum held during the reporting period which provides operators and drivers the opportunity to address any road safety issues within school zones and within the Shire in general.	Ongoing commitment	100%	
20	STRATEGY - Provide support and advocacy for a high quality and responsive Police service	20.1	ACTION - Advocate for an enhanced Police presence, at the very least the maintenance of current levels	General Manager	As at 30 June 2018 - Advocacy for improved police numbers at the Narrandera Police Station continues and whilst there has been an appointment of the new inspector further staff replacements remain incomplete.	Ongoing commitment	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
21	STRATEGY - Review street lighting against relevant standards	21.1	ACTION - Determine deficiencies in current street lighting and where grant funding or self-financing is an option address these deficiencies	Manager of Projects and Assets	As at 30 June 2018 - Deficiencies in street lighting is scheduled for review during the 2018-2019 reporting year.	Progressing	15%	

THEME - OUR ENVIRONMENT




GOAL - TO VALUE, CARE FOR AND PROTECT OUR NATURAL ENVIRONMENT




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
22	STRATEGY - Preserve and manage our natural environment and native fauna	22.1	ACTION - Encourage environmental awareness and lead by example	Open Space Recreation Manager	As at 30 June 2018 - During the reporting period the Weeds of National Significance - Boxthorn control program commenced across the winter period.	Completed	100%	
23	STRATEGY - Assess rural properties for the presence of priority listed weeds on a rotational basis	23.1	ACTION - Schedule rural property inspections (every property to inspected once across a 5 year cycle) with high risk properties to be inspected annually	Open Space Recreation Manager	As at 30 June 2018 - Across the 2017-2018 reporting year 382 property inspections were carried out with 102 being high risk inspections.	Completed	100%	
23	STRATEGY - Assess rural properties for the presence of priority listed weeds on a rotational basis	23.2	ACTION - Provide information and advice on weed control and preventative practices to the property owners	Open Space Recreation Manager	As at 30 June 2018 - A Weeds of National Significance - Boxthorn media release has been distributed and a control program has now commenced. Control handbooks will be handed to property owners at the time of inspection.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
24	STRATEGY - Maintain knowledge of noxious weeds	24.1	ACTION - Continue with representation on the Riverina Noxious Weeds Advisory Group and ensure staff training needs are met	Open Space Recreation Manager	As at 30 June 2018 - During the reporting year staff have attended three meetings.	Completed	100%	
25	STRATEGY - Preserve and promote our local Koala population	25.1	ACTION - Support the activities of the Koala Regeneration Committee	Open Space Recreation Manager	As at 30 June 2018 - Council continues to support activities like the annual Koala Count and also encourages Koala awareness within the community; the Ranger also conducts regular patrols of the Wetlands, the Brewery Flat area and the Narrandera Flora and Fauna Reserve.	Completed	100%	
25	STRATEGY - Preserve and promote our local Koala population	25.2	ACTION - Schedule regular ranger patrols to areas south of Narrandera where koala colonies are known to exist to monitor and reduce risk of attack by feral animals	Manager Development and Environment	As at 30 June 2018 - Council's Compliance and Ranger staff undertake regular patrols each week to monitor feral animal activity. Traps are set and relocated regularly within problem areas to support the routine patrols.	Progressing	70%	
26	STRATEGY - Ensure that effective communication	26.1	ACTION - Provide support to emergency services in	Manager of Projects and Assets	As at 30 June 2018 - Council resources are readily made available in times of emergency with Council staff very	Ongoing commitment	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and partnerships with emergency services agencies and personnel are maintained		preparing and responding to emergency situations		supportive of all combat agencies.			
26	STRATEGY - Ensure that effective communication and partnerships with emergency services agencies and personnel are maintained	26.2	ACTION - Assess potential issues and action preventative measures where possible to ensure optimal outcomes in and emergency situation	Manager of Projects and Assets	As at 30 June 2018 - Council staff conduct and chair regularly the Local Emergency Management Committee meetings; at these meetings all issues regarding emergency management are discussed.	Ongoing commitment	100%	




GOAL - TO EFFECTIVELY MANAGE AND BEAUTIFY OUR PUBLIC SPACES



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
27	STRATEGY - To have up to date and revised plans of management that identify how our community spaces are to be managed and to guide future works programs	27.1	ACTION - Updated plans of management and identify projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process	Open Space Recreation Manager	As at 30 June 2018 - All Plans of Management are continually revised as part of the project planning process; the plans also referred in the annual budget process.	Completed	100%	
28	STRATEGY - Preserve and manage our signature treescape	28.1	ACTION - Ensure completion of the 2nd generation tree audit with recommendations reported to Council	Open Space Recreation Manager	As at 30 June 2018 - During the reporting period, high priority tasks identified in the 2016 Tree Audit continue to be addressed.	Completed	100%	
29	STRATEGY - Ensure that vehicular parking needs are met for the community and visitors	29.1	ACTION - Review the Narrandera CBD parking arrangements in conjunction with the proposed upgrade of the Narrandera CBD and develop a plan	Traffic and Airport Engineer	As at 30 June 2018 - This project is continuing with periodic traffic counts undertaken to determine demand versus available spaces.	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			to respond to parking priorities in association with the CBD master plan					
29	STRATEGY - Ensure that vehicular parking needs are met for the community and visitors	29.2	ACTION - Consider the reintroduction of timed parking in the CBD	Traffic and Airport Engineer	As at 30 June 2018 - A review of the feasibility of timed parking in the Narrandera CBD is scheduled to be undertaken from July 2018 to June 2019.	Progressing	10%	
30	STRATEGY - Manage the plantings, signage and aesthetics of our population centre entranceways	30.1	ACTION - As a part of the Narrandera Shire Branding Strategy create concept designs for improving the entrances to our population centres	Open Space Recreation Manager	As at 30 June 2018 - Festive banner poles have been installed at the Gillenbah highway intersection as well as along the entrance to Narrandera from Gillenbah. The villages of Grong Grong and Barellan have also had banner poles installed. Banner poles are currently getting fabricated for Red Hill Estate.	Completed	100%	
30	STRATEGY - Manage the plantings, signage and aesthetics of our population centre entranceways	30.2	ACTION - Consult with the local population on the concept to invoke ownership and to optimise outcomes	Open Space Recreation Manager	As at 30 June 2018 - Banner poles installed at key locations can also be used to promoted community events. Tree watering has been encouraged in some communities to reduce ongoing costs	Completed	100%	

GOAL - TO LIVE IN A COMMUNITY WHERE THERE ARE SUSTAINABLE PRACTICES



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
31	STRATEGY - That effective waste management practices including recycling are in place and that litter in general is reduced	31.1	ACTION - Participate in regional approaches to enhanced waste management practices including the Riverina and Murray Regional Waste Management Strategy	Manager Development and Environment	As at 30 June 2018 - Council participates in waste management initiatives at a regional level through the RAMROC Waste Group. The group identifies programs, education measures and seeks funding to improve waste minimisation practices.	Progressing	65%	
31	STRATEGY - That effective waste management practices including recycling are in place and that litter in general is reduced	31.2	ACTION - Implement Narrandera Waste Management Centre Master Plan including reduce, re-use and recycle waste concepts, particularly at Council managed facilities and events	Manager Development and Environment	As at 30 June 2018 - The Master Plan for the Narrandera Landfill is being progressed as resources allow and will include programs to maximise waste diversion from landfill. Waste reduction and recycling initiatives are being progressively implemented throughout Council workplaces. The Community Recycling Centre, established at Narrandera Landfill in partnership with the Environment Protection Authority is fully operational and provides free disposal of common household problem wastes that cannot be collected via council kerbside waste and recycling collection services. Community use of the Community Recycling Centre continues to increase with the most common products being oil and water	Progressing	40%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					based paints, cooking oils, fluorescent tubes, and gas bottles.			
32	STRATEGY - Investigate and implement energy efficiency measures where practicable and financially viable into Council's own operations	32.1	ACTION - Finalise the current energy audit of all Council facilities and explore innovative ways to introduce energy efficiency measures also source grant funding if available to install or retrofit facilities	Executive Engineer	As at 30 June 2018 - Metering for the Council Chamber solar array has been completed which now enables direct comparison of power generation and power usage; from this changes in behaviours can be identified with a view to reducing energy costs. The solar array output voltage has also adjusted to maximise the voltage output to ensure maximum utilisation of the generated power.	Completed	100%	
33	STRATEGY - Ensure community needs relating to long term sustainable water allocations remains at the fore	33.1	ACTION - When required advocate for the maintenance of the status quo or even greater water security for our population centres, farming and industry enterprises	General Manager	As at 30 June 2018 - Council continues to lobby for maintenance of water allocations; delegates attend the local meetings and the annual conference.	Ongoing commitment	100%	
34	STRATEGY - Finalise and	34.1	ACTION - With consultation introduce trade	Water Sewer Engineering Officer	As at 30 June 2018 - Liquid trade waste agreements are being rolled out to be finished by end of 2018 calendar year. It is	Progressing	25%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	implement the Integrated Water Cycle Management Plan (IWCMP)		waste agreements and charges for identified non-residential properties		anticipated that full compliance by property owners will be achieved by 2020.			
34	STRATEGY - Finalise and implement the Integrated Water Cycle Management Plan (IWCMP)	34.2	ACTION - Identify community willingness to pay for infrastructure to improve water quality	Water Sewer Engineering Officer	As at 30 June 2018 - The Integrated Water Cycle Management Plan is expected to be completed by the end of the 2018 calendar year.	Progressing	15%	
34	STRATEGY - Finalise and implement the Integrated Water Cycle Management Plan (IWCMP)	34.3	ACTION - Identify community willingness to pay for sewerage scheme at Barellan	Water Sewer Engineering Officer	As at 30 June 2018 - The Integrated Water Cycle Management Plan is expected to be completed by the end of the 2018 calendar year.	Progressing	15%	



THEME - OUR ECONOMY

GOAL - TO STRONGLY PROMOTE OUR SHIRE AND TO IMPROVE ITS ATTRACTIVENESS



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
44	STRATEGY - Implementation of the Narrandera Shire Branding Strategy	44.1	ACTION - Funding for the strategy and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process and commit to using the branding on appropriate Council documents	Economic Development Manager	As at 30 June 2018 - Council branding is being used on the new Industry Prospectus, the Red Hill Industrial Estate prospectus and the lifestyle flyer. Branding has also been applied to the new tourism guide launched during the reporting period. The Industry Prospectus and other documents were launched on 5 June 2018 together with video testimonials from established industry on Red Hill Industrial Estate. Complementary branding proposed for Shire entry signs is currently in the design phase.	Progressing	70%	
44	STRATEGY - Implementation of the Narrandera Shire Branding Strategy	44.2	ACTION - Within established guidelines encourage local business to use the branding to appropriately promote Narrandera Shire	Economic Development Manager	As at 30 June 2018 - Where businesses can meet branding guidelines; use of the Narrandera Shire branding is encouraged and supported.	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
45	STRATEGY - Promote the liveability of the Shire so to attract a skilled workforce that aligns with local service and industry needs	45.1	ACTION - Maintain a strong approach to promoting the Shire as a place to live and work	Economic Development Officer	As at 30 June 2018 - A single page flyer promoting a Narrandera lifestyle was launched as part of the Red Hill Industrial Estate 'Front & Centre Project'. The flyer will be used by real estate agents and local industry to inform their potential employees (new residents) of the benefits of the Narrandera Shire lifestyle; the flyer has been made available in both digital and hardcopy to those stakeholders. They will also be used in a package which includes a general industry prospectus and a Red Hill Estate prospectus. These documents are also available to local industry to encourage new industry and to provide to potential employees.	Completed	100%	
46	STRATEGY - Improve the appearance and attraction of entrances to our population centres to include dynamic branding and interesting signage	46.1	ACTION - Develop conceptual designs in accordance with the Narrandera Shire Branding Strategy and the Narrandera Shire Signage Strategy	Economic Development Manager	As at 30 June 2018 - The Narrandera Shire Branding Strategy has guided Council in its tourism advertising and promotions highlighting events in Narrandera such as the John O'Brien Festival and the Earlies Rod Run. Preparation for new Narrandera branded billboards on major entry points to Narrandera on both the Newell Highway and the Sturt Highway. A branded billboard and signs installed on the entrance to the Red Hill Industrial Estate.	Progressing	70%	
46	STRATEGY - Improve the appearance	46.2	ACTION - Replacement of existing signage	Economic Development Manager	As at 30 June 2018 - Contact with Ooh! media to replace the fabric skins on several strategically located billboards on	Progressing	60%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and attraction of entrances to our population centres to include dynamic branding and interesting signage		and improved entrance appearance in consultation with the local communities		both the Newell Highway and the Sturt Highway has been made with future developments to be reported here. The initial billboard replacement has been installed 5 km west of Narrandera on the Sturt Highway leading to Gillenbah. Planning is also underway for flagpoles to identify the gateway to the Red Hill Industrial Estate, however new entrance signage was recently installed.			
47	STRATEGY - Maintain accurate and consistent roadside signage	47.1	ACTION - Maintain the existing and continue to improve rural addressing signage across this Shire in accordance with the Narrandera Shire Signage Strategy	Governance & Engagement Manager	As of 30 June 2018 - Roadway rural addressing signage is installed when necessary such as the replacement of a sign that has been damaged or illegally removed.	Completed	100%	
48	STRATEGY - Support the development and maintenance of appropriate infrastructure within significant recreational destinations	48.1	ACTION - Support where possible community projects that enhance recreational destinations and take advantage of the unique landscapes of the Shire	Marketing and Tourism Team Leader	As at 30 June 2018 - The Australian Tourism Data Warehouse information for Narrandera Shire is continually updated ensuring that information relevant to the Shire appearing on the websites of Destination NSW and Tourism Australia is accurate. Local events and activities are actively promoted through Council's tourism website also in the 'What's on in Narrandera Shire' monthly newsletter and social media pages.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	including river and forest areas							
48	STRATEGY - Support the development and maintenance of appropriate infrastructure within significant recreational destinations including river and forest areas	48.2	ACTION - Liaise with Riverina Murray Destination Network and take up opportunities to increase overnight visitation to the Shire	Marketing and Tourism Team Leader	As at 30 June 2018 - Tourism staff worked with Destination Riverina Murray to promote training opportunities for tourism operators and events organisers. One event organiser from Narrandera Shire undertook the training and three tourism operators undertook the marketing development training.	Completed	100%	
49	STRATEGY - Encourage and support the protection and restoration of privately owned heritage buildings	49.1	ACTION - Continue to support the engagement of a heritage advisor within the annual budget also continued support of local heritage funding	Manager Development and Environment	As at 30 June 2018 - Council's heritage consultant visits Narrandera Shire monthly and liaises with members of the public as requested. Advice is provided in relation to heritage properties and sympathetic development. Funding for building improvement and refurbishment is available to private owners of heritage properties through a financial grant process. Four projects were completed during the 2017-2018 reporting year through the Local Heritage Fund.	Progressing	65%	



GOAL - TO GROW OUR POPULATION


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
50	STRATEGY - Support diverse workplace skills training and education for young people to improve retention through increased work opportunities	50.1	ACTION - Facilitate inclusion of young people into the community through the development and implementation of a Youth Development Plan	Community Development (including Library) Manager	As at 30 June 2018 - Council has advertised for the position of Part Time Youth Development Officer with no success to date. The position description is currently being revised and the scope of the position expanded. The officer appointed will be responsible for establishing a Youth Advisory Committee which will drive the development of the Narrandera Youth Strategy. Once this position is filled work on both the Committee and the strategy will progress. Preliminary research into the establishment of the Youth Advisory Committee and the Youth Strategy has commenced.	Progressing	25%	
51	STRATEGY - Implement strategic measures to facilitate involvement of Youth across the Shire on issues relating to both social and work based issues	51.1	ACTION - Include the employment of a Youth Development Officer within the annual budget of Council to support the development and implementation of a Youth Development Plan and support the Youth Advisory	Community Development (including Library) Manager	As at 30 June 2018 - Financial provision for the engagement of a part time Youth Development Officer was made in the 2017-2018 budget and has been carried over with increased scope to the 2018-2019 budget. A small amount of program funding has also been included to assist with the establishment of the Youth Advisory Committee and the Youth Strategy.	Progressing	50%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			Council					
52	STRATEGY - Assist and partner with employers to ensure that training and development needs are met locally so that we have a healthy skilled workforce	52.1	ACTION - Support measures by employers, TAFE NSW and other education/training providers to map potential skill deficiencies	Economic Development Manager	As at 30 June 2018 - Use of demographic REMPLAN and Australian Bureau of Statistics data is actively used to assist education/training providers as appropriate. TAFE NSW are addressing local skill deficiencies with imminent opening of new TAFE Connected Learning Centre with digital capabilities to accommodate emerging teaching requirements in the trades and skills area. Staff also make use of Small Area Labour Markets (SALM) quarterly reports to track employment trends in the Shire.	Progressing	50%	
52	STRATEGY - Assist and partner with employers to ensure that training and development needs are met locally so that we have a healthy skilled workforce	52.2	ACTION - Advocate for training providers to fill gaps	Economic Development Manager	As at 30 June 2018 - The use of demographic REMPLAN and Australian Bureau of Statistics data is used to assist service providers such as NSW TAFE as appropriate.	Progressing	30%	
53	STRATEGY - Investing resources in projects and encouraging	53.1	ACTION - The Economic Development Strategy provides the framework to	Economic Development Manager	As at 30 June 2018 - The Economic Development Manager reports all relevant actions against the Economic Development Strategy to the Economic Development Taskforce. Consideration of	Progressing	50%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	business opportunities that create long term employment		encourage, support and facilitate economic development within the Shire, funding for any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process		all matters requiring recognition are included within the annual budget process. Frequent monitoring of Government Funding programs is undertaken by the economic development team.			
54	STRATEGY - Seek and encourage affordable and diverse accommodation options - not only for our seniors but to attract new residents	54.1	ACTION - Continue to lobby for the provision of both diverse and affordable housing options with strategic partners and funding bodies	Economic Development Manager	As at 30 June 2018 - This is an ongoing consideration by the Economic Development Team. Preliminary consideration has been given to the likely imminent demand for temporary housing for a large workforce associated with the construction of 3 large solar farms currently in the planning phase.	Progressing	75%	

GOAL - TO ENCOURAGE NEW BUSINESS AND INDUSTRY THAT CAN BE SUSTAINED

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
35	STRATEGY - Implementation of the Economic Development Strategy	35.1	ACTION - Implementation of the Economic Development Strategy	Economic Development Manager	<p>As at 30 June 2018 - The Economic Development Manager has changed the reporting format so that comments related to actions are reported against each item of the Economic Development Strategy template as an update at each Economic Development Taskforce Committee meeting. Practical use of REMPLAN data is used to verify population results in Narrandera Town and the Shire.</p> <p>A large new billboard depicting land for sale has been located at the entrance to Red Hill Estate on Driscoll Rd; individual 'For Sale' signs have been placed on blocks for sale. Gateway treatment has been planned and construction of flagpoles has commenced to provide a colourful gateway banner display at entrance points to the Red Hill Industrial Estate.</p> <p>Glossy and informative collateral in the form of an industry prospectus and testimonials from existing businesses supported by a lifestyle flyer have been produced and distributed.</p>	Progressing	70%	
35	STRATEGY - Implementation of the Economic Development Strategy	35.2	ACTION - Continue to improve internal systems to demonstrate that Council is 'open for	Economic Development Manager	<p>As at 30 June 2018 - Systems are regularly reviewed to improve relationship between potential new business and industry and Council. The Economic Development Manager is currently facilitating Business Breakfasts sponsored by Narrandera</p>	Progressing	60%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			business'		Business Group (NBG) with guest speakers invited from prominent larger businesses in the industrial estate and from industry group leaders; this helps to inform Business Group members about the larger industries in Narrandera (and various Government business programs) also the contribution that they make to the economy of Narrandera. At the date of this report the NBG has been addressed by Anton Barton, Executive Chairman of Bio Ag and Michael Jones, Managing Director of Plains Water.			
36	STRATEGY - To facilitate and promote development within Narrandera Shire	36.1	ACTION - Up to date policies, procedures and strategic planning documents in accordance with legislation and best practice guidelines	Economic Development Manager	As at 30 June 2018 - Actions of the Economic Development Team are guided by the current Strategic Development Strategy and supporting documentation. Customer service is promoted as a priority for the Visitor Information Centre team and the Manager has met with the team to emphasize the need a for high level of customer service. Council Policy ES270 Sale of Industrial Land - Red Hill Industrial Estate has been reviewed and amended as at June 2018 to ensure interest and competitiveness from selling agents who agree to list the land for sale on an open agency arrangement as Council reserves the right to market the land itself.	Progressing	90%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
37	STRATEGY - Ensure a satisfactory level and range of transport options including road, rail, coach and air services are available	37.1	ACTION - Continue to lobby for the development of rail infrastructure to enable a shift in transport mode from road to rail	Economic Development Manager	As at 30 June 2018 - Regarding the Narrandera-Tocumwal Rail Link, Council continues to seek support for the Agri - Freight Express initiative also several approaches to Manildra Milling have been made seeking endorsement of a Heads of Agreement; discussions have also been held with Leeton Shire Council seeking endorsement of a Statement of Intent expressing support for the Narrandera-Tocumwal rail link and associated intermodal development. A feasibility study is well advanced by firm Lycopodium which has intensively reconnoitred the proposed route of the rail link and has held public consultation/workshop and various other meetings with stakeholders.	Progressing	35%	
37	STRATEGY - Ensure a satisfactory level and range of transport options including road, rail, coach and air services are available	37.2	ACTION - Maintain and enhance regular passenger transport modes by air, rail and road	Economic Development Manager	As at 30 June 2018 - Factors which might impact passenger services to and from Narrandera Shire are monitored regularly. A meeting and discussions with Dennis Toohey of Border Rail Action Group has been held on the subject of passenger connectivity for regional centres and public transport opportunities.	Progressing	95%	
38	STRATEGY - Seek and encourage innovative	38.1	ACTION - Maintain a strong approach to attracting visitors and new	Marketing and Tourism Team Leader	As at 30 June 2018 - Confidential discussions have been held with a number of entities relating to conducting business (including new tourism businesses) within	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	tourism opportunities, develop "win/win" situations and examine how other locations have been reinvigorated		events to Narrandera Shire and seek out unique business and industry opportunities that provide Narrandera Shire with a 'point of difference' or a 'competitive advantage'		the Narrandera Shire.			
38	STRATEGY - Seek and encourage innovative tourism opportunities, develop "win/win" situations and examine how other locations have been reinvigorated	38.2	ACTION - Continue to support visitor and tour operators within the Shire through the provision of the Narrandera Visitor Information Centre	Events and Visitor Services Supervisor	As at 30 June 2018 - A total of 4,327 people visited the Narrandera Visitor Information Centre during the reporting period; within the centre there is a full complement of information available for purchase, perusal or download	Completed	100%	
38	STRATEGY - Seek and encourage innovative tourism opportunities, develop	38.3	ACTION - Support regional activities that will deliver a clear benefit to Narrandera Shire	Economic Development Manager	As at 30 June 2018 - A member of staff from the Visitor Information Centre attended the National Koala Conference in Port Macquarie early June 2018 to learn how other locations noted for Koala populations are managing, monitoring, caring for and researching Koala	Progressing	65%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	"win/win" situations and examine how other locations have been reinvigorated				populations in their respective areas. This activity is across Governments, communities and other groups. The staff member will be reporting on the experience and how some of the good ideas for nature tourism opportunities can be applied within the Shire.			

GOAL - TO SUPPORT LOCAL BUSINESS AND INDUSTRY TO GROW AND PROSPER

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
39	STRATEGY - Work with regional organisations, industry and local businesses to improve the economic environment for Narrandera Shire	39.1	ACTION - Actively participate in regional programs, forums and workshops to ensure that the priorities of Narrandera Shire are recognised within regional plans and other strategies	Economic Development Manager	As at 30 June 2018 - Council participated in a workshop at Griffith recently to support the development of the Western Riverina Regional Economic Development Strategy and to also provide input for identified projects. Council has also participated in a round-table meeting at Leeton for the release of NSW Draft Freight and Ports Plan. Council has ongoing engagement with Regional Development Australia Riverina to maintain awareness of Regional opportunities and industry insight. Council liaises with Destination Riverina Murray to be aware of regional marketing initiatives and opportunities. The Economic Development Manager participated in both a Workforce Forum and Renewable Energy Forum in Griffith recently. Council is heavily involved in workshoping with Lycopodium for the Narrandera to Tocumwal rail line feasibility study.	Progressing	75%	
40	STRATEGY - Continue to promote and advertise local markets and events that support the sale and use of	40.1	ACTION - Assist where possible with the marketing of local produce and general markets also those businesses described as	Economic Development Manager	As at 30 June 2018 - The Narrandera Visitor Information Centre sells and promotes locally produced items including food and souvenirs including Aboriginal art items also various stalls associated with John O'Brien Festival and Earlies Rod Run. Promotion for Narrandera Farmers Market is ongoing through the monthly	Progressing	65%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	local produce		'boutique' or 'niche'		newsletter 'Whats on Newsletter' also using the Narrandera Tourism website also the Narrandera Tourism Facebook page.			
40	STRATEGY - Continue to promote and advertise local markets and events that support the sale and use of local produce	40.2	ACTION - Encourage local businesses to use local products as the first preference	Economic Development Officer	As at 30 June 2018 - The Economic Development team continues to work with the Narrandera Business Group (NBG) to assist them to deliver an effective Buy Local - Use Local Campaign. The Economic Development Manager attended a Business Breakfast organised by the NBG recently and also organised a guest speaker. An initiative of the NBG that is gaining momentum in Narrandera is the use of reusable shopping bags also the use of the orange coloured 'Narrandera Buy Local' door mats. The Visitor Information Centre stocks locally produced artworks also Aboriginal instruments and artefacts and locally made food products.	Completed	100%	
41	STRATEGY - Provide encouragement and support to 'shop locally' campaigns	41.1	ACTION - Assist where possible with the creation and evolution of such campaigns	Economic Development Officer	As at 30 June 2018 - The Economic Development team continues to work with the Narrandera Business Group (NBG) to provide support and advice for the Buy Local - Use Local Campaign. The NBG decided at its January 2018 meeting that they would not continue with the Christmas 2018 Promotion due to an inability to measure its success and a lack of human resources for its delivery.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
42	STRATEGY - Promote the Shire and region through active participation in partnerships with other Councils, regional tourism and industry groups	42.1	ACTION - Actively promote that Narrandera Shire is 'open for business' through various media and forum opportunities	Economic Development Officer	<p>As at 30 June 2018 - The Red Hill Industrial Estate 'Front & Centre Project' was finalised and launched at the Narrandera campus of NSW TAFE where attendees saw the four videos that were produced to promote the Estate. They were also able to peruse and collect the three items of print collateral that were produced as part of the project; namely a lifestyle flyer, an industry prospectus and a prospectus for the estate. The marketing message used is 'Open for Business ... Room to Grow'.</p> <p>Council also participated in the communication network with the Riverina Murray Destination Network, Regional Development Australia, Destination Riverina Murray and other various government agencies. Council produced several media releases in relation to funding and marketing opportunities for local businesses. The Economic Development Manager attends the regular Narrandera Business Group meetings.</p>	Completed	100%	
43	STRATEGY - Support our agricultural sector to address issues such as water entitlements,	43.1	ACTION - Assist where possible on issues that affect our valuable agricultural sector and where necessary actively	General Manager	As at 30 June 2018 - Council continues to support the agricultural sector that is a major part of our Shire.	Ongoing commitment	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	changes in Government policy or emergency declarations		lobby for policy changes that will benefit the economy of the Shire					

THEME - OUR INFRASTRUCTURE




GOAL - TO HAVE AN IMPROVED AND ADEQUATELY MAINTAINED ROAD NETWORK



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
55	STRATEGY - Flood proof important strategic access roads to population centres	55.1	ACTION - Continue to lobby Ministers also the NSW Roads and Maritime Services to provide flood proof highways to the population centres of the Shire with Council controlled roadways designed where possible to reduce traffic disruption in times of flooding	Deputy GM Infrastructure	As at 31 March 2018 - An application to flood proof Cowabbie Creek on Canola Way through the Fixing Country Roads program was unsuccessful. Staff have lobbied for improved access to funding at any available opportunity. Recently the Mayor was provided information to assist with discussions with the Roads Minister Melinda Pavey. Strategically Council has input to regional freight strategies and via the Newell Highway Task Force committee to promote this issue.	Completed	100%	
56	STRATEGY - Commence identified actions from the Roads Review including implementation of an effective road hierarchy	56.1	ACTION - Funding for and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process	Works Manager	As at 30 June 2018 - the following updates are provided for the reporting period: - The study of the useful life of road seal has been completed, the project was 70 % funded from Office of Local Government will assist in financial planning and asset renewal programs for our Shire. - Council completed Level 3 structural assessment of 10 significant bridges, this assessment will assist in future funding	Progressing	55%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					<p>application for bridge upgrade or renewal.</p> <ul style="list-style-type: none"> - Council completed 42 km of road surface re-sheeting and 22 km of seal extension, these renewal and upgrade works will ensure that transport assets will meet current and future needs. - Council finalised its grading program for 2018-2019 which is available from the website of Council. This program will further improve the maintenance and management of our roadways and by having it available in a digital format will inform the community of upcoming projects. 			
57	STRATEGY - Advocate for and implement where necessary road transport networks throughout the Shire for b-double and b-triple roadtrains	57.1	ACTION - Advocate for the upgrade of the Newell Highway to further support heavy haulage	Deputy GM Infrastructure	As at 30 June 2018 - Staff attend any Newell Highway Task Force meetings if the meetings are held within our region. Council actively supports the task force in its project for a flood impact assessment along the Newell Highway following the 2016 flooding event. Staff continue to advocate for the upgrade to the road bridge across the main canal located on Irrigation Way as a road train link to the Newell Highway. Submissions are also made under the Fixing Country Roads Program to improve road train access throughout the Shire when appropriate.	Completed	100%	
57	STRATEGY - Advocate for and implement where	57.2	ACTION - Advocate for the upgrade of other key road links	Deputy GM Infrastructure	As at 30 June 2018 - Council staff are currently working on a change of scope for the Fixing Country Roads program to provide a road train link between	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	necessary road transport networks throughout the Shire for b-double and b-triple roadtrains				Narrandera and Leeton via the Colinroobie Road.			
58	STRATEGY - Advocate for the development of appropriate infrastructure to facilitate community and public transport needs including bus stops	58.1	ACTION - At appropriate forums highlight the need for the enhancement of existing options but also the need for additional public transport options	Deputy GM Infrastructure	As at 30 June 2018 - Council was successful in its application for a feasibility study on the opening of the Narrandera to Tocumwal railway line through the Fixing Country Rail program; the project will be administered by Transport NSW. Council has also been successful in attracting a small grant of \$68,000 for school bus stops throughout the Shire.	Completed	100%	
59	STRATEGY - Implement and periodically review policies associated with transport infrastructure maintenance	59.1	ACTION - Adhere to the process of regularly reviewing the policies of Council	Deputy GM Infrastructure	As of 30 June 2018 - As of 31 March 2018 - A policy review schedule is managed by the Corporate and Community Administration Officer with action workflows sent to relevant officers to manage. At present a Wet Weather Road Closure Policy is being developed in addition to a Laneway Maintenance Policy.	Completed	100%	

GOAL - TO IMPROVE, MAINTAIN AND VALUE-ADD TO OUR PUBLIC AND RECREATIONAL INFRASTRUCTURE

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
60	STRATEGY - Redevelopment of the Narrandera Visitor Information Centre	60.1	ACTION - Redevelopment of the Narrandera Visitor Information Centre	Marketing and Tourism Team Leader	As at 30 June 2018 - Staff will look for other funding opportunities for this project as they arise.	Progressing	10%	
61	STRATEGY - Plan for the long term management and sustainability of the Lake Talbot Swimming Pool and Barellan War Memorial Swimming Pool	61.1	ACTION - Develop and implement a Master Plan for the Lake Talbot Pool complex that is affordable and in consultation with the community	Manager of Projects and Assets	As at 30 June 2018 - A Master Plan with staged developments has been adopted by Council; the next action is to identify suitable grant funding opportunities and to also develop a design and formulate tender documentation.	Ongoing commitment	100%	
61	STRATEGY - Plan for the long term management and sustainability of the Lake Talbot Swimming Pool and Barellan War Memorial Swimming Pool	61.2	ACTION - Source grant funding to help facilitate works at both swimming facilities	Manager of Projects and Assets	As at 30 June 2018 - An expression of interest application to the Regional Sports Infrastructure Program was submitted on 4 May 2018 to essentially seeking funds for Stage 1 & 2 actions of the the Lake Talbot Swimming Pool Master Plan. Funding will also be sourced through the Stronger Country Community Funding Round 2 to replace the blue flume slide and also construct change rooms at the pool level. Detailed design and tender documentation	Progressing	60%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					has been completed for the replacement of the Barellan Pool filtration system. Capital activities have been included into the Capital Works Program.			
62	STRATEGY - Review all recreational facilities assessing current levels of use and potential future need; including exposure to damage by graffiti and vandalism	62.1	ACTION - Through service reviews progressively review the current recreational facilities to establish appropriate service levels	Open Space Recreation Manager	As at 30 June 2018 - Council continually reviews all recreational facilities using Council's booking system to establish services levels and budget for potential upgrades.	Completed	100%	
62	STRATEGY - Review all recreational facilities assessing current levels of use and potential future need; including exposure to damage by graffiti and vandalism	62.2	ACTION - Consider the installation of CCTV or a monitored alarm system to reduce repair costs	Open Space Recreation Manager	As at 30 June 2018 - A monitored alarm system has now been installed at Narrandera Sportsground Coaches Box also the Narrandera Sports Stadium; there are two additional CCTV cameras to be installed at Marie Bashir Park.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
62	STRATEGY - Review all recreational facilities assessing current levels of use and potential future need; including exposure to damage by graffiti and vandalism	62.3	ACTION - Where possible design or retrofit Council infrastructure with graffiti and vandal proof materials	Open Space Recreation Manager	As at 30 June 2018 – Unfortunately during the reporting period vandalism has increased, particularly across the school holiday period, to date the cost has been approximately \$15,000 to Council. Staff remove graffiti as soon as possible to deter further attacks.	Completed	100%	
63	STRATEGY - Monitor and implement Council asset management plans and conduct regular asset inspections on identified infrastructure assets	63.1	ACTION - Managers are to progressively inspect assets under their control	Manager of Projects and Assets	As at 30 June 2018 - Managers responsible for assets are to develop inspection schedules as part of the implementation of the Asset Management System. Inspection schedules will be developed and migrated into the Asset Management System as resources become available.	Ongoing commitment	50%	
63	STRATEGY - Monitor and implement Council asset management plans and	63.2	ACTION - Review and update building management plans as required	Manager of Projects and Assets	As at 30 June 2018 - The building asset register revaluation was completed 30 June 2016 with the building maintenance supervisor to implement annual inspections and maintenance programs.	Ongoing commitment	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	conduct regular asset inspections on identified infrastructure assets							
64	STRATEGY - Undertake a strategic review of the Narrandera-Leeton Airport	64.1	ACTION - Review the Narrandera – Leeton Airport Strategic Plan	Deputy GM Infrastructure	As at 30 June 2018 - Council was advised during the reporting period that its expression of interest to host the QANTAS flight Training School was not accepted. Council will now support neighbouring regional airports that may be successful in attracting this facility as it will strengthen the regional economy to have this facility in the Riverina. The Strategic Plan itself was not formally reviewed during 2017-2018.	Progressing	50%	
64	STRATEGY - Undertake a strategic review of the Narrandera-Leeton Airport	64.2	ACTION - Progressively review the current facility in line with current and potential opportunities	Deputy GM Infrastructure	As at 31 March 2018 - An application for funding is being investigated through the Regional Growth Fund to progress this action through the Economic Development Team. This has not progressed further due a high focus on other economic development outcomes.	Progressing	70%	
64	STRATEGY - Undertake a strategic review of the Narrandera-Leeton Airport	64.3	ACTION - Maintain and enhance the appearance and amenity of the facility	Deputy GM Infrastructure	As at 30 June 2018 - Regular maintenance of the facility such as day to mowing is undertaken when scheduled or necessary; other works such as painting and improvements are implemented over a period of time according to budget allocations. Recent major projects include upgrade the	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					runway lighting and lighting of the general aviation parking area; the public car park has also been re-sealed.			



GOAL - TO IMPROVE AND ENHANCE OUR WATER AND SEWER NETWORKS




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
65	STRATEGY - Ongoing review of the Asset Management Plan to upgrade and maintain the sewerage infrastructure	65.1	ACTION - Complete the Integrated Water Cycle Management Plan (IWCMP) and develop a plan that will ensure the continuance and enhancement of the current sewer system and treatment of effluent at Narrandera	Water Sewer Engineering Officer	As at 30 June 2018 - The Integrated Water Cycle Management strategy is expected to be completed by the end of the 2018 calendar year.	Progressing	25%	
65	STRATEGY - Ongoing review of the Asset Management Plan to upgrade and maintain the sewerage infrastructure	65.2	ACTION - Examine options for effluent disposal in other population centres	Water Sewer Engineering Officer	As at 30 June 2018 - The Integrated Water Cycle Management strategy is expected to be completed by the end of the 2018 calendar year.	Progressing	25%	
66	STRATEGY - Ongoing review of the Asset Management	66.1	ACTION - Complete IWCMP and develop a plan that will ensure the continuance and	Water Sewer Engineering Officer	As at 30 June 2018 - The Asset Management plan is to be updated as part of Integrated Water Cycle Management strategy.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	Plan to upgrade and maintain the water supply infrastructure		enhancement of the current water reticulation network at Narrandera					
67	STRATEGY - Continue to develop and implement the North Narrandera Town Drainage Scheme and update the Narrandera Stormwater Management Plan	67.1	ACTION - Develop a plan that will ensure appropriate management of stormwater at Narrandera also examine options for stormwater collection and disposal at other population centres such as Barellan village	Executive Engineer	As at 30 June 2018 - The main drain leading to the siphon has been raised and diversion berms completed to ensure that Larmer street properties will not be effected by local storm flood events. The West Narrandera Catchment analysis is nearing completion which will assist Council to investigate and determine the impact of various alternatives to minimise the chance of flooding at a number locations. Funds have been allocated in anticipation of improvement works to help reduce flowrates. Modelling of the Barellan Township is scheduled for July to identify an improvement works program to minimise local flood events.	Completed	100%	
68	STRATEGY - Improve the quality and taste of Narrandera water	68.1	ACTION - Maintain drinking water standards through regular testing, industry best practices and NSW Health requirements	Water Sewer Engineering Officer	As at 30 June 2018 - Water testing results are now stored in an electronic database for comparative purposes when necessary. The annual review of Drinking Water Management Plan is to be completed by the end of July 2018.	Progressing	90%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
68	STRATEGY - Improve the quality and taste of Narrandera water	68.2	ACTION - Determine community willingness to pay for water treatment facility upgrades in accordance with the Integrated Cycle Water Management Plan	Water Sewer Engineering Officer	As at 30 June 2018 - The Integrated Water Cycle Management Plan is still being finalised with completion expected by the end of 2018.	Progressing	25%	

GOAL - TO HAVE A SAY WHEN PLANNING FOR NEW FACILITIES OR REFURBISHING EXISTING FACILITIES





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
69	STRATEGY - Projects managed through the Project Management & Control module are to include a Community Engagement Plan so that all stakeholders are given an opportunity to be consulted	69.1	ACTION - Adhere to the requirements of the Community Engagement Policy and engage with the community using the appropriate communication type	Deputy GM Infrastructure	As at 30 June 2018 - Council has as part of its project planning process a requirement for all projects to be managed in accordance with the Community Engagement Plan. Recent community consultation has taken place on various projects including the Lake Talbot Swimming Pool Master Plan, the proposed Marie Bashir Park performance stage, the Barellan Sportsground change rooms and lighting and Marie Bashir Park skate park upgrade. Further consultation was undertaken as part of the Stronger Country Communities Grant round 2 projects.	Completed	100%	
70	STRATEGY - Continue to develop and extend the shared walking/bike path network	70.1	ACTION - Look to add to and enhance the existing bike path infrastructure consulting with the community	Manager of Projects and Assets	As at 30 June 2018 - A review of the Pedestrian Access Mobility Program was initiated during 2017 and following extensive community consultation the plan for the next five years was adopted at the August 2017 meeting of Council. The five year plan is inclusive of the Villages of Barellan and Grong Grong. Review of the Cycleway Plan will soon take place with commencement of any projects relying on resourcing and financial grant funding.	Progressing	70%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
70	STRATEGY - Continue to develop and extend the shared walking/bike path network	70.2	ACTION - Actively seek available grant funding	Manager of Projects and Assets	As at 30 June 2018 - Staff within the Infrastructure team continually seek to identify financial grant opportunities to develop and extend the current walking/bike path network. Cycleway projects are included in the 5 year project planner and are also included for funding consideration to the NSW Roads & Maritime Safety annually under the walking communities program.	Ongoing commitment	100%	
71	STRATEGY - Continue to keep the community connected through Narrandera Shire PAMP projects	71.1	ACTION - Look to provide connectivity also install concrete footpaths that service both foot traffic and mobility devices along feeder streets to the CBD of population centres in consultation with both able bodies and disabled members of the community	Manager of Projects and Assets	As at 30 June 2018 - A five year Pedestrian Access and Mobility Plan for footpath and cycleway infrastructure has been completed and was adopted by Council; the 2017-2018 projects have now been completed. Funding applications for the 2018-2019 footpath and cycleway projects have been submitted to the NSW Roads & Maritime Service for review and hopefully funding, these proposed works have been included into the 2018-2019 capital works program.	Completed	100%	
71	STRATEGY - Continue to keep the community connected	71.2	ACTION - Look to provide connectivity between the blocks the length of East	Manager of Projects and Assets	As at 30 June 2018 - The Narrandera Business Centre Master Plan contains detailed designs also preferred staging options for financial grant funding opportunities. An application has been	Progressing	65%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	through Narrandera Shire PAMP projects		Street, Narrandera with crossings and refuges in consultation with both able bodied and disabled members of the community		submitted under the Building Better Regional Fund to fund stage 1 of the project. A grant submission under the Stronger Country Community Funding will also be considered to construct the Bolton Street section of the Master Plan.			

THEME - OUR CIVIC LEADERSHIP



GOAL - TO HAVE A COUNCIL THAT DEMONSTRATES EFFECTIVE MANAGEMENT CONSISTENTLY




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
72	STRATEGY - Be accountable and transparent	72.1	ACTION - Adopt good governance and ethical behaviours	General Manager	As at 30 June 2018 - All staff and Councillors have now received training in Code of Conduct and good governance; training in Cultural Awareness across the entire organisation has now been completed.	Completed	100%	
73	STRATEGY - Fair and equitable representation of the community	73.1	ACTION - Engage with the community to understand needs and expectations	General Manager	As at 30 June 2018 - Council continues to meet with community representatives on various matters and in different forums to ensure effective representation.	Ongoing commitment	100%	
74	STRATEGY - Maintain a strong relationship between government and community	74.1	ACTION - Open, transparent and informed decision making	General Manager	As at 30 June 2018 - The Mayor and General Manager continue to meet regularly with both Federal and State Government agencies also our local politicians to continue to develop and maintain effective working relationships.	Ongoing commitment	100%	
75	STRATEGY - Ensure Fit for the Future Strategies are implemented	75.1	ACTION - Fit for the Future Improvement Plan measures are included with the	General Manager	As at 30 June 2018 - Satisfactory progress has been made over the reporting period towards implementing long term financial sustainability.	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	to allow Narrandera Shire to continue to remain a standalone Council		annual budget deliberations of Council					
76	STRATEGY - Ensure Council is a role model for a safe and accessible place of employment for staff and contractors	76.1	ACTION - Completion of all WHS documentation prior to the commencement of a project and sign off by the WHS officer or project manager	Human Resources Manager	As at 30 June 2018 - A recent audit of project folders has identified a numbers of issues relating compliance and record keeping. Further investigation has determined that there is no consistency across the organisation in the way project folders are constructed. Identified issues have been brought to the attention of relevant managers and strategies need to be instigated to rectify these issues.	Progressing	80%	
77	STRATEGY - Implement the Workforce Management Plan 2017-2021	77.1	ACTION - Make amendments where necessary to the Plan and have adopted by Council to ensure Council has the skills and capabilities to deliver the Community Strategic Plan and the Delivery Program	Human Resources Manager	As at 30 June 2018 - The Human Resources team continues to monitor and provide a report to the Executive Leadership Team each month as part of the Human Resources Managers goals within the position description.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
78	STRATEGY - Ensure that Council staff are supported with access to appropriate training and professional development	78.1	ACTION - Support the development of mentoring relationships between experienced and young workers	Human Resources Manager	As at 30 June 2018 - This reporting quarter has seen a number of staff promoted to supervisory positions. These staff have had limited supervisory experience and Council has undertaken to provide support to these staff through training and ongoing mentoring support.	Progressing	60%	
78	STRATEGY - Ensure that Council staff are supported with access to appropriate training and professional development	78.2	ACTION - Annual staff training plan developed and implemented in line with the Workforce Management Plan	Human Resources Manager	As at 30 June 2018 - The implementation of the Learning and Accreditation Module has occurred however staff need to be provided with training. the Human Resources team are currently investigating training options. The implementation of this module should see significant improvements in the development of staff.	Progressing	70%	
79	STRATEGY - Council to manage risk by undertaking appropriate assessments	79.1	ACTION - Implementation of an Enterprise Risk Management Plan that includes the methods and processes to be used to manage risks and seize opportunities to achieve the objectives	General Manager	As at 30 June 2018 - The Enterprise Risk Management Plan has been considered by the Internal Audit and Risk Improvement Committee and its implementation is ongoing.	Ongoing commitment	100%	


GOAL - TO HAVE A PROGRESSIVE COUNCIL THAT COMMUNICATES AND ENGAGES WELL WITH ALL OF THE COMMUNITY AND IS A ROLE MODEL FOR INCLUSIVITY



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
80	STRATEGY - Advocate for appropriate representation of the needs of the Community to State and Federal governments and other stakeholder bodies	80.1	ACTION - Proactive engagement at appropriate forums and continued political lobbying with our partners	General Manager	As at 30 June 2018 - Council continues to advocate where possible on behalf of the residents of the Shire.	Completed	100%	
81	STRATEGY - Maintain a strong voice in regional groups such as RAMROC, Destination NSW also the proposed Murrumbidgee Joint Organisation and provide feedback to the community	81.1	ACTION - Participation in regional initiatives including advocacy and shared services	General Manager	As at 30 June 2018 - Council has resolved to become a member of the Riverina and MurrayJoint Organisation (RAMJO) which is subject to NSW State Government Gazettal in coming weeks.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
82	STRATEGY - Develop processes that ensure appropriate language is used throughout Council communication	82.1	ACTION - Provide training to identified staff on techniques to write simpler plain English reports	Human Resources Manager	As at 30 June 2018 - The Human Resources team continue to monitor any training requirements in relation to report writing through the Employee Performance Management process and will schedule refresher training for the entire organisation in 2020.	Completed	100%	
83	STRATEGY - Continue to improve the appearance, usability and content of the Narrandera Shire Council website ensuring its currency	83.1	ACTION - Work toward providing information and services in a non-discriminatory manner to comply with the Web content accessibility guidelines also continue to schedule regular reviews of the website with responsible officers to verify content accuracy and that hyperlinks remain active	Information Technology Manager	As at 30 June 2018 - The Communications Officer is currently finalising the quotation paperwork and is planning to start seeking expressions of interest to develop a new Council website shortly. The website content is being reviewed on the current website and the Communications Officer is randomly checking content as time allows.	Progressing	50%	
84	STRATEGY - Support and	84.1	ACTION - Review recruitment and	Human Resources	As at 30 June 2018 - Councils Workforce plan and the Equal Employment	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	foster a healthy and progressive community attitude and ownership		other policies to reflect inclusivity of persons with a disability with emphasis that the best person for the position is to be employed or engaged	Manager	Opportunity and Diversity Management plan have been reviewed and amended significantly. These been endorsed by the Executive Leadership Team. The Equal Employment Opportunity and Diversity Plan now aligns with the Workforce Strategic Plan and lists persons with a disability as one of the five underrepresented groups in Narrandera Shire Councils workforce. The plan includes actions that will hopefully assist in sourcing and recruiting staff from this sector of the community and further strengthens Councils already strict recruitment and selection processes. As yet Councils Recruitment and Selection policy has not been reviewed.			

GOAL - TO HAVE A COMMUNITY AND A COUNCIL THAT WORKS COLLABORATIVELY WITH HARMONY, RESPECT AND UNDERSTANDING

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
85	STRATEGY - Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes; being mindful of NSW State Government policy in relation to open and transparent purchasing and best value for money	85.1	ACTION - Through the local business group or other means explain the policy and ways that local providers can work better with Council	Governance & Engagement Manager	As at 30 June 2018 - The Procurement Policy is scheduled for review with a report to be submitted to Council in due course.	Progressing	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	outcomes for ratepayers							
86	STRATEGY - Support and foster a healthy and progressive community attitude and ownership	86.1	ACTION - Provide regular updates to the community regarding about projects and decisions	Communications Officer	As at 30 June 2018 - Council distributes a bi-monthly Council Newsletter detailing all events, projects and scheduled works for the month ahead also Council meeting outcomes and a message from either the Mayor or General Manager. Council continues to distribute the monthly Council meeting agenda before each meeting with the Minutes published shortly after on Council's website. After each Council meeting the Mayor and General Manager are interviewed on the community radio to discuss all matters arising from the meeting and to also advise of new plans and projects. Advertisements are placed in the local newspaper to inform the community about upcoming projects. Council continues to issue media releases on a regular basis covering ongoing issues, upcoming events and various other announcements. Council's Facebook page constantly engages the community, posting regular informative updates of which the Community are able to follow, share and comment.	Ongoing commitment	100%	
86	STRATEGY - Support and foster a healthy and	86.2	ACTION - Review the Community Engagement Policy to ensure	Communications Officer	As at 30 June 2018 - The Community Engagement Plan is currently under review, in correlation with the Community Engagement Policy and Community	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	progressive community attitude and ownership		relevant stakeholder groups are identified for each project		Engagement Procedure.			
86	STRATEGY - Support and foster a healthy and progressive community attitude and ownership	86.3	ACTION - Develop and implement an external communications plan	Communications Officer	As at 30 June 2018 - The External Communications Plan as adopted in March of 2017 expired at 30 June 2018 and is currently under review. Once reviewed, the plan will continue to alignment with the Narrandera Shire Council Strategic Plan and use the theme to ensure Council focuses on the community priorities and messages. The External Communications Plan will include the goals, objectives and benefits gained from implementing the plan, various communication tools and channels available to Council and an overview of the target audience. The Plan will contain specific communication deliverables and actions for completion and continuation to enhance Council's communication with the community.	Ongoing commitment	100%	
86	STRATEGY - Support and foster a healthy and progressive community attitude and ownership	86.4	ACTION - Welcome comments and submissions from the community about projects and decisions	Communications Officer	As at 30 June 2018 - Council continues to receive strong feedback from the community using a variety of platforms including Facebook, public surveys, direct letters, listening posts and face to face meetings. Each platform caters to particular groups of the community to ensure that all members of the public are able to communicate their opinion and to feel heard by Council. It also enables the	Ongoing commitment	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					community to have an open dialogue with Council regarding any issues in the Shire. The last quarter has seen an increase of engagement through Facebook, opening further dialogue between Council and Community on current topics.			