

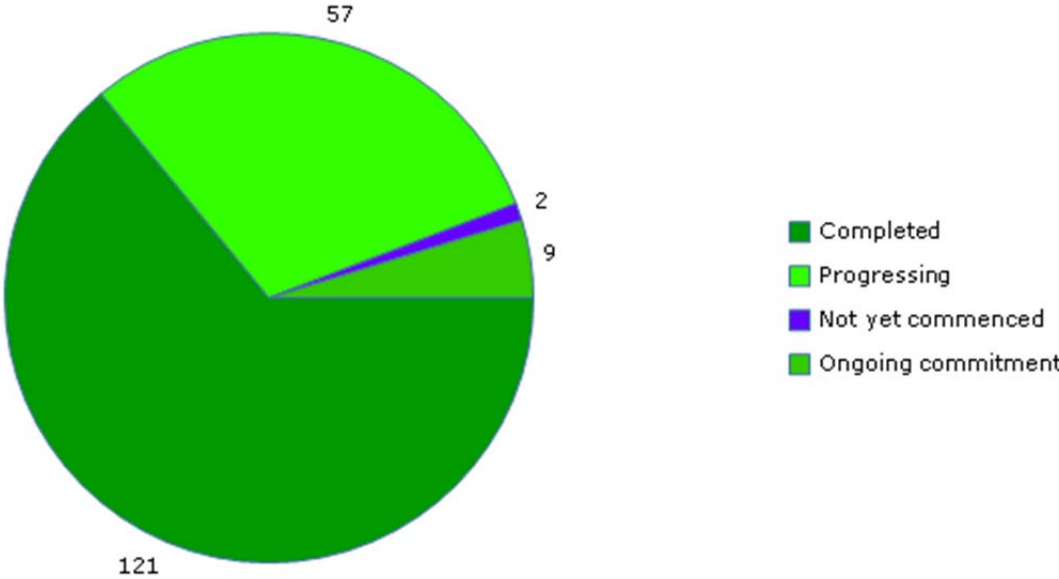


2013-2017 Delivery Program

Quarterly Delivery Program Review

Quarter 3 of the 2015-2016 reporting year as at
31 March 2016


Action Status Snapshot as at 31 March 2016






A STRONG AND RESILIENT COMMUNITY AND SUSTAINABLE ENVIRONMENT




A POSITIVE AND SUPPORTIVE COMMUNITY


A positive sense of community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.1	Through engagement with the community, develop a Branding Strategy that reflects the characteristics, values and aspirations of the community. Utilise this brand as a consistent image for the Narrandera Shire and its communities	1.1.1.1.1	Work with the community and relevant stakeholders in the development of the Narrandera Shire Branding Strategy	Economic Development Manager	As of 31 March 2016 Narrandera Shire Branding Report submitted to 15 March 2016 Council meeting. Report was not supported at the Council meeting and is currently in abeyance with the matter to be further discussed at the 19 April 2016 Council workshop.	Progressing	80%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.2	Regularly celebrate community achievements and positive stories about our communities	1.1.1.2.1	Continue to develop relationships with local media outlets to facilitate the promotion of positive stories about the shire	Chief Executive Officer	As of 31 March 2016 Council had issued 20 media releases over the last quarter and has also responded to media requests promptly on a range of matters.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.1	In partnership with the community, explore opportunities to facilitate cultural activities that encourage acceptance and knowledge of the community's culture	Executive Officer	As of 31 March 2016 It is intended to fly the Aboriginal Flag at the Narrandera Visitor Information Centre during National Reconciliation Week being the last week in May and the first week in July 2016. Previously Narrandera Shire Council has also received two cultural based awards at the Local Government Professionals Excellence Conference with the Wiradjuri Honour Wall being highly commended under Excellence in Diversity and the Local Government Aboriginal Network Conference held September 2014 winning the award for Excellence in Local Economic Contribution.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.2	Implement cultural awareness training for appropriate Council staff	Human Resources Officer	As of 31 March 2016 Updated cultural awareness training is currently being investigated with a facilitator currently being source; the training shall be inclusive of all staff. As part of Council's induction process, all new staff inductions include cultural awareness with information provided.	Progressing	20%	

An inclusive and welcoming community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.1	Explore innovative ways to welcome new residents to the shire	1.1.2.1.1	Explore innovative ways to welcome new residents to the shire	Economic Development Manager	As of 31 March 2016 The Manager Economic Development is planning to attend the next Rotary new resident/citizen night; this opportunity will allow liason with new residents to seek their approval to interview them for testimonials to use in strategies and promotions to attract other new residents to the Shire. A review is currently underway of existing Narrandera Shire new resident brochures.	Progressing	70%	
1.1.2.2	Encourage new and existing residents to become involved in their community through volunteering opportunities and community groups/organisations	1.1.2.2.1	Support community members participation throughout Council activities through the implementation of effective volunteer processes	Economic Development Manager	As of 31 March 2016 It is intended to review the Visitor Centre Volunteer Program to encourage more volunteers from a broader range of ages and who possess various skill sets in due course.	Completed	100%	
1.1.2.3	Celebrate our differences by ensuring that people of all ages, cultures and abilities are included and planned for through the development	1.1.2.3.1	Celebrate our differences by ensuring that people of all ages, cultures and abilities are included and planned for	Deputy GM Corporate & Community	As of March 2016 Access and inclusion have been key elements for the consultation phase within the Positive Ageing Strategy which is proposed to be adopted by Council in June 2016.	Progressing	15%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and implementation of an Access and Inclusion Plan		through the development and implementation of an Access and Inclusion Plan					
1.1.2.4	Increase cultural awareness within our community	1.1.2.4.1	Increase cultural awareness within our community	Executive Officer	As of 31 March 2016 Narrandera Shire has recently received two cultural based awards at the recent Local Government Professionals Excellence Conference; the Wiradjuri Honour Wall was highly commended under Excellence in Diversity and the other winning event in Excellence in Local Economic Contribution was the Local Government Aboriginal Network (LGAN) Conference held during September 2014.	Completed	100%	



A supportive community for those in need

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.3.1	Ensure that relevant and appropriate information regarding local support and community services is available to residents	1.1.3.1.1	Develop a website resource that provide appropriate information to residents and visitors regarding local support and community services	Information Technology Manager	As of 31 March 2016 The Narrandera Community Support Services webpage is continually updated with information provided by the Manager of Home and Community Care. At this point in time, Council's website does not record page hits to gauge the number of views, however this is proposed to be addressed in the planned revamp of Council's website.	Completed	100%	
1.1.3.2	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	1.1.3.2.1	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	Chief Executive Officer	As of 31 March 2016 The Community Engagement Policy framework has been used for a range of matters over the last quarter including the Positive Ageing Strategy, the Narrandera Business Centre Master Plan in addition to the planned four Listening Posts across the Shire to inform the community of the 2016-2017 budget proposals.	Completed	100%	
1.1.3.3	Facilitate an annual 'Stronger	1.1.3.3.1	Establish a working group and begin exploring	Economic Development Manager	As of 31 March 2016 This action shall be the subject of a review and will be addressed within the planned	Progressing	65%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	Narrandera' conference that brings together service providers, community organisations and government departments to better understand and plan for the needs of the Narrandera Shire community		opportunities to facilitate a 'Stronger Narrandera' conference in partnership with service providers, and relevant agencies and organisations		Economic Development Strategy.			


A COMMUNITY THAT CELEBRATES TOGETHER

Celebration and protection of our cultural heritage and identity




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	1.2.1.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	Executive Officer	As of 31 March 2016 Liaison has occurred with the Indigenous community regarding a youth drama project; also a there has been discussions centering on a funded project to minimise the potential harm from alcohol abuse.	Completed	100%	
1.2.1.2	Utilise current and historic visual images to celebrate our community's culture and history	1.2.1.2.1	Utilise current and historic visual images to celebrate our community's culture and history	Economic Development Manager	As of 31 March 2016 There are plans to increase the size of the current image library to include more historical and cultural images and to use these images as part of the new branding and marketing collateral.	Progressing	80%	

An exciting annual calendar of events

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.2.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	1.2.2.1.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	Economic Development Manager	As of 31 March 2016 The annual calendar of events is maintained on www.narrandera.com.au tourism website and on Council's main www.narrandera.nsw.gov.au website. Also a regular 'Whats On' digital newsletter is distributed widely throughout the Shire.	Completed	100%	
1.2.2.2	Implement a range of community organised and managed events that are high quality and engaging	1.2.2.2.1	Develop a Narrandera Shire Events Strategy that outlines Councils role in the delivery of events throughout the shire	Economic Development Manager	As of 31 March 2016 An events strategy has been completed (See adopted Product Development and Destination Marketing Strategy 2011-2021) with a policy created and respective operational manuals derived for individual events.	Completed	100%	
1.2.2.3	Through a comprehensive review, explore opportunities to enhance the delivery of an	1.2.2.3.1	Through a comprehensive review, explore opportunities to enhance the delivery of an	Economic Development Manager	As of 31 March 2016 An annual calendar of events is maintained with a continual effort made to look at new opportunities as they arise.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	annual signature event for the shire		annual signature event for the shire					
1.2.2.4	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	1.2.2.4.1	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	Economic Development Manager	As of 31 March 2016 Ongoing training and support is provided by the Events Officer to community organisations and other event holders to complete the required documentation for comprehensive risk management assessment as detailed within the Event Planning Manual.	Completed	100%	



A creative community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.3.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	1.2.3.1.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	Economic Development Manager	As of 31 March 2016 The Rotary Club of Narrandera presented the 2016 John O'Brien Festival Art Show exhibiting artworks for both viewing and purchase during March 2016. Discussions have been held with Western Riverina Arts and local artists regarding development of an Arts Strategy and the development of a calendar for potential art and cultural events to be held in the new Arts and Community Centre when officially opened. The Arts Strategy is currently in development phase.	Progressing	15%	
1.2.3.2	Create a evolving display space within the shire to showcase the work of local artists	1.2.3.2.1	Create an evolving display space within the shire to showcase the work of local artists	Economic Development Manager	As of 31 March 2016 Discussions have been held with Western Riverina Arts and the CAD Factory; also the Narrandera Arts and Creative Network regarding the development of a calendar of arts and cultural activities to showcase local artists within the new Arts and Community Centre when officially opened.	Progressing	35%	
1.2.3.3	Investigate the development of a community	1.2.3.3.1	Investigate the development of a community arts and culture centre which supports the	Economic Development Manager	As of 31 March 2016 The Narrandera Arts and Community Centre Plan of Management was endorsed at the December 2015 Council meeting. Work has almost been completed on the	Progressing	95%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	arts and culture centre which supports the display of core arts as well as studio and rehearsal space		display of core arts as well as studio and rehearsal space		redvelopment of the former Masonic Hall to create an exciting Arts and Community Centre. At present the facility booking system to support the use of the new centre is in the final stages of completion.			



A COMMUNITY THAT IS ENGAGED AND EMPOWERED


Communities with opportunities to interact

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.1	Encourage a range of neighbourhood based activities and events that facilitate interaction at a local level	Chief Executive Officer	As of 31 March 2016 Council co-ordinated the 2016 Australia Day celebrations held at Barellan, Grong Grong and Narrandera. Community 'Listening Posts' were held at Barellan, Grong Grong, Sandigo and Narrandera to gather ideas from residents for the 2016-2017 budget preparations. Council has approved financial assistance to a range of community groups to undertake local projects which will be endorsed by the adoption of the 2016-2017 budget in June 2016. The Shire has again been the recipient of funding from Southern Phone Community Grants to assist local groups to undertake local projects as Council is a shareholder in Southern Phone and with Council auspicing the funds.	Completed	100%	
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.2	Encourage and support community groups and programs to implement activities that encourage new members and increased participation	Economic Development Manager	As of 31 March 2016 A number of community events continue to be held throughout the Shire promoting community engagement and participation. Key events such as Australia Day celebrations, the annual John O'Brien Festival, the Barellan Clydesdale event and the Barellan and Narrandera Shows encourage a sense of connectivity. In February the Narrandera Carpheds	Progressing	90%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					cricket team held a family orientated 6 side cricket match which was very well attended. Another annual Narrandera event is the Narrandera Rodeo which is one of largest and long established rodeos within NSW.			
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.3	Promote community activities that engage community members in enhancing and protecting their neighbourhoods and environment	Economic Development Manager	As of 31 March 2016 The 'What's On' digital newsletter continues to be distributed throughout the Shire to promote local events and opportunities. Social media such as Facebook continues to be used also as a medium to engage a broader audience and involve them in local community activities. As part of World Wetlands Day celebrated 2 February 2016, Narrandera Landcare hosted a tour of the Narrandera Wetlands combined with a morning tea event.	Progressing	90%	
1.3.1.2	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	1.3.1.2.1	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	Chief Executive Officer	As of 31 March 2016 The Narrandera Business Centre Master Plan detailed design is progressing through the detailed design phase with the community engagement phase extremely well received. The development of the Positive Ageing Strategy is almost complete with the community engagement phase also very well co-ordinated and well received by the community.	Completed	100%	




Innovative community projects that involve people of all ages, abilities and backgrounds

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	1.3.1.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	Chief Executive Officer	As of 31 March 2016 Council, as a shareholder in Southern Phones, has again actively encouraged local community groups to apply for 2015-2016 community grant funding. There were 6 successful recipients announced on 15 February 2016. Council has also approved self-funded financial assistance to a number of community groups for the 2016-2017 financial year with the funds to be made available after 1 July 2016.	Completed	100%	
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate	1.3.2.2.1	Regularly distribute grant information to community groups, clubs and committees	Economic Development Manager	As of 31 March 2016 Community grant information is received by Council from a wide variety of sources (including Riverina Development Association) and promptly circulated to all community groups.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community projects							
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate community projects	1.3.2.2.2	Provide appropriate support to community groups to facilitate their applications for funding	Economic Development Manager	As of 31 March 2016 Community groups are offered continual support by Council staff to access grant funding by the provision of supporting documents and or advice regarding the application for the grant. A recent example of support is the bid to host the 2017 NSW Rural Women's Gathering.	Completed	100%	




A Shire that embraces and prepares its young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.1.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	Executive Officer	As of 31 March 2016 No further development to report for this quarter.	Progressing	10%	
1.3.3.2	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.2.1	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	Chief Executive Officer	As of 31 March 2016 The current organisational structure and budget does not allow for a dedicated Youth Development Officer. A number of staff of Council positions do however support youth activities such as the Road Safety Officer, the Executive Officer, the Events Officer and the Library Manager. Council support is also provided to many other agencies and groups that offer youth services such as Intereach, the Interagency Forum, Mission Australia, the various schools across the Shire and the local Domestic Violence Committee.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.1	Provide continued support to the Youth off the Streets program,	Executive Officer	As of 31 March 2016 The Griffith 'Youth Of The Streets' Program has been reduced due to funding restraints and now provides irregular visits to Narrandera.	Completed	100%	
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.2	Continue to actively seek funding to support the delivery of programs and activities for young people within the shire	Executive Officer	As of 31 March 2016 Council continues to act in a facilitating role for activities and programs to provide opportunities for young people to become involved in the community.	Completed	100%	
1.3.3.4	Conduct a biennial Youth Forum to engage young people in the planning of events,	1.3.3.4.1	Conduct a biennial Youth Forum to engage young people in the planning of events, programs and services within the	Executive Officer	As of 31 March 2016 No progress on this action this reporting quarter.	Not yet commenced	0%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	programs and services within the community		community					



A Shire that recognises the valuable contribution made by its older residents




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.1	Publicly recognise and celebrate the contribution made to our community by older residents throughout Seniors Week every year	Economic Development Manager	As of 31 March 2016 Recognition of the contribution of our senior residents is made annually through the Australia Day Awards; activities for our seniors residents is a focus within the Positive Ageing Strategy to be submitted to Council at its June 2016 meeting.	Completed	100%	
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.2	Provide appropriate support and resources to facilitate community groups that support older people in the community	Chief Executive Officer	As of 31 March 2016 The Narrandera Shire Positive Ageing Strategy is currently being developed. During this reporting period the consultation phase for this strategy has been conducted with the strategy and plan to be presented to Council for endorsement and public exhibition soon after.	Completed	100%	
1.3.4.2	Support and facilitate opportunities for respected	1.3.4.2.1	Support and facilitate opportunities for respected community elders	Executive Officer	As of 31 March 2016 Council in early December 2015 provided a morning tea/luncheon at the Narrandera Shire Library with elder members to facilitate the youth drama project concept	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community elders to provide mentoring to young people		to provide mentoring to young people		that could work in with the Maldahnalanga project. The event was also supported by representatives from the Narrandera Christian Revival Church and the Narrandera based Anglican Diocese Bishop.			

A supportive shire for families and children



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.1	Support the provision of after school care within the shire	Executive Officer	As of 31 March 2016 Council continues to support the Narrandera Out Of School Hours program (NOOSH) as a shared service with Leeton Shire Council. Council agreed at the December 2015 Ordinary Meeting to extend the arrangement to 30 June 2016 with a review of the service to be undertaken before this time.	Completed	100%	
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.2	Support the provision of playgroups throughout the shire	Chief Executive Officer	As of 31 March 2016 Council will be reviewing its position on the continued support of the Narrandera Out of School Hours (NOOSH) service in June 2016. The outcome will depend on the numbers of children attending the service. Council has provided financial assistance to the Barellan Pre-School Branch of the Riverina Childrens Activity Van for the purpose of rental to continue the service within the Barellan Community. Council also provides a facility for the Narrandera Little Connection Playgroup to operate within at no cost to the group.	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.3	Support access to pre-schools for children with the shire	Chief Executive Officer	<p>As of 31 March 2016 Council provided rental assistance to the Barellan Pre-School group for the 2015-2016 financial year and provides a premises to the Narrandera Little Connections Playgroup to operate within at no cost.</p> <p>In addition Council as the registered owner of land at the corner of Elwin Street and Adams Street, Narrandera leases the land to the Narrandera Pre-School who provide fundamental grounding education for children prior to entering mainstream schools.</p>	Completed	100%	
1.3.5.2	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family	1.3.5.2.1	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family spaces	Open Space Recreation Manager	<p>As of 31 December 2015 This action was added into the 2016-2017 capital works program subject to funding. Notwithstanding the review there is a continual maintenance and replacement program of playgrounds and family spaces across the Shire.</p>	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	spaces							
1.3.5.3	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	1.3.5.3.1	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	Open Space Recreation Manager	As of 31 December 2015 The new amenities at the Grong Grong Park have been completed with a baby change table installed. No purposely built parenting rooms have been constructed to date.	Completed	100%	
1.3.5.4	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	1.3.5.4.1	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	Economic Development Manager	As of 31 March 2016 New developments and new businesses are actively encouraged to be family and child friendly. Some local eateries have readily accepted this advice by creating a child friendly play area.	Progressing	35%	
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of	1.3.5.5.1	Continue to engage with groups that work with children and their families	Chief Executive Officer	As of 31 March 2016 Council provides meeting space, secretarial support and a representative to the Interagency Forum.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	children are considered in decision making							
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are considered in decision making	1.3.5.5.2	Actively engage children throughout the shire in local government	Executive Officer	As of 31 March 2016 Council continues to support and promote youth week activities in conjunction with other partners.	Completed	100%	




Opportunities for our community to participate together




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.1	Continue to provide high quality library services at the Narrandera Library	1.3.6.1.1	Undertake a review of library services within Narrandera Shire	Community Development Manager	As of 30 June 2015 This review has been completed and was presented to Council in May 2015 and adopted in June 2015. Implementation of a 6 month trial of reduced hours as per Council resolution was actioned; however Council subsequently after the trial period resolved to return to the Library's original opening hours of 10.00am to 5.30pm Monday to Friday. As per the review recommendations the Library is continuing to explore means of reducing costs or increasing income with current projects including the exploration of shared services with Leeton Shire Council and have prepared a submission to provide Rural Agency Services for Centrelink for Narrandera Shire residents.	Completed	100%	
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture	1.3.6.2.1.	Continue to provide ongoing support to sportsground and stadium committees	Deputy GM Infrastructure	As of 31 March 2016 An alternative design for the proposed Coaches Box at the Narrandera Sportsground is currently being finalised in readiness for construction prior to preparing submissions to hold any AFL 2017 pre-season games.	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and social programs and activities							
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.2	Continue to support and encourage opportunities for our Shire's Indigenous community to celebrate and participate in cultural activities	Executive Officer	As of 31 March 2016 Council provides facilitative support when the Indigenous Community seeks to conduct NAIDOC week activities. The Chief Executive Officer and Executive Officer continue to work with the Narrandera Local Aboriginal Land Council and the Sandhills Foundation through the holding of informal meetings.	Completed	100%	

RESPECTS AND PROTECTION OF OUR NATURAL ENVIRONMENT




A community that actively protects its local environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	1.4.1.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	Open Space Recreation Manager	As of 30 September 2015 Installation of numerous litter collection bins and signage have been installed across the Shire sending a visual message to people to lessen their impact on the environment. The 'red guide post program' is used within the Shire to advise of noxious weed locations. Advertising of the program has been achieved through a 'fuel nozzle campaign' also television advertisements.	Completed	100%	
1.4.1.2	Support businesses, the farming community, and industry to implement environmentally friendly practices	1.4.1.2.1	Develop and implement sustainable management plans and strategies for sensitive areas that support sustainable environment practices	Environmental Planning & Development Manager	As of 31 December 2015 Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a Heritage Consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	
1.4.1.3	Ensure that development within the shire integrates ecologically sustainable	1.4.1.3.1	Ensure that development within the shire integrates ecologically sustainable development	Environmental Planning & Development Manager	As of 31 December 2015 All applications for development consent are assessed against given controls in Council's Local Environmental Plan also Development Control Plans and other statutory requirements.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	development principles		principles					
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.1	In partnership with Western Riverina Noxious Weeds Action Group and Eastern Riverina Noxious Weeds Action Group, continue to respond appropriately to outbreaks of weeds throughout the shire	Open Space Recreation Manager	As of 30 September 2015 Council continues to support the regional groups with the 2015-2020 Weed Action Plan developed by the Open Space and Recreation Manager. A signed memorandum of understanding and participating partner declarations have been sent to Greater Hume Shire Council who are the co-ordinating body.	Completed	100%	
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.2	Inspect properties for weed control on a biennial basis	Open Space Recreation Manager	As of 31 December 2015 High risk properties are being inspected in accordance with the Regional Weeds Action Plan created by the Open Spaces & Recreation Manager and the Noxious Weeds Officer.	Completed	100%	
1.4.1.4	Continue to implement processes to protect our	1.4.1.4.3	Provide information and advice regarding weed control and	Open Space Recreation Manager	As of 31 December 2015 Red Guide post program in place and a 'fuel nozzle' and television advertising campaign is currently underway.	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	environment from the occurrence, spread and impact of weeds throughout the shire		preventative practices		High risk pathways have been identified in the Weeds Action Plan for 2015-2020. The objective is to provide information and advice in accordance with the key performance indicators contained within the Weeds Action Plan.			



Innovative ways to protect our environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.2.1	Explore the feasibility of green energy options for use within the Narrandera Shire	1.4.2.1.1	Explore the feasibility of green energy options for use within the Narrandera Shire	Environmental Planning & Development Manager	As of 31 March 2016. Minimal implementation has occurred to date. Council's Capital Works projects consider viable efficiency options where possible and within budget constraints. The statutory Building Code of Australia requirements are imposed for all new building developments. Preliminary work on an energy audit and a cost / benefit analysis of solar energy has commenced for inclusion in the 2016-2017 budget deliberations.	Progressing	60%	
1.4.2.2	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	1.4.2.2.1	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	Environmental Planning & Development Manager	As of 31 March 2016 There has been minimal opportunity to retrofit Council facilities due to budget constraints. Staff have attended energy basics management training to help identify opportunities as they arise.	Progressing	50%	
1.4.2.3	Develop a community Climate Change Strategy that supports the long term goal	1.4.2.3.1	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	Environmental Planning & Development Manager	As of 31 March 2016 During the latter part of 2012, Council participated in a climate change workshop initiated by Council's insurer Statewide Mutual Liability Scheme. The facilitator was Echelon Australia Pty Ltd with the final report released April 2013.	Progressing	20%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	of becoming a carbon neutral community				There has been no further action to date.			



Proactive water conservation practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.1	Provide ongoing information to the community about the importance of water conservation practices	1.4.3.1.1	Continue to regularly distribute relevant information to the community supporting water conservation practices	Water Sewer Project Coordinator	As of 31 March 2016 Council continues to distribute information to the community supporting water conservation practices.	Ongoing commitment	100%	
1.4.3.2	Investigate water re-use opportunities in all community facilities, residential developments and storm water upgrades	1.4.3.2.1	Revise and update the Narrandera Storm Water Management Plan	Deputy GM Infrastructure	As of 31 March 2016 No further revision of the Narrandera Stormwater Management Plan has been undertaken during this reporting period.	Progressing	10%	
1.4.3.3	Work towards ensuring that water conservation practices are engaged throughout all Council works	1.4.3.3.1	Conduct a review of water use practices within Council works and identify areas for potential savings and reuse	Water Sewer Project Coordinator	As of 31 March 2016 Council continues to self monitor water usage with the long term goal of implementing conservation and sustainable practices.	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.4	Undertake works to improve the water quality of our waterways	1.4.3.4.1	Undertake works to improve the water quality of our waterways	Open Space Recreation Manager	As of 31 December 2015 A hydrological study of Lake Talbot has commenced with weed harvesting activities undertaken and finalised during January 2016. Regular water testing to monitor water quality is ongoing.	Completed	100%	
1.4.3.5	Improve our aquatic biodiversity	1.4.3.5.1	Improve our aquatic biodiversity	Open Space Recreation Manager	As of 31 December 2015 Minimal chemical use practices are in place using only approved water way safe chemicals along with selective herbicide program to reduce erosion. A hydrological study of Lake Talbot has commenced.	Completed	100%	

Protection of our native flora and fauna

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.4.1	Support rural communities and farmers to conduct rehabilitation projects	1.4.4.1.1	Where appropriate provide support to programs that actively engage farmers in the rehabilitation of land	Environmental Planning & Development Manager	As of 31 March 2016. Council is willing to assist with any proposed projects, provided that Council has the capacity and available resources at that particular point in time.	Progressing	5%	
1.4.4.2	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	1.4.4.2.1	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	Open Space Recreation Manager	As of 31 December 2015 Re-growth of native vegetation is managed in such a manner as to promote healthy growth. The commitment to planting native vegetation is ongoing.	Completed	100%	
1.4.4.3	Increase the involvement and leadership our Aboriginal	1.4.4.3.1	Work with the CMA to implement the CMA riparian restoration and Aboriginal Cultural Heritage program	Executive Officer	As of 31 March 2016 No further progress to report this quarter.	Progressing	15%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community have in championing the protection of our land, in particular in areas of cultural significance							
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.1	Coordinate and implement an appropriate works program for management of the Narrandera Wetlands	Open Space Recreation Manager	As of 31 December 2015 Work schedules are implemented in accordance with the Narrandera Wetland Committee's recommendations and public requests. A noxious weed inspections and control program is in place.	Completed	100%	
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.2	Implement and coordinate a works program for management of the Narrandera Flora and Fauna Reserve	Open Space Recreation Manager	As of 31 December 2015 A number of measures are in place to protect our native fauna such as water troughs placed in key areas during periods of hot weather to lessen the stress on Koalas. Fire trails are graded. A noxious weeds program is also in place to protect the native flora as are riparian inspections conducted on a regular basis. Fuel reduction methods and approvals are still being investigated.	Completed	100%	



A GROWING ECONOMY

A STRONG AND RESILIENT LOCAL ECONOMY



An economy that is well prepared for the future

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.1	Develop a Narrandera Shire Economic Development Strategy to better understand the needs and characteristics of the local economic environment and to plan for the response to priorities	2.1.1.1.2	Employ a Community and Economic Development Officer to support the development and implementation of the actions identified in the Narrandera Shire Economic Development Strategy	Economic Development Manager	As of 31 March 2016 A submission to the Murray Darling Basin Regional Diversification Program - Energise Enterprise Fund for grant funds to engage a consultant to facilitate the development of an Economic Development Strategy has been made. Outcome of grant submission is expected late April to early May 2016. Council at February 2016 Council meeting resolved to fund engagement of a consultant if funding from other sources is not successful.	Progressing	50%	
2.1.1.3	Support the establishment of a Narrandera Shire Chamber of Commerce or similar	2.1.1.3.1	Support the establishment of a Narrandera Shire Chamber of Commerce or similar business group	Economic Development Manager	As of 31 March 2016 Continue to attend monthly meetings with Narrandera Business Group and Narrandera Tourism Inc.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	business group							
2.1.1.4	Strengthen relationships between Council and the business community	2.1.1.4.1	Continue to maintain and foster relationships with business and industry leaders throughout the shire through regular meetings and communication	Economic Development Manager	As of 31 March 2016 Regular attendance at Narrandera Business Group and Tourism Inc meetings continue. Relationships with Riverina Regional Development Australia and Riverina Regional Tourism; along with other entities and agencies is maintained through regular attendance at meetings and ongoing digital communication. Council's Mayor and CEO continue their program of a monthly visit to identified businesses within the Shire to promote cross-communication.	Completed	100%	
2.1.1.5	Develop strong links with regional economic development initiatives	2.1.1.5.1	Continue to participate in Regional Development Australia and RAMROC initiatives that focus on strengthening the economic environment within the Narrandera Shire	Economic Development Manager	As of 31 March 2016 Council staff continue to participate in forums conducted by Regional Development Australia (Riverina) with Councillors and senior staff attending RAMROC meetings and partake in numerous collaborative initiatives with other Councils such as the Lake Coolah project and the Food Bowl Inland Rail Alliance. Collaboration with the Business Enterprise Centre in support of local businesses and as a source of economic information and business development opportunities is ongoing.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.1	Continue to actively encourage and source professional development opportunities for our businesses	Economic Development Manager	As of 31 March 2016 In partnership with Riverina Development Association (Riverina) a Grant Writing Workshop has been scheduled for 7 April 2016. The workshop will provide information on how to source grants and important tips on how to write grant applications.	Progressing	85%	
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.2	Promote and distribute appropriate information to businesses to encourage participation and attendance at professional development opportunities throughout the region	Economic Development Manager	As of 31 March 2016 A step by step guide for setting up a 'TRIP Advisor' account has been distributed to retail business, eatery and accommodation providers to encourage them to create an account and to develop a unique listing to market and promote their business.	Progressing	65%	

A local economy supported by the broader community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.2.1	Support the utilisation of local businesses wherever possible, and when in the best interests of the community and Council	2.1.2.1.1	Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes	Deputy GM Corporate & Community	As of 30 September 2015 Reviewed procurement policy developed and implemented with staff training. Council procurement manual at section 8.1 provides for local supplier preference; "The Project Officer should purchase goods or services, or the relevant panel should recommend the tender/quotation to NSC, from a local supplier where the results of an evaluation against the specific selection criteria and procurement categories are equal". Discussion is being held with Local Government Procurement to increase local contractor presence on the Local Government Procurement contractors database.	Completed	100%	
2.1.2.2	Explore ways to encourage greater support for our local businesses within the community	2.1.2.2.1	Where appropriate, support local businesses with the promotion of strategies that encourage local retail support by the community and visitors	Economic Development Manager	As of 31 March 2016 Narrandera Business Group has agreed to partner with Council to submit an application to the Murray Darling Basin Regional Diversification Program - Energise Enterprise Fund for funding to engage a consultant to facilitate a 'Buy Local Strategy Project'. The application will be submitted prior to 19 April 2016.	Progressing	95%	



A THRIVING TOURISM SECTOR

An improved image of Narrandera for tourists



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting tourist destination	2.2.1.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting visitor destination	Economic Development Manager	As of 31 March 2016 Narrandera Shire Council continues to support the 'Narrandera - You'll Love it' campaign which featured 1,000 Television spots and approximately 700 radio spots over a 12 month period. This campaign still promotes Narrandera's existing tagline 'Heart of the Riverina'.	Completed	100%	
2.2.1.3	Ensure the Narrandera Visitor Information Centre is maintained to a high standard to provide	2.2.1.3.1	Upgrade the Narrandera Visitor Information Centre	Economic Development Manager	As of 31 March 2016 Work is progressing on the installation of a kiosk at the Narrandera Visitor Information Centre. Council resolved at the March 2016 Council meeting to form a Joint Council Committee - Narrandera and Leeton Visitor Services Steering Committee that will develop a concept plan and costings for shared visitor centre services based in both	Progressing	35%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	information and resources to visitors to the area				Narrandera and Leeton. Consideration may also include the re-development of the Narrandera Visitor Information Centre .			

Better use of our natural strengths and assets to build our tourist sector




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.2.1	Promote Narrandera as a place of great environmental diversity and interest	2.2.2.1.1	Work to encourage nature based tourism operators to establish within the shire	Economic Development Manager	As of 31 March 2016 Despite attempts by businesses and Council to commence nature tour operations, the initiative to remains not viable. Most visitors are creating there own experiences by utilising our natural assets such as the river for kayaking, swimming, fishing and our well defined trails for walking and cycling. Visitors do not require a tour operator to provide these experiences.	Completed	100%	
2.2.2.2	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	2.2.2.2.1	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	Economic Development Manager	As of 31 March 2016 Council has supported the Narrandera Landcare Group with funds to undertake a feasibility study for the rail trail project, including restoration of the former rail bridge across the Murrumbidgee River at Gillenbah..	Progressing	65%	

Partnerships to support our tourist industry

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.3.1	Continue involvement in appropriate regional and state tourism bodies	2.2.3.1.1	Continue to actively participate in the following groups/bodies: <ul style="list-style-type: none"> • Riverina Regional Tourism • Destination NSW • Regional Development Australia • Newell Highway Promotion Committee 	Economic Development Manager	As of 31 March 2016 There has been continued participation in the annual Country and Regional Living Expo in Sydney as part of Regional Development Authority – Regional Living Expo with plans for attendance at the August 2016 event. Council also continue its membership and participation in Riverina Regional Tourism, Destination NSW also the Newell Highway Promotion committee programs.	Completed	100%	
2.2.3.2	Partner with neighbouring Councils to facilitate the promotion of the region	2.2.3.2.1	Continue to actively participate in council cluster groups with neighbouring shires	Economic Development Manager	As of 31 March 2016 Strong involvement in the Newell Highway Promotions Committee. Newell Highway Touring Guide has been reprinted and distributed which has included development of a new mobile phone app website and hosting of media. Narrandera works in unison with Leeton Shire, Griffith City Council, Carathool Shire and Murrumbidgee Council as part of the Destination Management Planning Group which has a tourism and economic development focus.	Completed	100%	



A PROFITABLE AND GROWING BUSINESS AND INDUSTRY COMMUNITY

Attract new industry and business to the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	2.3.1.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	Economic Development Manager	As of 31 March 2016 This action strongly links to the development of the Economic Development Strategy and the Branding Strategy. The development of the Economic Marketing Strategy will be further progressed after completion and adoption of the Economic Development Strategy. It is extremely important that the strategies align.	Progressing	55%	
2.3.1.2	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the shire's shopping precinct	2.3.1.2.1	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the Shire's shopping precinct	Economic Development Manager	As of 31 March 2016 Work is progressing on the detailed design for the Narrandera Business Centre Master Plan. Initial discussions have been held with an up and coming fast food chain retailer a new outlet at Narrandera.	Progressing	40%	
2.3.1.3	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses	2.3.1.3.1	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses	Economic Development Manager	As of 31 March 2016 This policy will be developed upon completion of Economic Development Strategy. Research has however commenced on policies and incentives provided by other Councils that may be useful in formulating this strategy and associated policies.	Progressing	30%	





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	wishing to establish in the shire		wishing to establish in the Shire					




Support establishing and long term businesses within the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.2.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	2.3.2.1.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	Economic Development Manager	As of 31 March 2016 Visits to local businesses by the Mayor and the CEO on a regular basis promotes a sense of interest and encouragement. In conjunction with the Narrandera Business Group agreement to submit an application for funding to Murray Darling Basin Regional Economic Diversification Program - Energise Enterprise Fund to conduct a 'buy local strategy project'.	Completed	100%	
2.3.2.2	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	2.3.2.2.1	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	Economic Development Manager	As of 31 March 2016 Continual promotion through Riverina Regional Tourism, Inside the Riverina quarterly e-newsletter of locally produced food products. Promotion of local products for sale in the Visitor Information Centre and on the Narrandera Tourism Facebook. Narrandera Business Group has agreed to partner with Council on a 'buy local strategy', pending approval of grant funds. Narrandera Tourism Website is being refreshed to include current details of local businesses. Work has commenced on updating the Narrandera Shire Council Investor website including improvement of functionality, improved images and importantly links to other Council services associated with investor business	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					development.			

Develop infrastructure that facilitates business growth



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.3.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	2.3.3.1.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	Traffic Airport Engineer	As of 31 March 2016 Report submitted to the February 2016 meeting, Councillors undertook a field inspection with consensus that there was adequate parking within the Narrandera CBD precinct. Suggest the matter be reviewed again in conjunction with East Street improvements.	Completed	100%	
2.3.3.2	Plan, develop, deliver and maintain infrastructure to support land sales in industrial estates	2.3.3.2.1	Develop and implement infrastructure master plans for priority commercial and industrial development areas	Deputy GM Infrastructure	As of 31 March 2016 There is a completed Master Plan for the Red Hill Industrial Complex and an informative website. The Master Plan includes staged subdivisions to be considered inline with demand for land purchases.	Completed	100%	
2.3.3.3	Plan, develop, deliver and maintain infrastructure that encourages transactions in commercial and activity centres	2.3.3.3.1	Commence scoping and review of the Narrandera CBD Master Plan development in conjunction with any additional LEP review	Deputy GM Infrastructure	As of 31 March 2016 The draft design for the Narrandera CBD Master Plan has been adopted by Council and the detailed design is now being completed by consultants. Design on replacement of services such as water, drainage and sewer will need to be undertaken inline with the final Master Plan Design.	Completed	100%	
2.3.3.4	Extend improved access to telecommunication	2.3.3.4.1	Extend improved access to telecommunication	Economic Development	As of 31 March 2016 The NBN rollout is scheduled to commence during September 2016. The	Progressing	60%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and broadband services throughout the shire		and broadband services throughout the shire	Manager	NBN rollout will provide access to fixed line, wireless and sky muster satellite services for rural areas. The fixed wireless sites are currently available in the village of Barellan and Narrandera..			
2.3.3.6	Develop a sustainable stock and domestic water scheme to service rural industry	2.3.3.6.1	Develop a sustainable stock and domestic water scheme to service rural industry	Water Sewer Engineering Officer	As of 31 March 2016 There has been no change this reporting period. This project is not likely to commence in the near future as the Narrandera Town reticulation network requires the undivided attention of staff resources.	Not yet commenced	0%	
2.3.3.7	Plan for the future expansion of a road network to support heavy vehicle access including road trains	2.3.3.7.1	Advocate and implement effective road transport (road trains, b-triples) networks throughout the shire	Works Manager	As of 31 March 2016 A detailed anatomy of the Shire road infrastructure is currently being conducted. The results of which will require analysis but should lead to better management practices, A number of new practices are currently being managed such as the use of 'Otta sealing techniques' which is a binding chemical compound; also identifying nearby gravel sources and other measures to gain work time efficiencies.	Progressing	85%	
2.3.3.8	Continue to support and advocate for the development of a rail network and intermodal transport hub	2.3.3.8.1	Continue to lobby for the development of inland rail alliance	Executive Officer	As of 31 March 2016 Council facilitated a Food Bowl Inland Rail Alliance (FBIRA) delegation to Canberra to meet with the Deputy Prime Minister the Hon Warren Truss to push the case for the Inland Rail to be built to run through Narrandera and Shepparton. Advice has	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					been received that the Federal Government's preferred position is for the Inland Rail to run through Wagga Wagga and Albury / Wodonga. Lobbying continues for other railway services.			



A SKILLED AND QUALIFIED WORKFORCE




Improved access to education and training opportunities for our shire’s residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.1.1	Identify and develop partnership opportunities with education and training service providers that improve the availability of education and training options locally	2.4.1.1.1	Support the partnership with Riverina TAFE for the Links to Learning program	Executive Officer	As of 31 March 2016 Due to the conditions of the Links to Learning Grant, Council had to unfortunately withdraw from the program. Recent discussions with Narrandera Christian Revival Crusade (CRC) have indicated that they will fill the void left by Council and apply for the Links to Learning grant in 2016 and facilitate the program. Council is very supportive of the CRC to fill the role left by Council's withdrawal.	Completed	100%	
2.4.1.2	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and	2.4.1.2.1	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and training	Chief Executive Officer	As of 31 March 2016 The Links to Learning Program continues to be facilitated within the Shire with the Narrandera Christian Revival Crusade being the funding applicant for the 2016 program.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	training							
2.4.1.3	Provide additional local job training and skill development opportunities	2.4.1.3.1	Provide additional local job training and skill development opportunities	Chief Executive Officer	As of 31 March 2016 Council's Human Resources Team provide assistance and information for people applying for jobs at Council and also on how to prepare a job application. TAFE NSW has a new Smart and Skilled Program and Council uses some of the incentives to facilitate staff development. Council is very active in lobbying for the retention of TAFE NSW services in Narrandera and has provided a range of information to TAFE NSW and facilitated TAFE to talk to a variety of stakeholders to assist their decision making process.	Completed	100%	
2.4.1.4	Provide flexible and diverse education and training facilities within the region	2.4.1.4.1	Provide flexible and diverse education and training facilities within the region	Chief Executive Officer	As of 31 March 2016 Further meetings have been held about supporting the reactivation of the Yanco Agricultural residential college. Council has been very active in lobbying for the retention of TAFE NSW facilities in Narrandera including recommending to TAFE NSW that they create a stakeholder reference group. TAFE has acted on this recommendation and Council has provided a range of contacts for TAFE to speak with prior to making a final decision.	Completed	100%	



Partnerships that support our workforce

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.1	Investigate models of support networks to assist in retaining health care workers within the shire	2.4.2.1.1	Investigate models of support networks to assist in retaining health care workers within the shire	Chief Executive Officer	As of 31 March 2016 Council continues to be active in understanding the needs of the different demographic groups within the Shire. For example Council is developing a Positive Aging Strategy which includes health care issues. Council also continues to be represented on several regional health networks.	Completed	100%	
2.4.2.2	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	2.4.2.2.1	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	Human Resources Officer	As of 31 March 2016 Council has recently appointed a trainee in the Water and Sewer department, this is a two year fixed term position and on completion the trainee will have obtained a Certificate III in Civil Engineering Plant Operation. Council has a third year cadet in the Infrastructure Services department who has commenced university training after gaining a Certificate IV in Engineering through TAFE. The trainee and cadet are mentored by qualified Council staff currently employed within Infrastructure Services. On completion of these traineeships it is hoped that Council will be able to retain these persons to capitalise on their local knowledge and experiences obtained during their studies.	Progressing	50%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.1	Continue to explore opportunities to provide training opportunities within Council	Human Resources Officer	As of 31 March 2016 Council currently have two school based trainees, one within the Corporate and Community Services section undertaking studies in administration, the other is within the Infrastructure Services section and works with Open Space Recreation staff while gaining qualifications in parks and gardens techniques. Council continues to support local schools with temporary short term work experience placements. Council's Human Resources staff continually seek cost-effective training solutions.	Ongoing commitment	100%	
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.2	Continue to actively pursue options to attract qualified medical staff to the area	Executive Officer	As of 31 March 2016 Council continues to support the rural student Doctors in residence program in conjunction with the University of Wollongong by providing a house as way of assistance for each student Doctor (and family) to reside in while they undertake a 1 year residency working at the Narrandera Medical Centre.	Completed	100%	
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced	2.4.2.3.3	Continue to participate in regional and national campaigns that aim to attract families and	Economic Development Manager	As of 31 March 2016 Council continues as an active participant with Regional Development Australia (Riverina) and other regional Councils in the Regional Living Expo.	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	staff to the region		professionals to the area					

Attraction of skilled and qualified professional to the area

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.3.1	Determine possible incentives to attract qualified health care professionals to the region	2.4.3.1.1	Determine possible incentives to attract qualified health care professionals to the region	Economic Development Manager	As of 31 March 2016 Financial incentives from Council may be limited however Council is willing to assist with lobbying for funding from Government agencies.	Completed	100%	
2.4.3.2	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	2.4.3.2.1	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	Economic Development Manager	As of 31 March 2016 Discussions with local large employers regarding professional vacancies. Suggested to the local Health Service that a link to their vacancy page be on the Narrandera Council website that may assist in the recruitment of nursing professionals.	Progressing	90%	

A SUSTAINABLE AND PROFITABLE AGRICULTURAL SECTOR

Long term water security

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.1.1	Ensure long term water security for our community	2.5.1.1.1	In partnership with our community, continue to advocate for the needs of our community in relation to long term, sustainable water allocations	Deputy GM Infrastructure	As of 31 March 2016 Consultants have started work on the Integrated Water Cycle Management Plan which will provide strategic direction in regards to potable water supply and allow Council to attract further funding for treatment plant upgrades.	Ongoing commitment	100%	
2.5.1.2	Educate the community about water security and food production	2.5.1.2.2	Continue to participate in regional and local projects that provide information relating to food production and water security	Chief Executive Officer	As of 31 March 2016 Council requested the NSW State Government to submit a funding application to the Federal Government for a feasibility study for the Bundidgerry Creek Bypass under the National Water Infrastructure Development Fund. Water NSW has confirmed that this project is being considered for the Murrumbidgee catchment.	Completed	100%	
2.5.1.3	Continue to be involved in regional programs that explore the	2.5.1.3.1	Continue to remain involved in projects and plans that relate to the water allocations and security for our region	Chief Executive Officer	As of 31 March 2016 Council formally requested that the NSW State Government submit a funding application to the Federal Government under the National Water Infrastructure Development Fund for a feasibility study to be undertake for the Bundidgerry Creek Bypass proposal. Water NSW have	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	impacts of water security and allocations on the region				confirmed that this project will be considered for the Murrumbidgee Catchment. RAMROC, of which Council is a financial member, continues to support a range of water issues and advocacy forums.			



Increase our self-sufficiency through local food production




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.2.1	Support initiatives that promote our local produce within the shire	2.5.2.1.1	Support initiatives that promote our local produce within the shire	Economic Development Manager	As of 31 March 2016 The Narrandera Farmers Market continues to be a success. The Visitor Information Centre continues to stock and promote local products.	Completed	100%	
2.5.2.2	Facilitate partnerships that increase the use of local produce throughout the community	2.5.2.2.1	Continue to promote and advertise local markets and events that support the sale and use of local produce	Visitor Information Centre Coordinator	As of 31 December 2015 Proposed events such as a whole town garage sale; Taste Riverina and pop-up-shops will be developed and managed by the events officer in due course.	Completed	100%	

QUALITY AND SUSTAINABLE INFRASTRUCTURE

INFRASTRUCTURE THAT SUPPORTS OUR DAILY LIFE




Responsible waste management

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	3.1.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	Environmental Planning & Development Manager	As of 31 March 2016 A Waste Management Strategy has been developed at a regional level. Implementation of recommendations in the future will be dependant upon the support of both Council and State Government funding opportunities.	Completed	100%	
3.1.1.2	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	3.1.1.2.1	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	Environmental Planning & Development Manager	As of 31 March 2016. Recycling programs initiated by Council are on a fortnightly collection basis and are available to businesses and industries on a small scale. Some recycling facilities are present at Council's landfill depot for use for nominated groups. Increased opportunities to be identified in the future where possible and where funding is available.	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.1	Participate in regional approaches to improving waste management	Environmental Planning & Development Manager	As of 31 March 2016 Council participates in waste management initiatives at a regional level through RAMROC. The group identifies programs, education measures and seeks funding where available to improve waste minimisation.	Completed	100%	
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.2	Continue to provide kerbside collection programs in Narrandera, Barellan, and Grong Grong	Environmental Planning & Development Manager	As of 31 March 2016 Council has an ongoing contract in place for kerbside collection programs for general waste and recycled waste for Narrandera and surrounds also Barellan and Grong Grong.	Completed	100%	
3.1.1.3	Develop and implement innovative	3.1.1.3.3	Continue to actively work to improve our response to	Environmental Planning & Development	As of 31 March 2016 Participation in the regional waste group provides Council the opportunity to address	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire		waste disposal	Manager	opportunities to improve waste disposal practices and to participate in programs where available.			



Sustainable management of Council assets



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.2.1	Implement a computer based asset management system	3.1.2.1.1	Implement a computer based asset management system	Manager of Projects and Assets	As of 31 March 2016 The Asset Implementation Team is currently progressing through an investigation stage to select most suitable systems to evaluate.	Progressing	20%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify levels of service	3.1.2.2.1	Maintain regular inspections of Councils assets	Manager of Projects and Assets	As of 31 March 2016 A regular inspection regime for Council asset roadways is currently being implemented. All Managers responsible for assets are currently reviewing asset inspection requirements for their relevant section. An asset register for the buildings and other structure are currently being reviewed and updated.	Progressing	30%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify	3.1.2.2.2	Monitor and implement actions of Council asset management plans	Manager of Projects and Assets	As of 31 March 2016 Priorities have been identified by Managers and implemented in annual capital works programs. Managers are in the process of identifying service level requirements to meet future financial restraints. Review of all Asset Plans are set to be concluded within the 2016-2017 financial year.	Progressing	90%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	levels of service							

WELL PLANNED AND WELL MAINTAINED COMMUNITY INFRASTRUCTURE

Open space and recreation infrastructure that is developed, managed and improved for long term sustainability and safety



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	3.2.1.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	Open Space Recreation Manager	As of 31 March 2016 This strategy forms part of the proposed 2016-2017 budget.	Progressing	20%	
3.2.1.2	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	3.2.1.2.1	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	Open Space Recreation Manager	As of 31 March 2016 All recreational facilities have been reviewed as part of the 2015-2016 and 2016-2017 budgeting process. Usage levels and user group needs and wants have yet to be re-assessed. The recreational master plan forms part of the 2016-2017 capital work budget, subject to endorsement by Council.	Progressing	90%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.1	Continue to develop family gathering places in parks and open spaces throughout the shire by the installation of seating, shade, barbecues and public amenities	Open Space Recreation Manager	As of 31 December 2015 Family gathering places in parks and open spaces throughout the Shire has been achieved by continual improvements like the installation of seating and waste receptacles at parks, the cemeteries and reserves and the construction of new public toilets in areas like Narrandera Park, Grong Grong Park, Barellan Park and the Lake Talbot Boat Ramp area. Local sporting clubs such as the Barellan Football and Netball Club have assisted through financial contributions and working bees. The Narrandera Imperial Football and Netball Club Incorporated have advised of intended future projects and have requested Council funds where necessary to complete the projects.	Completed	100%	
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and	3.2.1.3.2	Develop and implement appropriate park and sporting ground master plans, management plans and operational plans as required	Open Space Recreation Manager	As of 31 March 2016 Master plans are to be developed and reviewed as required.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	reserves							
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.3	Plan for the long management and sustainability of the Lake Talbot Swimming Complex and Caravan Park	Manager of Projects and Assets	As of 31 March 2016 The Plan of Management for the Lake Talbot Swimming Pool is scheduled to be updated during the 2016-2017 financial period. A ten year capital works and maintenance plan will be developed for pool facilities identifying all infrastructure renewal requirements. Council will work with the current lessee to ensure all safety issues are identified and action plans developed to address any issues	Ongoing commitment	40%	
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.1	Continue to keep up to date and implement the Narrandera Shire PAMP and review where appropriate	Road Safety Officer	As of 31 March 2016 Newell Highway Pedestrian And Mobility Plan (PAMP) works in the vicinity of the Narrandera Railway Station entrance and egress point is scheduled to be completed by end of April 2016. PAMP surveys received by Council in March is currently being collated and the responses analysed. Draft PAMP priorities list will be reviewed by the Infrastructure Services team in the near future.	Progressing	80%	
3.2.1.4	Continue to plan, improve and extend the walking and	3.2.1.4.2	Continue to develop planning to extend the bike path network	Road Safety Officer	As of 31 March 2016 Continued development of the bicycle and pedestrian network within the Shire has been addressed in the final draft	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	bicycle paths throughout our communities, in particular to sites of community and tourist interest		throughout the shire		<p>Pedestrian Access and Mobility Plan (PAMP).</p> <p>The PAMP has identified additional pedestrian and cycleway needs and infrastructure improvements. The PAMP enables council to apply for funding for pedestrian and cycleway improvements and enables council to program works in a logical manner. The development of bicycle and cycleway improvements in the Shire is also addressed through customer requests and public feedback.</p>			


Protection of historic buildings and landmarks



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.1	Ensure that Council owned historic buildings are appropriately protected through Council's asset management program	Environmental Planning & Development Manager	As of 31 March 2016 Where significant alterations are proposed to Council owned historic buildings, Council's Heritage advisor is engaged for comment. Future implementation of Asset Management Plan will seek appropriate funding to maintain determined service levels.	Completed	100%	
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.2	Encourage and support the protection and restoration of privately owned buildings	Environmental Planning & Development Manager	As of 31 March 2016 Funding budgeted annually for privately owned building owners to seek funding for building improvements/refurbishments. Council's Heritage advisor reviews applications and provides recommendations for the consideration of Council.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.2	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	3.2.2.2.1	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	Environmental Planning & Development Manager	As of 31 March 2016 Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a Heritage Consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	

INFRASTRUCTURE THAT SUPPORTS OUR COMMUNITY IDENTITY



Consistent visual messages throughout the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.1	Implement consistent road name signage throughout the shire	Governance & Engagement Manager	<p>As of 30 June 2015</p> <p>The rural addressing project commenced in February 2008 was finalised 5 June 2015 with the Gazettal of two new road names. The final Gazettal was the Kywong Boree Creek Road renamed as the Boree Creek Road with the Kywong Faithfull Road renamed as the Kywong Road.</p> <p>Council's works staff installed new road name directional signage and installed the individually numbered property identification plates adjacent to the main entrance to each property where a residence or other significant structure is located.</p> <p>As an overview of the project:-</p> <ul style="list-style-type: none"> * 49 roadway names were changed; * 11 roadways were named for the first time; * Over 900 individual property numbered identification plates were installed across the Shire; * The cost of the projects approximates \$100,000 with Council receiving the final NSW Land and Property rural addressing grant in 2012 of \$8,280. 	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.2	Ensure high quality tourism signage throughout the shire	Economic Development Manager	As of 31 March 2016 Council resolution at the March 2016 meeting endorsing the Branding Strategy Report and recommendations. This enables the design of a new logo and style guide that is critical in guiding the Narrandera Shire Signage Strategy and the design of the Narrandera Shire gateway entrance signs.	Progressing	65%	
3.3.1.2	In partnership with the community, plan and develop town entrance points that reflect the unique characteristics of the individual communities whilst also reflecting Council's	3.3.1.2.1	Update and implement the Narrandera Shire Entrance point plan	Economic Development Manager	As of 31 March 2016. This strategy will be linked to the development of the Signage Strategy with signs to be a feature of entrances to the Shire. Work has commenced on the Gillenbah traffic island as an attractive entrance point.	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	branding strategy outlined in Strategy 1.1.1.1							




Exciting community spaces


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.2.1	Continue to progress the Streetscape Plans for each townships main street that allows for the development of vibrant CBDs	3.3.2.1.1	Finalise the design of the Narrandera Streetscape Plan for the Narrandera CBD	Deputy GM Infrastructure	As of 31 March 2016 The Narrandera CBD Master Plan concept design has been approved by Council. Final design works are being undertaken by the appointed consultant after awarding the design tender.	Progressing	85%	
3.3.2.2	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout	3.3.2.2.1	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout their facilities	Economic Development Manager	As of 31 March 2016 No further development at this stage with the Art Strategy. Primary focus has been on the development of the new Arts and Community Centre and development of systems to facilitate use of the building to support art and cultural activities.	Progressing	15%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	their facilities							




INFRASTRUCTURE THAT ENCOURAGES GROWTH



A range of residential opportunities for new residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.1.1	Implement policies and facilitate sustainable growth and housing choices in line with Council's LEP and the community's vision	3.4.1.1.1	Ensure developer compliance with all planning and building permits	Environmental Planning & Development Manager	As of 31 March 2016 Development Applications and Construction Certificates are issued with appropriate conditions of consent. Required inspections are carried out as requested by the applicant or when other compliance matters arise.	Completed	100%	
3.4.1.2	Offer a range of housing and accommodation choices to meet the needs of all community members current and future	3.4.1.2.1	Continue to lobby for the provision of diverse housing options throughout the shire	Chief Executive Officer	As of 31 March 2016 Council continues to liaise with service providers about the options for independent living housing. Council has approved the supported accommodation development application. Council is preparing a Positive Ageing Strategy with suitable accommodation raised during the consultation phase.	Completed	100%	
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged	3.4.1.3.1	Continue to provide Teloca House to meet the needs of the aged population within the community	Deputy GM Corporate & Community	As of 31 December 2015 Teloca House achieved accreditation in May 2014 with the next accreditation audit required in 2016. Subsequent routine unannounced audits of the facility found that the outcomes evaluated were being achieved.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	population, including independent living and high needs accommodation				Council has accepted the tender of a preferred purchaser of the facility with RSL Life Care purchasing the facility mid November 2015. RSL Life Care became the operator of Teloca House from 24 November 2015.			
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged population, including independent living and high needs accommodation	3.4.1.3.2	Continue to advocate and lobby for increased access to accommodation options for our older community members	Deputy GM Corporate & Community	As of 31 December 2015 Council engaged Innovative Care to review the allocation of residential aged care places in the Shire against demographic forecasts and the Federal Governments funding model for residential care. Innovative Care indicated that the allocation of funded places in the area currently exceeds present and projected requirements.. Council has assisted the Barellan community by funding the development application fees associated with the construction of housing for the aged in Barellan. Council has also supported the process of providing a site for residential aged care in Barellan by facilitating the conversion of Crown reserve land to freehold and conclusion of the Councils trusteeship allowing freehold title to be obtained by the Barellan Aged Care Group. Council has produced a draft Positive Ageing Strategy for the Shire, with the strategy expected to be endorsed by Council at its June 2016 meeting.	Completed	100%	




Develop infrastructure that supports growth within our community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.1	Develop an infrastructure plan to upgrade and maintain the sewage collection network, including investigation of waste water reuse opportunities	Water Sewer Engineering Officer	As of 31 March 2016 Non-potable water recycling is still being implemented. The sewerage network at Gillenbah has been completed with the scheme extended to collect sewage from the Brewery Flat amenities and an adjoining residence..	Progressing	20%	
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.2	Provide a high quality sewage system network and services	Water Sewer Engineering Officer	As of 31 March 2016 The planned upgrade of the Narrandera Sewer Treatment Plant has now been completed. The maintenance and renewal of the exiting sewage system is continual.	Progressing	90%	
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.1	Maintain drinking water standards through regular testing	Water Sewer Engineering Officer	As of 31 March 2016 Bacterial and chemical testing of the Narrandera potable water supply is undertaken on a regular basis with the results to date being within acceptable limits.	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.2	Plan for future water supply that meets community expectations	Water Sewer Engineering Officer	As of 31 March 2016 The potable water supply network meets current standards and has the capability of meeting the expectations of future growth.	Progressing	15%	
3.4.2.3	Prioritise the development of drainage that provides high quality service to our current community and allows for growth in our residential and business areas	3.4.2.3.1	Continue to develop and implement the North Narrandera Town Drainage Scheme	Deputy GM Infrastructure	As of 31 March 2016 Renewed and upgraded drainage works are proposed as part of the East Street, Narrandera upgrade to help the flow of stormwater through the system. The high volume of stormwater from North Narrandera in addition to improvements to detention basins are also planned to be assessed during the 2016-2017 financial year.	Progressing	10%	



A SAFE AND ACCESSIBLE SHIRE

A road network that is safe for our farmers, our community and our visitors

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.1	Prioritise the sealing and maintenance of roads, with priority being given to school bus routes, high traffic routes and major truck routes	3.5.1.1.1	Update the road register by category and condition and develop a 4 year priority works schedule in line with Council's asset management plan to ensure a sustainable network and that maintenance needs are considered	Works Manager	As of 31 March 2016 Routine inspections of local roads continue to be carried out to ensure that the road network is safe for users. Council is in the final stages of launching REFLECT software for the recording of inspection findings of roads. A minimum width of various classes of roads has been determined as a result of the recent road service review which will be submitted to Council for endorsement at the June 2016 meeting of Council.	Progressing	80%	
3.5.1.2	Maintain our major roads and highways to facilitate safe travel throughout our shire	3.5.1.2.1	Advocate for the upgrade of the Newell Highway to support road train transport	Works Manager	As of 31 March 2016 Various constraints along the Newell Highway are being addressed such as the proposed Grong Grong bypass whereby a 90 degree bend will be removed. Council's concerns are voiced to the Roads and Maritime Services in various strategic forums.	Progressing	65%	
3.5.1.3	Facilitate the maintenance of rural road networks that support	3.5.1.3.1	Facilitate the maintenance of rural road networks that support our agricultural sector	Works Manager	As of 31 March 2016 Council continues to maintenance the local road network in a strategically planned manner to ensure added production and efficiency. Roads with higher volumes of	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	our agricultural sector				heavy vehicles are to be graded more frequently than those with lesser traffic volume. A recommendation about minimum maintenance grading is being prepared as part of the Road Service Review.			
3.5.1.4	Ensure that speed limits are enforced throughout our community, especially in our rural communities	3.5.1.4.1	Ensure that speed limits are enforced throughout our community, especially in our rural communities	Works Manager	As of 31 March 2016 A number of road surface issues have been identified across the Shire such as alignment and pavement strength; to alleviate risk a number of warning signs have been installed identifying the risk to vehicle drivers. Current and altered speed limits are being communicated to the Griffith Local Area Command - Highway Patrol through the local Traffic Committee. A recent traffic count along Irrigation Way shows that 85% of vehicular traffic are travelling at 81 km/hr in an 80 km/hr posted speed zone, demonstrating the success of the interagency communication.	Progressing	95%	
3.5.1.5	Implement road safety campaigns to encourage and educate about safe and responsible driving practices	3.5.1.5.1	Continue to employ a Road Safety Officer develop a Road Safety Strategic Plan for the shire	Deputy GM Infrastructure	As of 31 March 2016 Narrandera Shire Council in conjunction with Leeton Shire Council engages the services of a Road Safety Officer who actively promotes the actions of safe driving; also actively contributing to the Pedestrian and Mobility Program (PAMP) project.	Ongoing commitment	100%	



Public transport infrastructure



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.2.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc	3.5.2.1.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc.	Economic Development Manager	As of 31 March 2016 Stakeholder discussions with various community groups has been undertaken as part of the positive ageing strategy; these forums provide the opportunity to discuss a wide variety of issues such as transport needs. The strategy when completed shall include recommendations pertaining to transport infrastructure for the community.	Progressing	45%	
3.5.2.2	Continue to provide the Narrandera Airport facility and service for the community and continue to explore opportunities to expand	3.5.2.2.1	Undertake a strategic review of Narrandera/Leeton airport activities	Traffic Airport Engineer	As of 31 March 2016 At the most recent Narrandera-Leeton Airport Committee meeting held 6 April 2016, consensus was reached that the next meeting would focus on strategic planning opportunities.	Progressing	30%	

EFFICIENT AND RESPONSIVE SERVICES

HIGH QUALITY HEALTH SERVICES




Ensure that health services are planned for the current and future needs of the community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.1.1	Ensure a range of appropriate aged care services are provided to meet the ongoing needs of our older residents	4.1.1.1.2	Provide high quality residential aged care through Teloca House	Deputy GM Corporate & Community	As of 31 December 2015 Teloca House achieved accreditation in May 2014 with the next accreditation audit required in 2016. Subsequent routine unannounced audits of the facility found that the outcomes evaluated were being achieved. RSL Life Care became the operator of Teloca House with settlement occurring 24 November 2015.	Completed	100%	
4.1.1.2	Ensure that the health needs and characteristics of the community are accurately and consistently represented at a State planning level to ensure	4.1.1.2.1	Develop an understanding of the service needs of the community to ensure accurate information is considered and referred to in the allocation of services and resources within the shire	Chief Executive Officer	As of 31 March 2016 Council is developing a Positive Aging Strategy for the Shire; inclusive of the collection and assessment of data on the needs of the senior members of the community.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	appropriate service delivery, resources allocation and facility development							
4.1.1.3	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	4.1.1.3.1	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	Chief Executive Officer	As of 31 March 2016 Progress continues on the development of a Positive Aging Strategy for Narrandera Shire during the first half of 2016.	Completed	100%	
4.1.1.4	Establish a group home for young people with disabilities	4.1.1.4.1	Establish a group home for young people with disabilities	Executive Officer	As of 31 March 2016 Kurrajong Waratah have purchased land at the corner of East Street and Elwin Street for a Disability Support Home. A Development Application was lodged in September 2015 and has been subsequently approved. Work on building	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					stage 1 of the facility is expected to commence stage during 2016.			

Health services that meet the needs of the community




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.1	Continue to provide quality health and ambulance services that meet the needs of the community	4.1.2.1.1	Continue to provide quality health and ambulance services that meet the needs of the community	Chief Executive Officer	As of 31 March 2016 Council continues to provide the Home and Community Care Services and the Community Transport Service until 2018, at which time the Government may move to a regional based model.	Completed	100%	
4.1.2.2	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	4.1.2.2.1	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	Chief Executive Officer	As of 31 March 2016 Council continues to be an active member of the Headspace for Griffith and the Western Riverina project which is now operational.	Completed	100%	
4.1.2.3	Advocate and provide specialist program and services that	4.1.2.3.1	Advocate and provide specialist program and services that actively work to	Executive Officer	As of 31 March 2016 Council continues to actively participate in the Interagency meetings attended by the Manager Library Services. One of the concepts being discussed at the moment is	Completed	100%	





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	actively work to support the health and wellbeing of our Aboriginal community members		support the health and wellbeing of our Aboriginal community members		a Hub facility that can host all the agencies who come to Narrandera to support residents via various programs. This is because Narrandera is often an outreach centre and there is not a permanent meeting area available for the agencies to use when they are in Narrandera.			
4.1.2.4	Continue to support early intervention and health promotion programs, activities and infrastructure throughout the community to ensure that sustainable health outcomes are achieved for our community	4.1.2.4.1	Continue to support and facilitate appropriate health promotion programs throughout the shire	Chief Executive Officer	As of 31 march 2016 The Domestic Violence Committee (inclusive of a Council representative) received funding for 2016 programs.	Completed	100%	
4.1.2.5	Continue to advocate and lobby for adequate	4.1.2.5.1	Continue to advocate where appropriate to support the	Home & Community Services Manager	As of 30 September 2015 The Home and Community Care (HACC) Manager continues to lobby for adequate transport options.	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	transport options that facilitate accessibility to health services throughout the region for our community members		provision of required transport services within the shire and region					

EDUCATION FOR ALL CHILDREN AND YOUNG PEOPLE

A positive school experience for all our children and young people



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.1	Increase the involvement of parents and families in our school communities	4.2.1.1.1	Increase the involvement of parents and families in our school communities	Chief Executive Officer	As of 31 March 2016 Council continues to participate in the School based Trainee scheme and also offers work experience placements to secondary students.	Completed	100%	
4.2.1.2	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	4.2.1.2.1	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	Chief Executive Officer	As of 31 March 2016 Council has facilitated discussions between persons who wish to provide a drama mentoring program and people representing various youth groups.	Completed	100%	
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.1	Continue to lobby for the needs of all families within the shire, in particular those that are currently disengaged from education	Chief Executive Officer	As of 31 March 2016 Council facilitated discussions between the indigenous community and other stakeholders regarding a drama project for youth to increase their confidence and self esteem.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.2	Continue to support programs and projects that actively engage all families within education	Chief Executive Officer	As of 31 March 2016 Council continues to support all schools within the Shire by sponsoring annual academic awards.	Completed	100%	
4.2.1.4	Advocate for the long term sustainability of our small rural schools	4.2.1.4.1	Where appropriate continue to advocate for the long term sustainability of all of our shire's primary schools, in particular our small rural schools	Chief Executive Officer	As of 31 March 2016 Council is currently developing an Economic Development Strategy with the aim of growing the population.	Completed	100%	
4.2.1.5	Reduce the truancy rate within our schools, with particular focus on at risk children	4.2.1.5.1	Reduce the truancy rate within our schools, with particular focus on at risk children	Chief Executive Officer	As of 31 March 2016 Council has facilitated discussions between a number of stakeholders regarding a drama mentoring project for youth as a way to engage and improve self-esteem.	Completed	100%	
4.2.1.6	Encourage local families to utilise local schools within the	4.2.1.6.1	Encourage local families to utilise local schools within the shire	Chief Executive Officer	As of 31 March 2016 Council has been active during the Fit For The Future local government reform process by encouraging the community to support the Shire in all its endeavours such	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	shire				as in retail, transport and education.			

ACCESSIBLE, EFFECTIVE AND UTILISED SERVICES AND PROGRAMS FOR OUR COMMUNITY

Improve the communities understanding of the services and programs available for their access




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.1.1	Regularly promote services and programs that are available to the community	4.3.1.1.1	Utilise Council's communications and publications to regularly promotes services and programs throughout the community	Chief Executive Officer	As of 31 March 2016 Council has updated its visitor website and have made it mobile device friendly www.narrandera.com.au .	Completed	100%	
4.3.1.2	Increase the involvement of services and organisations within the community	4.3.1.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	Chief Executive Officer	As of 31 March 2016 Council continues to use all communication channels to inform the community such as websites, media releases, community radio, Listening Posts, consultation strategies etc.	Completed	100%	




Increased knowledge of the service needs of our community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	4.3.2.1.1	Ensure a strong understanding of the needs and characteristics of the Narrandera community to inform discussions and information provided to services providers	Economic Development Manager	As of 31 March 2016 Council continues to maintain currency of information on the Narrandera Shire website www.narrandera.nsw.gov.au . The stakeholder consultations held during the development of the Positive Ageing Strategy has identified the need to keep the community informed of program and services as well as provide a stronger understanding of community needs.	Progressing	50%	
4.3.2.2	Advocate on behalf of the community to ensure the consideration of community needs in the allocation of resources and services	4.3.2.2.1	Continue to ensure relationships and partnerships are developed and strengthened to support appropriate service provision within the shire	Chief Executive Officer	As of 31 March 2016 Council is developing an Economic Development Strategy and is partnering with the business community to receive appropriate input to the strategy. Council has been active in advocacy regarding TAFE retention and Service NSW retention in Narrandera.	Completed	100%	

A SAFE AND WELL PROTECTED COMMUNITY

A safe community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.1	Ensure high quality, accessible and responsive police services throughout our communities	4.4.1.1.1	Support and advocate for the provision of high quality and responsive police services throughout the shire	Chief Executive Officer	As of 31 March 2016 Council continues to meet on a quarterly basis with representatives from the Griffith Local Area Command to discuss service issues.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.1	Develop the Narrandera Shire Crime Prevention Strategy	Chief Executive Officer	As of 31 March 2016 Council has not developed a Crime Prevention Strategy as yet, however Council does meet quarterly with representatives from the Griffith Local Area Command to discuss and monitor safety issues. Council participates in the Police Community Precinct Meetings and is actively involved with the Domestic Violence Committee.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.2	Support community education, support and encouragement regarding harm	Chief Executive Officer	As of 31 March 2016 Council has regular liaison with the Griffith Local Area Command regarding these issues. The Narrandera Domestic Violence Committee received funding to run an	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			minimisation of drugs and alcohol		education program. The University of NSW is also conducting a project with the local indigenous community with the aim of reducing the harm from alcohol abuse with Council involved in discussions with the project team.			
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.3	Promote positive behaviour of individuals, community groups and neighbourhoods	Chief Executive Officer	As of 31 March 2016 Council continues to support many activities, infrastructure and services for the community to ensure positive engagement for sport, culture, education and health.	Completed	100%	
4.4.1.3	Provide protection from crime, flood, fire, anti-social activities and other threats to community safety	4.4.1.3.1	Provide support to emergency services in preparing and responding to emergencies	Manager of Projects and Assets	As of 31 March 2016 Council is a regular participant in Local Emergency Management Committee (LEMC) meetings and continues to monitor its emergency plans and works closely with all emergency service agencies. The LEMC conducts annual emergency operation drills with combat agencies (desk top or site drills) for airport emergency disaster scenarios. The LEMC working party has develop and approved Parts 3 of a new Local Emergency Management Plan to be implemented during the 2016-2017 financial year.	Ongoing commitment	80%	
4.4.1.4	Ensure effective public health services are provided for	4.4.1.4.1	Through the Public Health Plan identify, assess and rate public health risks and	Chief Executive Officer	As of 31 March 2016 Council is represented on Murrumbidgee Local Health, and continues to be an active member of the Headspace for Griffith group.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	residents of the shire		respond to them on a priority basis		Council is represented on the Narrandera Domestic Violence Committee and is actively involved in discussions with the indigenous community about a project to reduce the harm from alcohol abuse.			
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.2	Ensure compliance with appropriate standards and legislation within the community to ensure safe practices	Environmental Planning & Development Manager	As of 31 March 2016 Council has engaged an external service provider to perform and monitor essential Public Health Act and Food Act compliance in accordance with relevant statutory requirements. A septic tank register is also being developed in conjunction with a program for regular septic tank inspections.	Completed	100%	




TRUSTED AND EFFECTIVE GOVERNMENT

A COMMUNITY THATY IS PASSIONATE AND ENGAGED IN ITS FUTURE

Accessible and relevant local community engagement practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy to support ongoing and appropriate engagement with the community	5.1.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy	Chief Executive Officer	As of 31 March 2016 Council continues to develop and implement community engagement plans for new projects such as the detailed design for the Narrandera Business Centre Master Plan and the Positive Ageing Strategy.	Completed	100%	
5.1.1.2	Implement effective two-way communication with the community to facilitate greater community awareness of Council's activities	5.1.1.2.1	Continue to implement a range of communication processes and methods to ensure that the community is up to date with Council projects and decisions	Executive Officer	As of 31 March 2016 Council has adopted a Community Engagement Policy and a Communications Strategy. Council's website management has been reviewed to ensure each page has a responsible officer and that material is reviewed regularly and the information is current.	Completed	100%	



A strong involvement in State planning for the region

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.1	Ensure that Councillors and senior management remain up to date about local and regional issues	Chief Executive Officer	As of 31 March 2016 This remains as an ongoing commitment by Council. A recent example is the briefing of the Economic Development Taskforce about the establishment of the Narrandera Community Foundation.	Completed	100%	
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.2	Continue to advocate for the needs of the Narrandera Shire community at a regional and NSW State level	Chief Executive Officer	As of 31 March 2016 Council continues to advocate on a range of issues including TAFE retention in Narrandera, the retention of Service NSW also the retention of Salvation Army (or similar) services in Narrandera, Support for the retention of Doctors and adequate staffing levels at the Narrandera Hospital are ongoing.	Completed	100%	
5.1.2.2	Maintain strong representation on appropriate State planning and reference	5.1.2.2.1	Continue to participate in groups and committees that support the representation of the Narrandera	Chief Executive Officer	As of 31 March 2016 Council continues to be an active member of the Riverina and Murray Regional Organisation of Councils (RAMROC). More recently Council provided a submission to the NSW State Government on the review of the Local Government Act, 1993.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	committees		Shire community					




STRONG RELATIONSHIP BETWEEN GOVERNMENT AND COMMUNITY

Open, transparent and informed decision making

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.1.1	Ensure documents that are presented to the community are clear, concise, accurate and accessible	5.2.1.1.1	Develop processes to ensure that appropriate language is used throughout Council's communications	Executive Officer	As of 31 December 2015 Council adopted a Communications Strategy which includes an action to develop a style guide. The Council report and other templates have been further updated to ensure consistent and quality reports are provided to both Council and the community.	Completed	100%	
5.2.1.2	Actively update the community regarding significant decisions and projects	5.2.1.2.1	Provide regular updates to the community regarding Council decisions	Executive Officer	As of 31 March 2016 Council Meeting Minutes are uploaded to Council's website www.narrandera.nsw.gov.au within five business days following the monthly meeting of Council. The strategy continues to include the Mayor and Chief Executive Officer undertaking community radio sessions in addition to regular media releases. Staff are also involved by being available where necessary for media enquiries; also ensuring that Council's webpage is maintained with current information by allocating relevant pages to responsible officers at key times during the calendar year. Over the past few years Council has also	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					established a very good working relationship with local media to assist with the dissemination of key Council decisions to the community.			
5.2.1.3	Seek to ensure that all appropriate information is presented as part of decision making processes	5.2.1.3.1	Promote Council decision making processes	Chief Executive Officer	As of 31 March 2016 The Mayor and CEO participate in a monthly session at the local community radio station to explain the outcomes and decisions of that month's Council Meeting. Council proposes to conducted Listening Posts at Barellan, Grong Grong, Sandigo and Narrandera to explain and obtain feedback from residents in preparation for the adoption of the 2016-2017 budget.	Completed	100%	

A strong local and regional presence

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.2.1	Take a leadership role in matters of regional significance	5.2.2.1.1	Maintain membership in regional groups and committees such as RAMROC	Chief Executive Officer	As of 31 March 2016 Council continues to participate in the RAMROC Procurement Group and participates when necessary with RAMROC lobbying efforts on a number of issues. Council has also participated in discussions with other Western Riverina Council's regarding a future Joint Organisation model.	Completed	100%	
5.2.2.2	Support neighbouring shires with resource sharing and community advocacy	5.2.2.2.1	Continue to support appropriate agreements with neighbouring Councils that facilitate the sharing of resources, staff and facilities	Chief Executive Officer	As of 31 March 2016 Council included shared services in its standalone Fit for the Future Improvement Plan. Council is a founding member and host of the RAMROC Procurement Group. Council have progressed further shared service frameworks with Leeton Shire Council including reviews of Visitor Information Services and a joint Library Service.	Completed	100%	
5.2.2.3	Enhance relationships with national and state policy makers for community benefit	5.2.2.3.1	Develop working relationships with regional politicians and bureaucrats and where appropriate state ministers	Chief Executive Officer	As of 31 March 2016 Council continues to advocate on a range of issues including NSW TAFE service retention in Narrandera; Service NSW retention also the retention of Salvation Army (or similar) services in Narrandera.	Completed	100%	



PRODUCTIVE AND BENEFICIAL RELATIONSHIPS

Engaged partners in achieving priorities

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.1.1	Facilitate an annual 'Partners Meeting' to monitor the progress of this plan, and review priorities for the future	5.3.1.1.1	Coordinate an annual meeting of partners to monitor and update priorities and strategies	Economic Development Manager	As of 31 March 2016 Regular meetings are held with partners, business community groups, to keep them updated of Council activities and priorities. The progress on the Plan is submitted periodically to a Council meeting and made available with the Council meeting Minutes placed on the Narrandera Shire Council website www.narrandera.nsw.gov.au .	Progressing	60%	
5.3.1.2	Maintain regular contact with partners involved in the implementation of priorities and strategies	5.3.1.2.1	Implement communication methods to maintain regular contact with partners involved in the implementation of strategies	Chief Executive Officer	As of 31 March 2016 Council is developing an Economic Development Strategy, a Positive Aging Strategy and the detailed design of the Narrandera Business Centre Master Plan which all have supporting community engagement strategies.	Completed	100%	
5.3.1.3	Conduct an annual round table with community members to monitor the implementation of community	5.3.1.3.1	Coordinate and facilitate an annual meeting with community members involved in the implementation of strategies and	Chief Executive Officer	As of 31 March 2016 Council continues to support many Section 355 Committees. Council is preparing for a community survey which will ask questions about issues and priorities across the many functional areas of Council.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	driven actions		response to priorities within the delivery program and operational plan					

A productive Council environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.2.1	A productive and supportive organisation to facilitate best practice local government outcomes for the community	5.3.2.1.1	Ensure that Narrandera Shire Council staff are supported with access to appropriate training and professional development opportunities	Human Resources Officer	As of 31 March 2016 All staff have access and the opportunity to seek training in their yearly performance appraisal. A number of staff are currently completing training in financial services, engineering, civil construction and plant operation courses. Human Resources is now finalising the implementation of the Employee Performance Module (EPM) as part of the Local Government Software Solutions package. This cloud based software provides human resources and Council managers and supervisors a more effective means of capturing training needs and a superior system for performance appraisals. Human Resources have now subscribed to the Local Government Professionals eConnect online services which provides essential tools to complement our current induction program. Council is soon to undertake a trial of a new module within Local Government Software Solutions called Learning and Accreditation Module whereby qualifications and training will be better monitored and managed.	Completed	100%	
5.3.2.1	A productive and supportive organisation	5.3.2.1.2	Ensure that the Narrandera Shire Council organisation is a safe and accessible	Work Health Safety Officer	As of 31 March 2016 Enterprise Risk Management Policies, protocols and management plans have been drafted, reviewed and updated as part of Continuous Improvement Pathway	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	to facilitate best practice local government outcomes for the community		place of employment for staff and contractors		monitored both internally and externally. Workplace Health and Safety Systems audit has been undertaken internally and verified externally. Governance and Compliance as well as Workplace Health & Safety internal audits have been undertaken by an external consultant.			